

• **Introduction - Dealing with critical incidents**

Last updated: August 2025

A critical incident may be defined as an incident or situation involving trauma, fatality or serious injury to an individual or serious damage to property. By its very nature such an incident is sudden, unpredictable and outside the range of normal...

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• **Rapid checklist for headteachers**

Last updated: August 2025

Action will depend on the nature of the incident. Ensure a full log is kept of all actions taken as they happen as well as information received. Ensure that all staff and pupils are in a place of safety and security. Have emergency services been called?...

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• **Crisis management**

Last updated: August 2025

Stage 1 Initial response Open and continue to maintain a personal log of all factual information received, actions taken and the time and date of these events. This is good practice but is essential for many reasons, including the need to give...

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• **Response process**

Last updated: August 2025

Incident Designated officer or senior officer Checklist notification Level 1 Critical incident A critical incident, which may include a fatality (but not to a member of the school community) an where the incident is not the responsibility of LA/ school...

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• **Dealing with the media**

Last updated: August 2025

As most recent disasters have shown, the response of the news media is likely to be quick with a large number of personnel and equipment. It is usually the police who are responsible for coordination of the emergency service response to a major...

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• **Educational psychologists**

Last updated: August 2025

The role and educational psychologists training All Educational Psychologists (EPs) have an honours degree in Psychology, are qualified and experienced teachers and have a Masters degree in Educational Psychology. They are thus in a unique position...

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• **Loss and bereavement**

Last updated: August 2025

The following guidance notes have been reproduced in a modified form from Ealing's Guidelines and Policy for Schools on Personal and Social Education. "A child can live through anything so long as he or she is told the truth and is..."

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• **Funeral rites across cultures**

Last updated: August 2025

Funeral rites across cultures Brief guidance on responses to death and the rituals according to the tenets of some of the major religions of the world.

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• **School trips**

Last updated: August 2025

Guidance in relation to critical incidents occurring on a school trip School trips, whether one-day, residential, local or further afield should be carefully planned to reduce the possibility of incidents or difficulties occurring. Here are the code...

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Troublemakers on site

Last updated: August 2025

Trespass Trespass is not, generally, a criminal offence. Schools are not public places and anyone who enters without permission of the Headteacher (who has day to day management of the school) is trespassing, unless there is a recognised "...

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