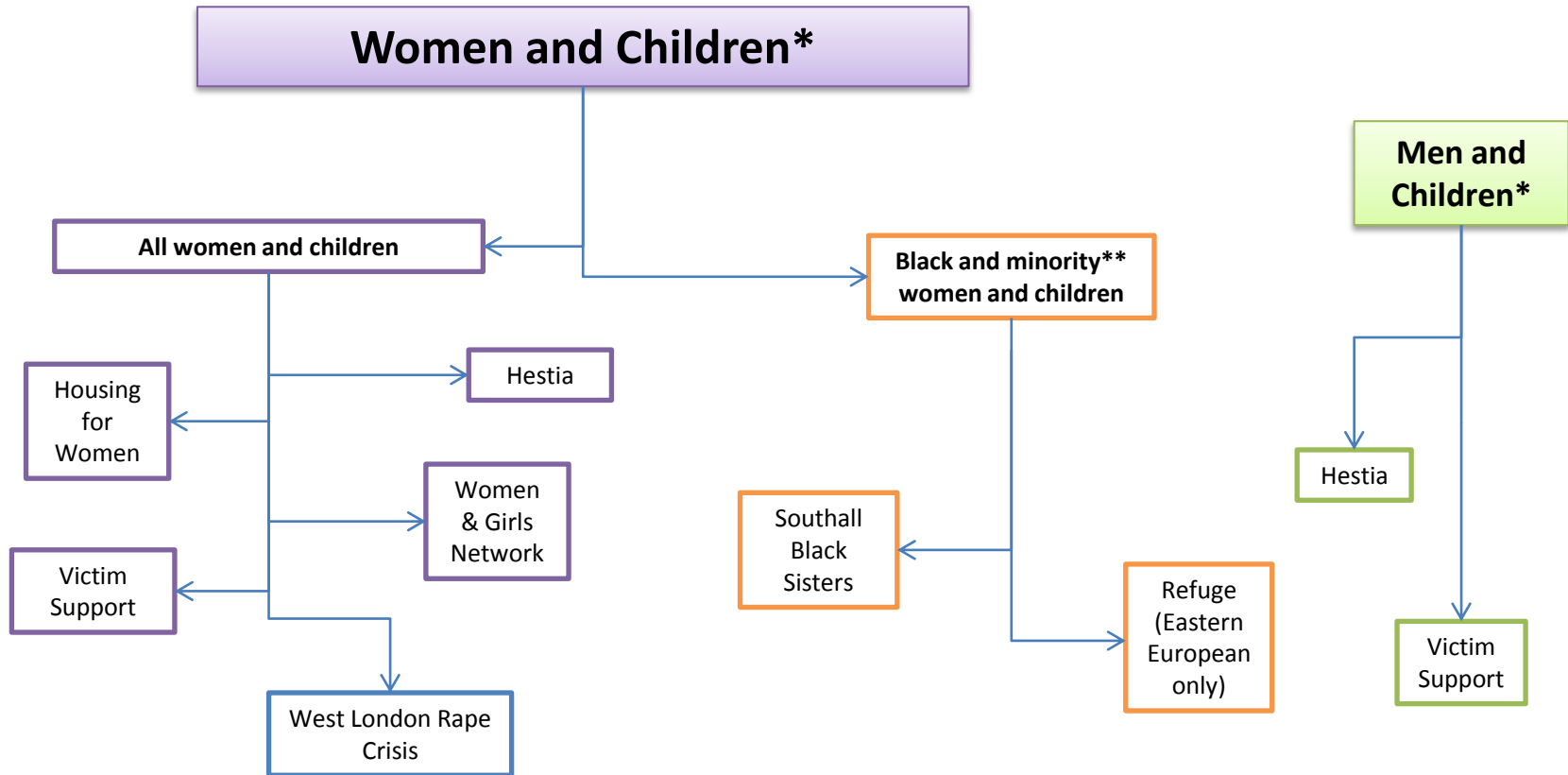


London Borough of Ealing Violence Against Women and Girls Voluntary Sector Advice Services



If you are unsure which agency to refer to, contact any of above agencies for advice and support

All high risk cases (experiencing or threatened with serious harm or death) can also be referred to Ealing MARACs via the above and other agencies

In an emergency, call the police on 999 and Ealing Council for children and adult safeguarding on 020 8825 8000

* Each agency provides different services to children dependant on age and gender criteria (see below for details)

**Black and minority Individuals refers to people from ethnic minority backgrounds, including South Asian, African, Caribbean, Middle Eastern and Eastern European

| Agency | Who to Refer | Services Provided | Referral Methods and Opening Hours |
|-------------------------------------------------|-----------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Hestia | All adults (aged over 16) and girls | <ul style="list-style-type: none"> Independent Domestic Violence Advocacy Service for men and women Refuge accommodation for women and their children (boys up to 13, girls up to 18 years) Floating Support for women and girls | Agencies & Self-referrals TEL: 0208 280 2740 / 0208 991 1007 EalingDVA@hestia.org |
| Housing for Women | Women and their children | <ul style="list-style-type: none"> Refuge Accommodation and specialist support for women & their children (boys up to 13, girls up to 18 years) | Agencies & self-referrals TEL: 020 8743 5407 |
| Refuge | Eastern European women and their children | <ul style="list-style-type: none"> Independent Domestic Violence Advocacy Service Refuge Accommodation for women and their children (boys up to 13, girls up to 18 years) | Agencies & self-referrals TEL: 0203 176 4770 EasternEuropeanIDVA@refuge.org.uk |
| Southall Black Sisters | Black and minority women and their children, & Black and minority young women and girls | <ul style="list-style-type: none"> Specialist holistic helpline and 1-2-1 services providing information, advice advocacy and support on domestic violence, rape and sexual violence, forced marriage, dowry abuse and honour based violence Help with inter-related problems including immigration and no recourse to public funds Culturally specific counselling, support group and educational activities | Agencies & self-referrals Helpline: 0208 571 0800 info@southallblacksisters.co.uk Mon- Fri: 9am – 5pm |
| Victim Support | All adults and children | <ul style="list-style-type: none"> Help with criminal injury compensation for domestic violence victims Support at criminal courts through Witness Service for domestic violence victims Practical and emotional support about domestic violence and advocacy | Agencies and self-referrals TEL: 0207 244 4553 Mon- Fri: 9am – 5pm Victim Supportline: 0845 30 30 900 (Mon-Fri 9am-8pm, Sat – Sun 9am -7pm) vs.ealing@vslondon.org (enquiries) |
| West London Rape Crisis (WGN) | Women and girls aged 11 and over | <ul style="list-style-type: none"> Specialist 1-2-1 counselling and group work programmes, incl. Body Therapy Independent Sexual Violence Advocacy Service: 1-2-1 advocacy and support Young Women’s Advocate: 1-2-1 and group support to young women affected by sexual violence/exploitation / gang related violence Dedicated helpline and counselling for sexual violence | Agencies & self-referrals TEL: 0208 567 7347 Advice Line: 0808 801 0660 Helpline: 0808 801 0770 rcc@wgn.org.uk Mon-Fri: 10am-5pm |
| Women and Girls Network (WGN) | Women and girls aged 14 and over | <ul style="list-style-type: none"> Specialist 1-2-1 counselling and group work programmes West London Domestic and Sexual Violence Advice Hub Specialist Freephone Advice Line (open to clients and professionals) Specialist 1-2-1 casework support for cases of domestic violence, rape and sexual violence, gang related abuse, forced marriage & honour based violence | Agencies & self-referrals Freephone Advice Line: 0808 801 0660 advice@wgn.org.uk Mon-Fri: 10am-4pm, Wed: 6-8pm |
| Multi-Agency Risk Assessment Conference (MARAC) | Adults at risk of serious harm or death | <ul style="list-style-type: none"> Information is shared on the highest risk domestic abuse cases between representatives of statutory and voluntary sector agencies | Referral forms sent to MARAC Coordinator via above and other agencies only CJSM only: ealing.marac@standingtogether.cjsm.net |

National Domestic Violence Helpline: 0808 2000 247 for refuge accommodation (24 hours)

Respect, Men’s Advice Line (National): 0808 801 0327

Broken Rainbow LGBT Helpline (National): 0300 999 5428 - support for lesbian, gay, bisexual and transgender individuals.

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