

SIMS

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SIMS Technical Roadmap

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Introduction

The purpose of this guide is to provide customers with a detailed overview of any software and hardware infrastructure they might need to run the SIMS Product suite. It has been developed in line with customer feedback to enable Local Authorities, Support Teams, Schools and Academies to plan their future support of SIMS effectively.

The changes that have been made in this edition of the SIMS Technical Roadmap relate to the extended support for Windows Server 2008 R2 SP1, SQL Server 2012 and SQL Server 2014. Extended support means that we will use best endeavours to resolve any issues encountered. Issues should be managed through your Local Support Unit in the usual way.

The information included within this roadmap is subject to future change within the next academic term.

This guide is a working document that will be updated alongside the SIMS Functionality Roadmap to provide customers with the latest information regarding the support of underlying technology.

Where possible, Capita support for technology is in line with Microsoft Lifecycle support dates. Support dates are indicative only and subject to change.





What support is ending in the next 12 months?

Headline News

Office 2010 support has been extended until Summer 2018

SQL 2016 and Windows Server 2016 are supported from Summer 2017 onwards

Roadmap Key Code

-  - Next version of a system as per the latest Microsoft release indicator. This is subject to change, depending on the latest Microsoft release information.
-  - Not supported by Capita
-  - Will be confirmed in a future release of the Technical Roadmap
-  - Supported by Capita

What does the red 'Not supported by Capita' indicator mean?

'Not supported by Capita' means that we are either no longer testing our software on the stated platform or we have not finished testing our software on the stated platform. This does not necessarily mean that our software will not work on the stated platform but it does mean that we will be unable to support any issue raised by customers. For the most robust SIMS experience, we advise all customers to keep to a supported platform. Please note that SOLUS2 will stop working after the published end date for support.

What does the yellow indicator mean?

Technologies marked as yellow are either considerations for future support or considerations for retirement of a technology. Typically, where a new technology is supported, an older version of the technology is retired so that Capita is testing the same number of overall technologies and platform scenarios.

What is the latest Microsoft software supported? (correct at time of publication)

Server:

- Windows Server 2016
- SQL Server 2016

Workstation:

- Windows 10
- Office 2016

Detailed Roadmap

SIMS Software Support: SIMS SQL and FMS SQL Server, SIMS InTouch, SOLUS3, SSM, PX Agent and PX Monitor

System	Autumn 2017	Spring 2018	Summer 2018	Autumn 2018	Spring 2019	Summer 2019	Autumn 2019	Spring 2020
SIMS SQL Server								
Windows Server 2008								
Windows Server 2008 SP2								
Windows Server 2008 R2								
Windows Server 2008 R2 SP1								
Windows Server 2012								
Windows Server 2012 R2								
Windows Server 2016								
Windows 7 Pro (32 / 64 bit)								
Windows 8.1 Pro (32 / 64 bit)								
Windows 10 Pro (32 / 64 bit)								
SQL Server 2012								
SQL Server 2014								
SQL Server 2016								
SQL Server 2016 R1 SP1								
SIMS Server Components								
SOLUS2								
SOLUS3								

NOTE: Capita SIMS will support SQL Server 2012 Service Pack 4 until Spring 2022, in line with Microsoft Extended support.

SIMS Software Support: SIMS Document Management Server

System	Autumn 2017	Spring 2018	Summer 2018	Autumn 2018	Spring 2019	Summer 2019	Autumn 2019	Spring 2020
SIMS DMS								
Windows Server 2008								
Windows Server 2008 SP2								
Windows Server 2008 R2								
Windows Server 2008 R2 SP1								
Windows Server 2012								
Windows Server 2012 R2								
Windows Server 2016								
Windows 7 Pro (32 / 64 bit)								
Windows 8.1 Pro (32 / 64 bit)								
Windows 10 Pro (32 / 64 bit)								

Microsoft .NET Framework Support

Based on Microsoft support arrangements, these are the minimum recommended versions of .NET Framework across all SIMS products. Microsoft online updates should be used to keep SIMS systems updated and secure.

For more information, please see https://support.microsoft.com/en-us/gp/framework_faq/en-us?wa=wsignin1.0.

System	.NET Framework 4.5.2	.NET Framework 4.6	.NET Framework 4.6.1
Minimum recommended versions of Microsoft .NET Framework across SIMS products			
Windows Server 2008			
Windows Server 2012			
Windows Server 2016			
Windows 7			
Windows 8.1			
Windows 10			

SIMS Software Support: SIMS Client Application and InTouch

System	Autumn 2017	Spring 2018	Summer 2018	Autumn 2018	Spring 2019	Summer 2019	Autumn 2019	Spring 2020
SIMS Client Application								
Windows Server 2008								
Windows Server 2008 SP2								
Windows Server 2008 R2								
Windows Server 2008 R2 SP1								
Windows Server 2012								
Windows Server 2012 R2								
Windows Server 2016								
Windows 7 Pro (32 / 64 bit)								
Windows 8.1 Pro (32 / 64 bit)								
Windows 10 Pro (32 / 64 bit)								
Office 2007								
Office 2010								
Office 2013								
Office 2016								
Internet Explorer 11 (printing)								
Adobe Acrobat Reader (latest version)								

SIMS Activities - Client Browser Support

System	Autumn 2017	Spring 2018	Summer 2018	Autumn 2018	Spring 2019	Summer 2019	Autumn 2019	Spring 2020
Browser								
Google Chrome (latest version)								
Internet Explorer (IE11 is recommended)								
Mozilla Firefox (latest version)								
Safari (latest version)								

SIMS Partnership Xchange

Module	Detail	Autumn 2017	Spring 2018	Summer 2018	Autumn 2018	Spring 2019	Summer 2019	Autumn 2019	Spring 2020
Partnership Xchange									
Zone Integration Software	VSI Version 6.x								

Hosted SIMS

Module	Detail	Autumn 2017	Spring 2018	Summer 2018	Autumn 2018	Spring 2019	Summer 2019	Autumn 2019	Spring 2020
Client Access									
Microsoft Remote Desktop App 8.1 or later (Mac, Android)									
Microsoft Remote Desktop client for Windows 8.1 or later									
Internet Explorer (IE11 is recommended)									
Google Chrome (latest vision)									
3rd Party Software VPN Connector									
As per the SIMS Server Specification									
.NET framework 4.6.1									

SIMS Learning Gateway - Client Browser Support

System	Autumn 2017	Spring 2018	Summer 2018	Autumn 2018	Spring 2019	Summer 2019	Autumn 2019	Spring 2020
Browser								
Google Chrome (latest)								
Internet Explorer 11								
Mozilla Firefox (latest, on Windows/non-Windows OS)								
Safari (latest, on Mac)								
iPhone (latest)								
Android (latest)								

SIMS Learning Gateway - Active Directory Provisioning Service and SLG Application Tier

System	Process	Autumn 2017	Spring 2018	Summer 2018	Autumn 2018	Spring 2019	Summer 2019	Autumn 2019	Spring 2020
Microsoft Operating System									
Windows Server 2008	SLG Upgrade								
Windows Server 2008 SP2	SLG Upgrade								
Windows Server 2008 R2	SLG Upgrade								
Windows Server 2008 R2 SP1	SLG Upgrade								
Windows Server 2012	New Installation								
Windows Server 2012 R2	New Installation								
Windows Server 2016	New installation								
Microsoft Operating System for SharePoint									
SQL Server 2012	New SLG Install								
SQL Server 2014	New SLG Install								
SQL Server 2016	New SLG Install								
SQL Server 2016 R1 SP1	New SLG Install								

SIMS Learning Gateway on SharePoint 2007

System	Process	Autumn 2017	Spring 2018	Summer 2018	Autumn 2018	Spring 2019	Summer 2019	Autumn 2019	Spring 2020
Microsoft SharePoint									
Windows SharePoint Services (WSS) with latest Service Pack or Microsoft Office SharePoint Server 2007 (MOSS2007) with latest Service Pack		Green	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow
Microsoft Operating System for SharePoint									
Windows Server 2008	SLG Upgrade	Purple	Purple	Purple	Purple	Purple	Purple	Purple	Purple
Windows Server 2008 SP2	SLG Upgrade	Green	Green	Green	Green	Green	Green	Green	Purple
Windows Server 2008 R2	SLG Upgrade	Purple	Purple	Purple	Purple	Purple	Purple	Purple	Purple
Windows Server 2008 R2 SP1	SLG Upgrade	Green	Green	Green	Green	Green	Green	Green	Purple
Windows Server 2012	SLG Upgrade	Green	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow
Microsoft Database for SharePoint									
SQL Server 2008		Green	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow
SQL Server 2008 R2		Green	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow

SIMS Learning Gateway on SharePoint 2010

System	Autumn 2017	Spring 2018	Summer 2018	Autumn 2018	Spring 2019	Summer 2019	Autumn 2019	Spring 2020
Microsoft SharePoint								
SharePoint 2010 Foundation								
SharePoint 2010								
Microsoft Operating System								
Windows Server 2008								
Windows Server 2008 SP2								
Windows Server 2008 R2								
Windows Server 2008 R2 SP1								
Windows Server 2012 (latest SharePoint SP)								
Windows Server 2012 R2 (latest SharePoint SP)								
Microsoft Database								
SQL Server 2012								

SIMS Learning Gateway on Self-Hosted SharePoint 2013 - Not Office 365

System	Autumn 2017	Spring 2018	Summer 2018	Autumn 2018	Spring 2019	Summer 2019	Autumn 2019	Spring 2020
Microsoft SharePoint								
SharePoint 2010 migrated to SharePoint 2013								
SharePoint 2013 Foundation								
SharePoint 2013 Server								
Microsoft Operating System								
Windows Server 2008 R2								
Windows Server 2012								
Windows Server 2012 R2								
Microsoft Database								
SQL Server 2012								
SQL Server 2014								

CAPITA

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