
This service is available for Academies and Maintained schools**Description:**

We provide information, advice and guidance for children, young people and their families.

Year Financial year 2025/26

Benefits

For professionals and includes:

- Key support service for professionals using the 'early help assessment and plan' (EHAP), including EHAP registration, training and advice, information and guidance
- We deliver outreach information sessions to venues and at events
- Manage the directory of services www.ealingfamiliesdirectory.org.uk and [Ealing Local Offer](#); and two facebook pages, [Ealing Family Information Service](#) and [Ealing Local Offer](#)
- Access to our monthly [Ealing Local Offer Newsletter](#).

Families can find out about:

- Ofsted registered childcare including playgroups, nurseries and childminders
- Out of school provision including holiday playschemes, breakfast clubs, afterschool clubs and play centres
- Funding schemes to help with the cost of childcare
- Eligibility for free nursery places for two year olds
- Eligibility for 30 hours free childcare for three and four year olds
- Information, support and services available for children and young people with special educational needs and disabilities (SEND) by speaking with our designated SEND Officer
- Children's centres and the services on offer
- Leisure activities including sports and clubs
- Parenting classes
- Services for young people
- Family support services

Additional / buy back services

- Schools can request outreach sessions for special events

Office hours:

Monday to Friday, 9am to 1pm

Planned improvements:

The FIS is constantly evolving to meet the needs of the local community and families that use the service.

Related content:

[Early help assessment and plan \(EHAP\)](#)

[Early years funding](#)

Contact:

- **Family information service (FIS)**, Early years, childcare, childrens centres and SAFE: children@ealing.gov.uk 020 8825 5588

Additional contact information

Tel: 020 8825 5588

Email: children@ealing.gov.uk

Website: www.ealingfamiliesdirectory.org.uk

Further details:

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Was this page useful?

- [Yes](#)
- [Neutral](#)
- [No](#)

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