

Introducing the new Intervention Team.....

Ealing Children's Services have made some changes to how we deliver services. We are also re-energising our Brighter Futures Practice Model.

From 27 September 2021 there is a new team in operation.

What is the Intervention Team?

The Intervention Team will offer a timely response to children, young people and families who may benefit from brief intervention after a referral has been made to Ealing Children's Integrated Response Service (ECIRS).

Social workers from the team will visit children and families, find out what help is needed and complete a short piece of work agreed by the family and key partners within 25 working days.

This type of intervention will take place instead of the lengthier assessment processes carried out by a Multi Agency Support Team (MAST), Supportive Action for Families in Ealing (SAFE) or other social care teams where a child and family meet the Intervention Team criteria. (The team's criteria will be based on [Ealing's Thresholds of Need](#) and response Level 3.)

Why the change?

We know from our data that a high proportion of referrals and Child and Family Assessments lead to no further action.

We want to intervene as early as possible where help is needed - offering timely access to short term support.

We want to make sure our Multi Agency Support Team's (MAST) and other social care teams are able to focus on vital statutory interventions.

We want to provide and support a high quality referrals and feedback process.

Brighter Futures Practice Model

Brighter Futures is the practice model used throughout Ealing Children's Services.

Brighter Futures brings together key ideas from relationship and trauma-informed research, theory, and practice.

This approach enables us to work more effectively with children, young people, and their families. It will inform the work of the Intervention Team.

What to expect from the Intervention Team

- We will take a collaborative approach in our work with children, young people and families based on the Brighter Futures model.
- We aim to gain consent to intervene within 24 hours.
- We will visit the child and family within 2 working days.
- We will work closely with Partner agencies to evaluate work plans within 24 hours of an engagement visit to families.
- Intervention will be completed within 25 working days.
- We will ensure children, young people, families and referrers are kept informed about outcomes.
- We will refer on to other teams or services as needed i.e. MAST, SAFE or other Early Help services.

Referrals to the Intervention Team.

All referrals to Children's Services should continue to be made in the usual way by direct referral to ECIRS on 020 8825 8000 (option 1). ECIRS will decide whether to involve the Intervention Team (based on the team's criteria) or take other action.

Children's Services