

ECIRS referrals

Ealing Children's Integrated Response Service (ECIRS) acts as a single front door for all enquiries and referrals into Ealing Children's Services from professionals/practitioners and the public, where there are concerns about the welfare or safety of a child or young person (pre-birth to 18 years).

See related services (below) for further information ECIRS service.

You can now speak to us for advice before making a referral. Here is more information about the [ECIRS consultation line](#).

This is a 'no name' advice line available to professionals unclear about the appropriateness of a referral. Available from Monday to Friday 9am to 5pm. The contact number is 020 8825 5236.

How to make an ECIRS referral

[ECIRS referral form \(pdf\)](#)

[Guidance on completing the ECIRS referral form](#)

Referrals can be made by:

- Telephone: 020 8825 8000
- Or in writing to one of these:
 - Email: ecirs@ealing.gov.uk
 - Post: Ealing Children's Integrated Response Service; Perceval House; 2nd Floor blue area; 14-16 Uxbridge Road, Ealing, W5 2HL
 - Fax: This option is no longer available

All urgent referrals should be initiated by phone 020 8825 8000 and followed up by submitting the referral form within 48 hours.

Related content

[ECIRS referral guide](#)

[ECIRS consultation line](#)

[Early help assessment and plan \(EHAP\)](#)

Related services

[Ealing children's integrated response service \(ECIRS\) 2025/26](#)

Contact:

- **Referrals ECIRS**, SAFE 0-18: ECIRS@ealing.gov.uk 020 8825 8000

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- [Neutral](#)
- [No](#)

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