

How to access the SEND professional portal

To access the SEND professional portal, you are required to download a free app called 2FA Authenticator.

About 2FA Authenticator app

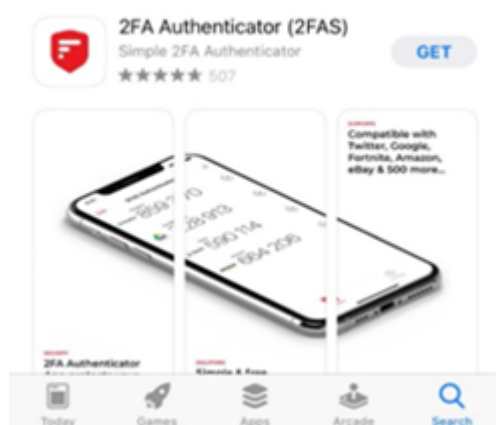
This app is only 2MB and does not retain your personal information or any other sensitive information.

The app provides a second form of verification, a six-digit secure passcode. This will be required each time you sign in. Do not delete the app or the code.

Download 2FA Authenticator app

To download 2FA Authenticator:

- Open the App Store or the Play Store app
- Type 2FA Auth in the search.
- Select the 2FA Authenticator (2FAS) app with a red badge and three white lines.



- Install the app.

Log in details

Only Microsoft Edge, Google Chrome and Safari are compatible with the portal.

An email with the subject SEND professional portal will be sent from EalingEducationICT@ealing.gov.uk containing your username and temporary password.

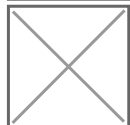
Copy and paste the URL: <https://synergyweb.ealing.gov.uk/Synergy/Gateway/> into the browser search bar.

Read more on how to [access to the SEND professional portal](#) using 2FA Authenticator

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[How to access the SEND professional portal.pdf \(pdf\)](#)



[Education Settings and SENCO guide to submitting an ERSA 23022024.pdf \(pdf\)](#)

Related content

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[SENCO guide to the parent and young person's portal](#)

Contact:

- **Education ICT:** EalingEducationICT@ealing.gov.uk

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- [Neutral](#)
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