



Family information service (FIS) is point of contact for critical workers

20 Mar 2020

COVID-19 school and childcare arrangements information for critical workers and vulnerable children.

Ealing's Family Information Service (FIS) will be supporting parents whose jobs have been identified as being 'Critical Workers' and parents of vulnerable children; with information on which schools and childcare provisions remain open for their children to attend.

Contact details

In the first instance please email children@ealing.gov.uk with your enquiry.
If you need to speak to someone please call 020 8825 5588 (Mon-Fri, 9am to 5pm)

[Government guidance on who is a critical worker \(GOV.UK\)](#)

Vulnerable children are currently defined by the government as those who have a social worker and those with education, health and care (EHC) plans.

Children who have a social worker include children in need, children who have a child protection plan and those who are looked after by the local authority.

The government have pledged to work with local authorities to help identify the children who most need support at this time.

[Guidance for schools, childcare providers, colleges and local authorities in England on maintaining educational provision](#)

Keep up to date

To keep up with important information you can also follow the:

- FIS facebook page www.facebook.com/EalingFIS and
- Visit our website at www.ealingfamiliesdirectory.org.uk

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- [Yes](#)
- [Neutral](#)
- [No](#)

Contacts

[Family information service \(FIS\)](#)
children@ealing.gov.uk
020 8825 5588
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