

• **How to access the SEND professional portal**

Last updated: April 2024

To access the SEND professional portal, you are required to download a free app called 2FA Authenticator. About 2FA Authenticator app This app is only 2MB and does not retain your personal information or any other sensitive information. The app...

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• **SEND professional portal frequently asked questions (FAQs)**

Last updated: April 2024

Here are some FAQs about the SEND professional portal. Here is a visual FAQ guide also: I have downloaded the 2FAS authentication app it says Service List is Empty. I have a new phone, how do I set up the security...

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• **School attendance team referral actions**

Last updated: August 2023

What happens when school attendance team receive a referral from Gateway1. Referral acknowledged. (holding response)2. Link Attendance Officer to advise next steps.3. LA to send referral letter to parent/carers. Letter to explain that...

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• **Attendance missed and the impact on pupil's learning**

Last updated: August 2023

In line with the new guidance from the DfE, schools are encouraged to regularly inform parents about their child's attendance and absence levels. Here is the guidance Working together to improve school attendance (publishing.service.gov....

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• **Attendance tracker**

Last updated: August 2023

The school attendance tracker is available to download below and: Allows school to track pattern of attendance for each pupil through the entire academic yearIs a quick visual aid for Dedicated Attendance Lead or other SLT who need oversight of...

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• **Attendance tasks for schools**

Last updated: September 2024

Recommended attendance tasks for schools to carry out: DailyComplete AM registers starting with Y5/6 walk to school childrenFirst day calling - record reasons for absences and select code in the registerInform the pupil's social worker if...

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• **Children missing education (CME) reasonable enquiry form**

Last updated: September 2023

If at any time, there are safeguarding concerns for the child, a referral must be made immediately to ECIRS@ealing.gov.ukCompleting your referralFor pupils to be considered as children missing education (CME): They have been absent for ten school...

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• **Pupils on extended, unauthorised leave abroad - Guide for SEN schools**

Last updated: September 2024

We remind schools to always follow the DfE off-rolling regulations prescribed as the grounds on which the name of a pupil of compulsory school age shall be deleted from the admission register. The full list of legal reasons to remove a pupil from...

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• **Session 1 challenging our unconscious bias**

Last updated: November 2023

Challenging disproportionality and developing cultural competenceVirtual sessions with Orlene BaduAccessing the videoAs this video is large it has been split into two videos: Session 1a Challenging our unconscious bias (mp4) Session 1b ...

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Session 2 Race, racism and racial identity

Last updated: November 2023

Session 2 Race, racism and racial identity Virtual sessions with Orlene Badu Accessing the video Select this link Session 2 Race, racism and racial identity on EGfL (mp4).

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