SEND professional portal frequently asked questions (FAQs)

Last updated: July 2025

Here are some FAQs about the SEND professional portal. Here is a visual FAQ guide also: I have downloaded the 2FAS authentication app it says Service List is Empty. I have a new phone, how do I set up the security...

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Budget deficit

Last updated: September 2024

The schools financial procedures provides maintained schools with guidance on a range of financial management processes that are set out as individual sections. This section should be read in conjunction with the budget - revenue. Schools are...

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Staff absences - Coronavirus

Last updated: January 2025

Updated 31 January 2025 with latest guidance: Living safely with respiratory infections, including COVID-19 - GOV.UKThis replaces the guidance below. The Government have issued new advice on social distancing for everyone in the UK. ...

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Health improvement in schools

Last updated: February 2025

The Ealing health improvement team are a qualified team of experts, providing support, programmes, resources and training to help improve your pupils' health and achievement in the following areas: Nutrition and exerciseMental health and...

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Primary curriculum

Last updated: September 2024

National curriculum (GOV.UK)Information and links on the curriculum for all key stages. The national curriculum (GOV.UK)An overview of the schools curriculum, types of schools that need to follow this and those that don't, key stages and...

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Becoming a clerk to the governing board

Last updated: October 2021

All governing boards must appoint (employ) a clerk for full governing board meetings. The clerk needs to work effectively with the chair, the headteacher and all other governors to support the governing board. The clerk should be able to advise the...

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Good practice

Last updated: October 2021

Primary Science Quality MarkThe Primary Science Quality Mark is an award scheme to enable primary schools across the UK to evaluate, strengthen and celebrate their science provision. Schools can achieve bronze, silver and gold awards. Health and...

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Supporting successful transitions

Last updated: December 2023

The aim of the project is to improve the primary to secondary transition experience for children with additional needs (including pupils with an ECHP and SEN Support). The project is funded by the John Lyon's Charity and is a partnership between two...

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ELP priority - reading

Last updated: October 2021

One of the key learning and achievement priorities focuses on reading. Aim To secure consistently high standards of teaching and learning to achieve outcomes amongst best in London through skilful and sustainable collaboration. Future...

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Sugar smart schools

Last updated: April 2024

Sugar smart aims to help reduce the amount of sugar pupils consume in school. Why become a sugar smart school? School presents a substantial opportunity to positively influence food choices and reduce daily sugar consumption. Becoming more sugar smart...

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