

## Telephone contacts at a glance for headteachers

Admissions and pupil support – high school	020 8825 5522
Admissions and pupil support – primary school	020 8825 5511
Admissions / pupil support fax	020 8825 5454
Adult education	020 8825 5577
Exclusion / elective home education	020 8825 5070
Behaviour team	fax 020 8825 5353
Caretaking and cleaning advice	020 8825 8672 / 9381
Central library	020 8825 9278
Child protection (safeguarding) training	020 8825 5040 / 5501
Children missing education	020 8825 9447 / 8341
Children's social care services	020 8825 8000
Children's centres	020 8825 5213
Communications and media unit	020 8825 8686
Corporate health and safety	020 8825 2311
Council enquiries/call centre	020 8825 5000
Ealing Education Centre (EEC)	020 8578 6154
Ealing Education Centre	fax 020 8578 6163
Ealing Grid for Learning ( <a href="http://www.egfl.org.uk">www.egfl.org.uk</a> )	020 8825 5678
Early years, childcare and play	020 8825 7249 / 5693
Education business partnership, (EBP)	0870 005 6496
Education attendance and welfare	020 8825 5040
Educational psychology service	020 8825 5050
Emergencies out of hours (24 hr)	020 8825 5000
ESCAN (Ealing Service for Children with Additional Needs)	020 8825 8700
Family information service	020 8825 5588
Finance/accountancy - advances	020 8825 8288
Finance/accountancy - devolved capital	020 8825 8258
Finance/accountancy - standards fund	020 8825 8461
Foundation stage team	020 8825 5693 / 7249
Gas emergency - National Grid	0800 111 999
General education enquiries (public)/complaints	020 8825 5000
Help desk (mechanical/electrical/building faults) – Property Ealing	020 8825 7744 / 9000
HR contact centre	020 8825 9000
Insurance	020 8825 9365
Jobs line/primary teaching pool (application pack requests)	020 8825 9000
Legal advice – email only	<a href="mailto:legalSCEadvice@ealing.gov.uk">legalSCEadvice@ealing.gov.uk</a>
Legal advice	fax 020 8825 7300
Legal advice (urgent matters only)	020 8825 5288
Library and information service	020 8825 5600
Library and information service	fax 020 8825 5553
Looked after children (education)	020 8825 7791
Music service	020 8843 9121
Payroll	020 8825 9000
Payroll	fax 020 8825 8703

Play service	020 8825 8267 / 8205
Primary behaviour service / Ealing Primary Centre	020 8575 6067
Procurement and contract services	020 8825 8672 / 9381
Pupil parent partnership	020 8825 5999
Pupil support (travel, free school meals, clothing grants)	020 8825 5566
Risk management	020 8825 6078
SAFE 0-12 (Supportive Action for Families in Ealing)	020 8825 6724 / 7819
SAFE 12-19 (adolescent service)	020 8825 5080
Safety, security and fire prevention	020 8825 7418
School attendance service	020 8825 5040 / 8655
School attendance service	fax 020 8825 5454
School governors helpline unit	020 8825 5444
School effectiveness - primary	020 8825 8797
School effectiveness - secondary	020 8825 9610
School meals	020 8825 9381
Schools data management / ICT	020 8825 9331
School safe scheme	020 8825 8245 / 9043
School transport team – school travel plans	020 8825 8791
Schools bursarial service	020 8825 5755
Schools strategy and improvement	020 8825 5700
Social care services duty manager	020 8825 8000
Special educational needs	020 8825 5533
Special educational needs	fax 020 8825 5656
Special educational needs service (SENS)	020 8825 8757
Special educational needs transport	020 8825 6214 / 5544
Student support	020 8825 5555
Strategic procurement	020 8825 7333
Teenage pregnancy/parenthood service	020 8825 6897 / 8036
Training and professional development	020 8578 6154
Youth and connexions service	020 8825 5777
Youth and connexions service	fax 020 8825 5775
Youth offending service	020 8993 9555
<b>Utilities</b>	
Thames water	0845 920 0800
3 Valleys Water	0845 782 3333
Gas – National Grid	0800 111 999
EDF Energy - Electrics	0800 028 0247
Southern Electric	0845 770 8090
Environmental Agency (floods/pollution)	0800 807 0600
Floodline	0845 988 1188

For more extensive lists of contacts see 'contact us' section of the Ealing Grid for Learning [www.egfl.org.uk](http://www.egfl.org.uk)