

- **Repairs and maintenance**

Last updated: August 2025

School responsibilities Services to schools - Ealing FMSupport surveyor service Guidance to legal duties for maintenance regime. School responsibilities School governing bodies are responsible for revenue repairs and maintenance. As all revenue...

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- **Foreward**

Last updated: August 2025

"There cannot be a crisis next week. My schedule is already full" Henry Kissinger. "Every little thing counts in a crisis" Jawaharal Nehru. This guidance is intended to help schools be prepared for a critical incident...

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- **Introduction - Dealing with critical incidents**

Last updated: August 2025

A critical incident may be defined as an incident or situation involving trauma, fatality or serious injury to an individual or serious damage to property. By its very nature such an incident is sudden, unpredictable and outside the range of normal...

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- **Rapid checklist for headteachers**

Last updated: August 2025

Action will depend on the nature of the incident. Ensure a full log is kept of all actions taken as they happen as well as information received. Ensure that all staff and pupils are in a place of safety and security. Have emergency services been called?...

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- **Crisis management**

Last updated: August 2025

Stage 1 Initial response Open and continue to maintain a personal log of all factual information received, actions taken and the time and date of these events. This is good practice but is essential for many reasons, including the need to give...

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- **Response process**

Last updated: August 2025

Incident Designated officer or senior officer Checklist notification Level 1 Critical incident A critical incident, which may include a fatality (but not to a member of the school community) an where the incident is not the responsibility of LA/ school...

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- **Dealing with the media**

Last updated: August 2025

As most recent disasters have shown, the response of the news media is likely to be quick with a large number of personnel and equipment. It is usually the police who are responsible for coordination of the emergency service response to a major...

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- **Educational psychologists**

Last updated: August 2025

The role and educational psychologists training All Educational Psychologists (EPs) have an honours degree in Psychology, are qualified and experienced teachers and have a Masters degree in Educational Psychology. They are thus in a unique position...

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- **Loss and bereavement**

Last updated: August 2025

The following guidance notes have been reproduced in a modified form from Ealing's Guidelines and Policy for Schools on Personal and Social Education. "A child can live through anything so long as he or she is told the truth and is..."

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Funeral rites across cultures

Last updated: August 2025

Funeral rites across cultures Brief guidance on responses to death and the rituals according to the tenets of some of the major religions of the world.

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