

## Youth, Connexions and Play Service

The youth, connexions and play service provides activities for children aged 0-12 years through out-of-school childcare and play, and opportunities for young people aged 13-19 years (up to 25 years for young people with disabilities) to fulfil their potential through a range of challenging, creative, formal and informal programmes, which recognise their differing needs and encourage their personal and social development. The service also works with young people to help them overcome barriers and make an effective transition into adulthood. The service is an integral part of the connexions service for young people providing personal advisers to support young people in accessing jobs, training and education.

**To find out more about connexions:** call 020 8825 5777  
**To find out more about youth work programmes:** call 020 8825 5777  
**To find out more about play activities:** call 020 8825 8267

### Connexions

Connexions is a support service for all young people aged 13 to 19 in England. It also provides support up to the age of 24 for young people who have learning difficulties or disabilities. Connexions provides information, advice, guidance, support and access to personal development opportunities for young people through multi-agency working and a network of personal advisers. It aims to remove barriers to learning and progression, and ensure young people make a smooth transition to adulthood and working life.

**For more information on Connexions contact:**

**Southall Connexions Centre:** 020 8571 4615

**Provider address:** Youth and Connexions Service  
 Perceval House  
 14-16 Uxbridge Road  
 Ealing W5 2HL

**Tel:** 020 8825 5777

### Project based work

#### Disability project

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The Project develops opportunities for young people with a disability and provides support to individuals and groups. Young people can take part in a number of activities including sports, art and crafts, dance, drama and cooking. There are special activities during half term and school holidays.

**Based at:** Westside Young People's Centre, Churchfield Road, Ealing W13 9NF

**Tel:** 020 8825 5777 – until new number assigned

#### Duke of Edinburgh's Award

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The Duke of Edinburgh's Award is for young people aged 14 – 25, living or studying in Ealing, looking for an adventure. Young people can come and participate in an adventure that is challenging, rewarding, fun and exciting. Young people will be able to meet new people, learn new skills, develop physical fitness and make a difference to their community in Ealing. Young people can undertake programmes at three levels which, when they have successfully completed them, will lead to an accredited Bronze, Silver or Gold Duke of Edinburgh's Award.

Gaining the Duke of Edinburgh's Award can benefit young people's employment prospects and assist applications to colleges and university.

**Address:** Cornucopia Centre, Spikes Bridge Road, Southall UB1 2AS

**Tel:** 020 8571 9150

#### Forward Steps project

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The Forward Steps Project is a crime prevention and diversion project that works with young people to educate and inform them about the consequences and repercussions of getting involved with crime and anti-social behaviour. It works with young people from a range of different settings, including schools, the Youth Offending Service, youth projects and centres. The project also runs its own peer mentor programme, and holds an annual community safety event in the borough.

**Based at:** 55 High Street, Acton W3 6NH  
**Tel:** 020 8896 3673

### Horizons Education and Achievement Centre

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The Horizons education and achievement centre is part of Ealing social services leaving care programme in partnership with Ealing Youth and Connexions Service. The centre offers young people in care and those who have recently left care a 'safe space' where they can share experiences, seek information, help and advice in order to plan and prepare for independent living. The centre promotes social inclusion through programmes of social education, personal development and recreational activities in an informal and relaxed environment.

**Address:** Horizons Centre, 15 Cherington Road, Hanwell W7 3HL  
**Tel:** 020 8537 4940

### Neighbourhood work

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The service's neighbourhood work aims to increase young people's access to activities and services. The role of the neighbourhood worker is to link with voluntary/community groups, schools and other organisations, both statutory and voluntary, that are in touch with young people age 13 to 19 in order to support existing projects and also develop new initiatives in line with young people's identified needs.

**Neighbourhood Worker - Acton: Tim Owen**

**Based at:** Bollo Brook Youth Centre, Bollo Bridge Road, South Acton Estate, Acton W3 8QT  
**Tel:** 020 8992 4001 or 07912580162

**Neighbourhood Worker - Northolt: Albie Stadtmiller**

**Based at:** Ken Acock Youth and Community Centre, Carr Road, Northolt, Middlesex UB5 4RQ  
**Tel:** 020 8423 5190 or 07960 595660

### Participation project

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The participation project leads in developing the services's work in young engagement, where young people can influence decisions made about future services, by involving them in the democratic processes. It has worked with and supported young people to develop Ealing Youth Action, the borough's youth forum, representing the voice of young people. Young people can also champion the views of their peers by becoming the youth mayor and national representatives for Ealing at the UK Youth Parliament.

**Based at:** Young Adult Centre, Park View Road, Southall, Middlesex UB1 3HT  
**Tel:** 020 8571 0685

### Positive Activities

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During the summer **FutureVarsity** provides a range of positive activities that provide new, exciting learning experiences that challenge and stimulate young people. Courses are open to young people aged 11-19 years (up to 24 years for young people with disabilities). Courses fall into one of six categories: arts and fashion; business study and careers; digital media, film and photography; life skills; music and performing arts; and sport, fitness and wellbeing.

At other times of the year **Positive Activities for Young People (PAYP)** provides half-term and holiday provision including sports, arts and performing arts programmes.

**Address:** Via Youth and Connexions Service, Perceval House, 14/16 Uxbridge Road, Ealing, W5 2HL  
**Tel:** 020 8825 5777

### Voluntary sector

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The Youth and Connexions Service works in partnership with voluntary sector organisations/groups to deliver effective services across the borough, utilising the skills and expertise of these voluntary/community groups. For example, Platform 51 London West delivers workshops around teenage pregnancy and Tallo Information Centre provides youth activities for Somali young people. Also, the service assists voluntary sector groups that require support with their curriculum, recording outcomes and developing accredited outcomes for young people. In addition, the service enables groups who work with young people to use its buildings to ensure that a variety of services are delivered throughout the day and evening.

**Address:** Youth and Connexions Service, Perceval House, 14-16 Uxbridge Road, Ealing W5 2HL  
**Tel:** 020 8825 5777

### Your Zone

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Your Zone provides a safe space for young lesbian, gay and bisexual people and those unsure of their sexual or gender identity to meet and socialise. It runs programmes to enable young people to develop the skills, to make informed decisions and choices and offers one-to-one information, advice and support.

**Address:** Via the Youth and Connexions Service, Perceval House, 14-16 Uxbridge Road, Ealing W5 2HL  
**Tel:** 020 8896 3673

## Play Service

The Play Service provides a wide range of activities for children aged 0 to 12 and their families. These include play centres, children's centres, drop in activity sessions, stay and play, play areas and school age childcare after school and during holidays. The Play Service also has responsibility to increase and improve the quality of out-of-school childcare and the implementation of the borough's Play strategy.

**Children's Services Manager:** Jeff Parkinson  
**Address:** Perceval House, 14-16 Uxbridge Road, Ealing W5 2HL  
**Tel:** 020 8825 8267

## Youth centres

The centres provide programmes of group and individual activities, which encourage personal and social development for young people aged 13-19 (up to 24 for young people with disabilities).

### Bollo Brook Youth and Connexions Centre

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This is a statutory youth centre in the South Acton Estate that specialises in arts-based youth activities, boasting extensive recording studio facilities and quality film making and photo editing equipment, which is used for a wide variety of projects with young people. This specialist work is complemented by an extensive programme of socially educative, recreational and advice and guidance based activities. The centre is also used for daytime programmes with young people who are not in mainstream education, delivered in partnership with other voluntary and statutory sector organisations.

**Centre manager:** Lauren Daley  
**Address:** Bollo Bridge Road, South Acton Estate, Acton W3 8QT  
**Tel:** 020 8992 4001

### Ken Acock Youth and Community Centre

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The Ken Acock Youth & Community Centre is a purpose-designed building for young people within the Northolt area. The centre holds two generic youth work sessions on Wednesday and Thursday evenings, with activities such as cooking, gym and use of the recording studio. There is also a MUGA in the grounds for outdoor sports.

**Centre manager:** Manjit Shergill  
**Address:** Carr Road, Northolt, Middx UB5 4RQ  
**Tel:** 020 8423 5190

### Visions Social Club for Young People

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General youth activities such as cooking, table tennis and pool take place during Tuesday and Thursday evening sessions. Visions offers a nice relaxed atmosphere to chill out and meet friends.

**Centre manager:** Jeff Campbell  
**Address:** Featherstone Youth Centre, Montague Way, Western Road, Southall, Middx UB2 5PA  
**Tel:** 020 8571 0685

### Westside Young People's Centre

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The youth programme at this centre focuses on inclusion work, providing a varied weekly programme including a session for young women, music production and dance session. It also offers fashion design to rival the major fashion houses. This centre is the base for Ealing's Youth and Connexions' disability project, to develop opportunities for young people with disabilities and provide support to individuals and groups. From October the centre will also accommodate Connexions personal advisers who will be available to see to callers every weekday afternoon.

**Youth programme manager:** Karen Jenkins  
**Address:** Churchfield Road, Ealing W13 9NF  
**Tel:** 020 8825 5777 – until new number assigned

### Young Adult Centre (YAC)

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The centre provides a range of weekly youth work sessions, including an after-school club, a football project and a Somali young people's project. The Young Adult Centre has an ICT learning centre and a sound recording studio for those budding music artists.

The Youth and Connexions Service also uses the centre as the base for its participation project. Other work at the centre includes daytime use by partner organisations.

The centre also accommodates Connexions personal advisers who are available to see to callers every weekday afternoon.

**Centre manager:** Jeff Campbell  
**Address:** Park View Road, Southall, Middlesex UB1 3HJ  
**Tel:** 020 8571 0685

## Useful links

### [European youth portal](#)

Offers information on working, studying, visiting or volunteering in any European country.

### [National Council for Voluntary Youth Services \(NCVYS\)](#)

A network of over 160 national voluntary youth organisations and regional and local youth networks, working to support voluntary and community organisations that work with young people.

## Contact us

### **Youth and connexions**

2nd floor,  
Perceval House,  
14/16 Uxbridge Road,  
Ealing W5 2HL

**Tel:** 020 8825 5777

### **Play**

25A Laurel Gardens,  
Hanwell W7 3JG

**Tel:** 020 8825 8205