



## Local authority designated officer (LADO)

27 May 2025

### A message from Lisa Tingle, service manager safeguarding support and quality assurance:

I would like to inform you of recent changes to the local authority designated officer (LADO) service, which some of you may already be aware of.

Natalie Cernuda, who previously held the LADO role, departed in March 2025. Sharon Ackbersingh has now taken over as the new LADO from April 2025.

We apologise for any disruption during this transition and appreciate your patience as Sharon settles into the role.

### Contact

Regarding the LADO function, should you need to contact the service or speak with Sharon, please continue to use our existing channels:

- Email: [asv@ealing.gov.uk](mailto:asv@ealing.gov.uk)
- Duty Line: 020 8825 8930 (you will be transferred accordingly)

### Escalating queries

Please reach out through the above contact methods in the first instance.

If you do not receive a response within a reasonable timeframe and require urgent assistance, feel free to [contact Lisa directly](#).

Thank you for your ongoing support.

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