School effectiveness services Impact evaluation survey 2016 - 2017

Summary for each service area

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List of surveys

SA1 Securing good programme - primary

SA2 School improvement link officer and bespoke for primary and special

SA3 School improvement briefings and networks for primary and special

SA4 Securing good programme - secondary

SA5a School improvement link officer - secondary

SA5b School improvement bespoke support - secondary

SA6 School improvement collaborative services - secondary

SA7 NQT monitoring induction programme

SA8 New headteacher induction programme

SA9 KS1 and year 6 writing moderation

SA11 School workforce support SLA

SA12 Governor support services

SA13 Extended services

SA14 Behaviour and inclusions

SA15 Health improvement in schools

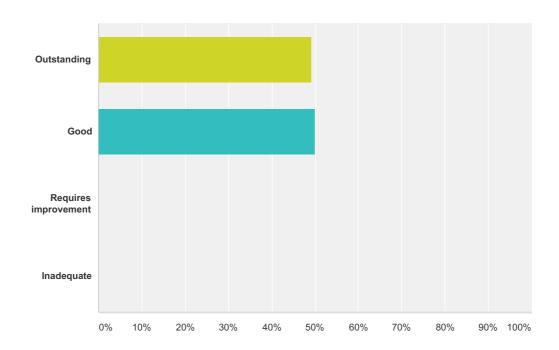
SA16 Computing and ICT SLA

SA18 Ealing music service

SA19 Gypsy, Roma and Traveller achievement service

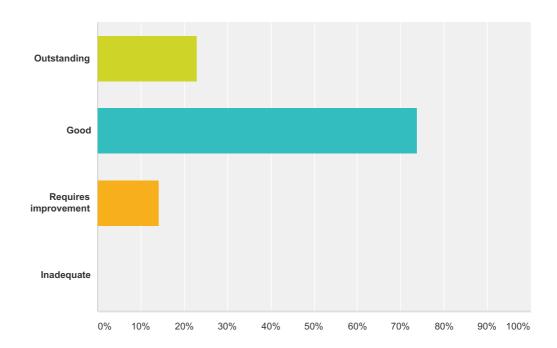


Service quality



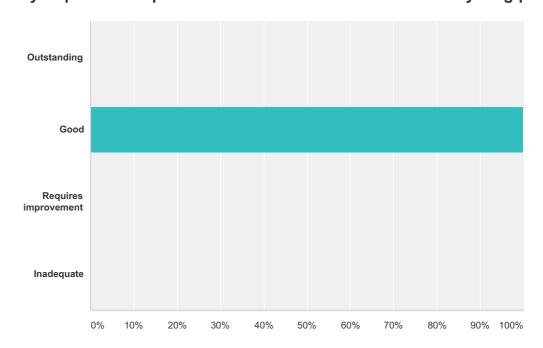
Answer Choices	Responses	
Outstanding	50.00%	2
Good	50.00%	2
Requires improvement	0.00%	0
Inadequate	0.00%	0
Total		4

Customer focus



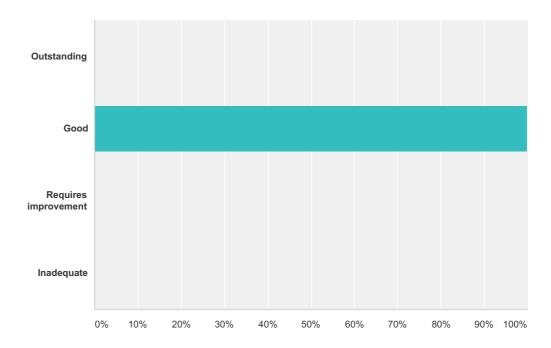
Answer Choices	Responses	
Outstanding	25.00%	1
Good	75.00%	3
Requires improvement	14.29%	1
Inadequate	0.00%	0
Total		4

Value for money



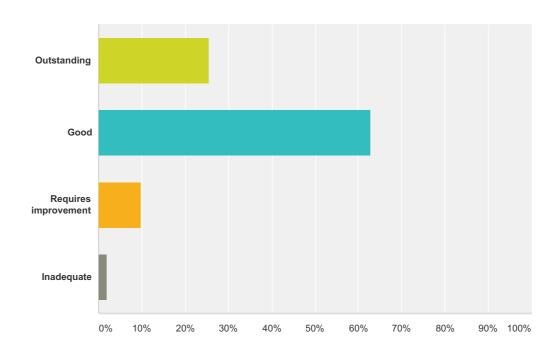
Answer Choices	Responses	
Outstanding	0.00%	0
Good	100.00%	4
Requires improvement	0.00%	0
Inadequate	0.00%	0
Total		4

Making a difference



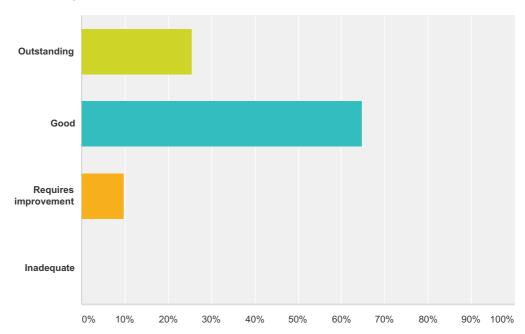
Answer Choices	Responses	
Outstanding	0.00%	1
Good	100.00%	4
Requires improvement	0.00%	0
Inadequate	0.00%	0
Total		4

Service quality



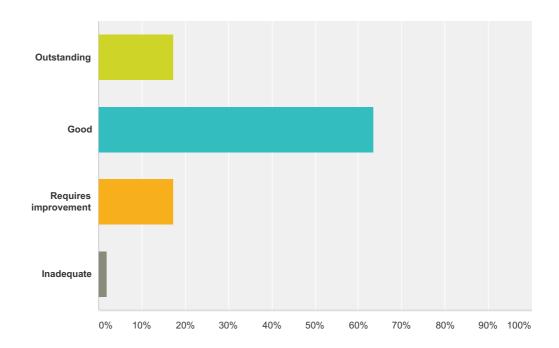
Answer Choices	Responses	
Outstanding	25.49%	13
Good	62.75%	32
Requires improvement	9.80%	5
Inadequate	1.96%	1
Total		51

Customer focus



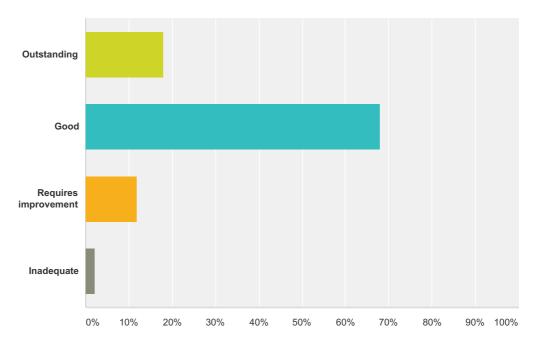
Answer Choices	Responses	
Outstanding	25.49%	13
Good	64.71%	33
Requires improvement	9.80%	5
Inadequate	0.00%	0
Total		51

Value for money



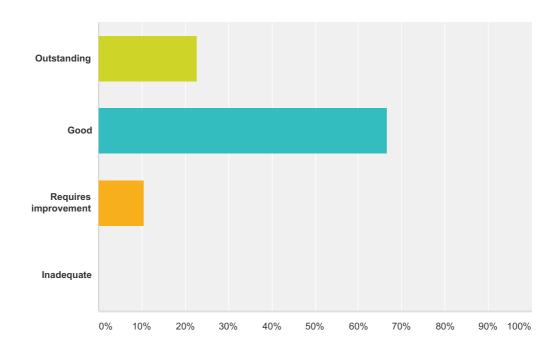
Answer Choices	Responses	
Outstanding	17.31%	9
Good	63.46%	33
Requires improvement	17.31%	9
Inadequate	1.92%	1
Total		52

Making a difference



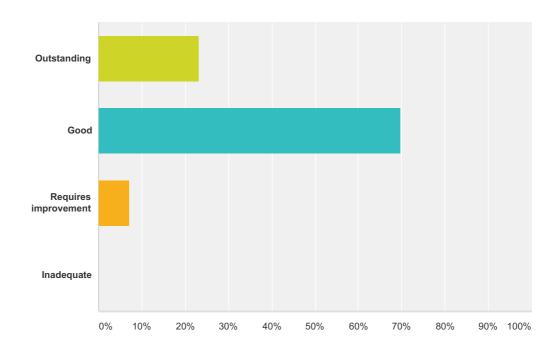
Answer Choices	Responses	
Outstanding	18.00%	9
Good	68.00%	34
Requires improvement	12.00%	6
Inadequate	2.00%	1
Total		50

Service quality



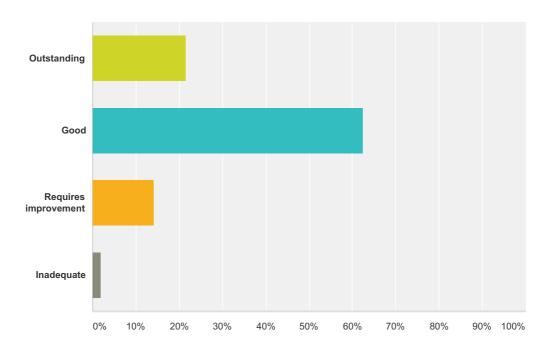
Answer Choices	Responses	
Outstanding	22.81%	13
Good	66.67%	38
Requires improvement	10.53%	6
Inadequate	0.00%	0
Total		57

Customer focus



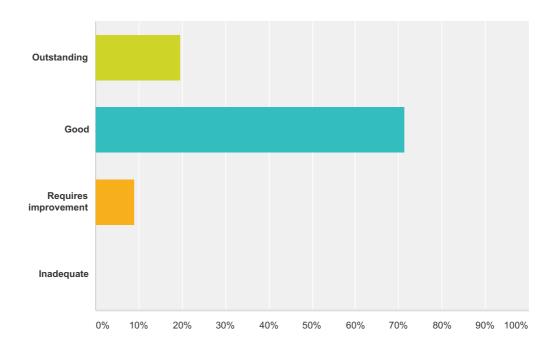
Answer Choices	Responses	
Outstanding	23.21%	13
Good	69.64%	39
Requires improvement	7.14%	4
Inadequate	0.00%	0
Total		56

Value for money



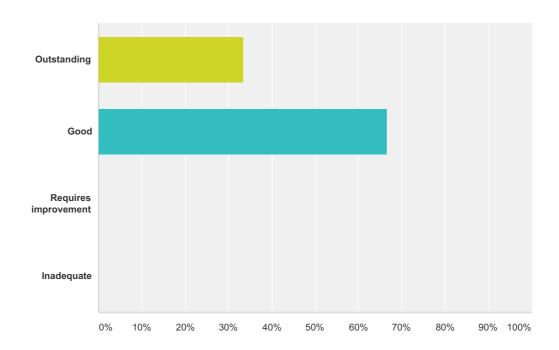
Answer Choices	Responses	
Outstanding	21.43%	12
Good	62.50%	35
Requires improvement	14.29%	8
Inadequate	1.79%	1
Total		56

Making a difference



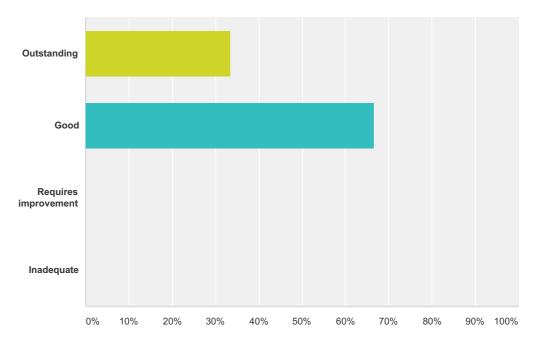
Answer Choices	Responses	
Outstanding	19.64%	11
Good	71.43%	40
Requires improvement	8.93%	5
Inadequate	0.00%	0
Total		56

Service quality



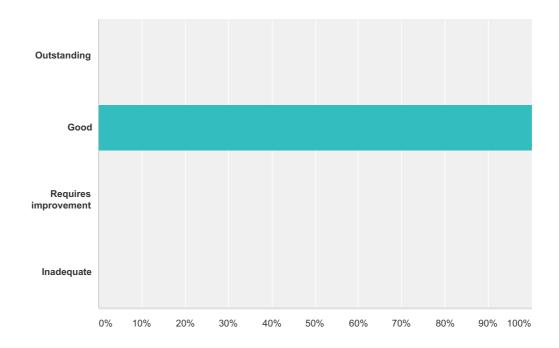
Answer Choices	Responses	
Outstanding	33.33%	1
Good	66.67%	2
Requires improvement	0.00%	0
Inadequate	0.00%	0
Total		3

Customer focus



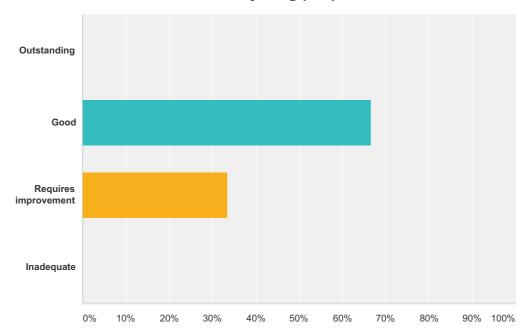
Answer Choices	Responses	
Outstanding	33.33%	1
Good	66.67%	2
Requires improvement	0.00%	0
Inadequate	0.00%	0
Total		3

Value for money



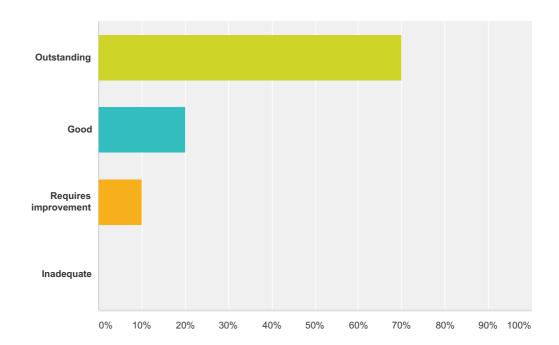
Answer Choices	Responses	
Outstanding	0.00%	0
Good	100.00%	3
Requires improvement	0.00%	0
Inadequate	0.00%	0
Total		3

Making a difference



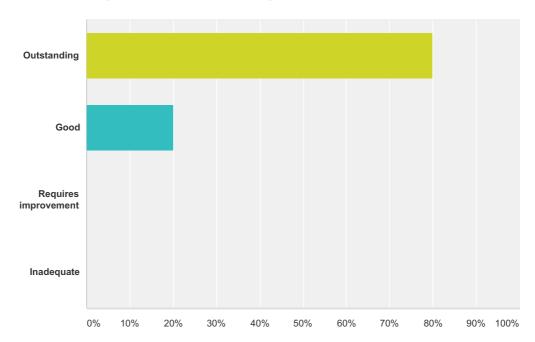
Answer Choices	Responses	
Outstanding	0.00%	0
Good	66.67%	2
Requires improvement	33.33%	1
Inadequate	0.00%	0
Total		3

Service quality



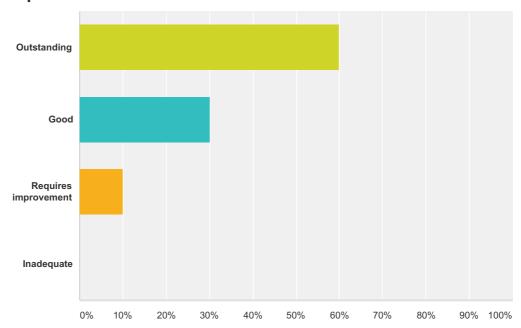
Answer Choices	Responses	
Outstanding	70.00%	7
Good	20.00%	2
Requires improvement	10.00%	1
Inadequate	0.00%	0
Total		10

Customer focus



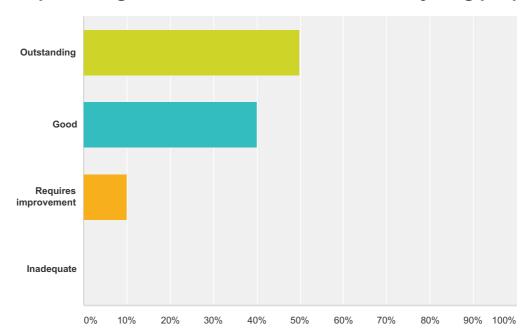
Answer Choices	Responses	
Outstanding	80.00%	8
Good	20.00%	2
Requires improvement	0.00%	0
Inadequate	0.00%	0
Total		10

Value for money



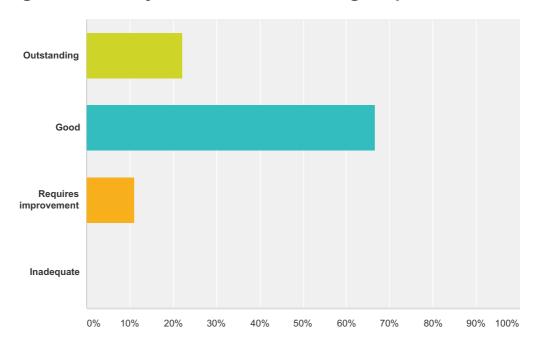
Answer Choices	Responses	
Outstanding	60.00%	6
Good	30.00%	3
Requires improvement	10.00%	1
Inadequate	0.00%	0
Total		10

Making a difference



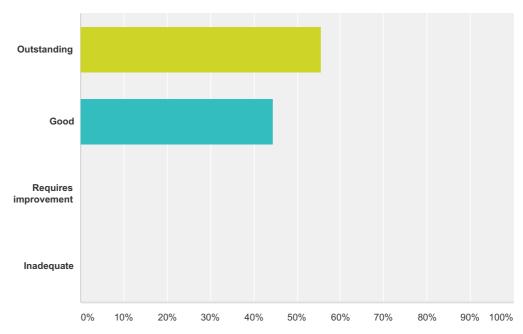
Answer Choices	Responses	
Outstanding	50.00%	5
Good	40.00%	4
Requires improvement	10.00%	1
Inadequate	0.00%	0
Total		10

Service quality



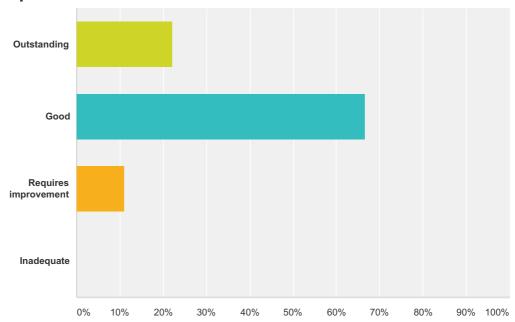
Answer Choices	Responses	
Outstanding	22.22%	2
Good	66.67%	6
Requires improvement	11.11%	1
Inadequate	0.00%	0
Total		9

Customer focus



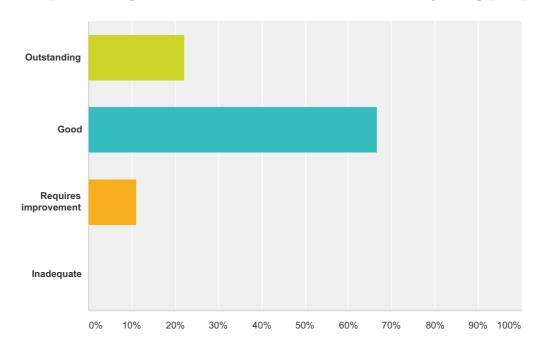
Answer Choices	Responses	
Outstanding	55.56%	5
Good	44.44%	4
Requires improvement	0.00%	0
Inadequate	0.00%	0
Total		9

Value for money



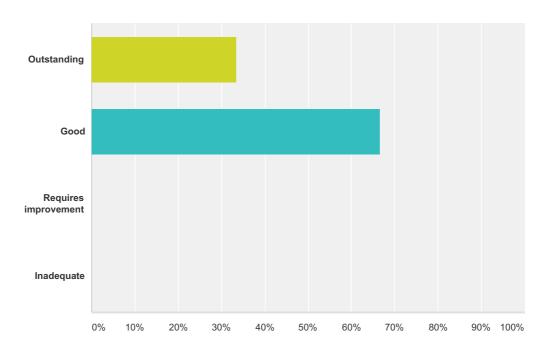
Answer Choices	Responses	
Outstanding	22.22%	2
Good	66.67%	6
Requires improvement	11.11%	1
Inadequate	0.00%	0
Total		9

Making a difference



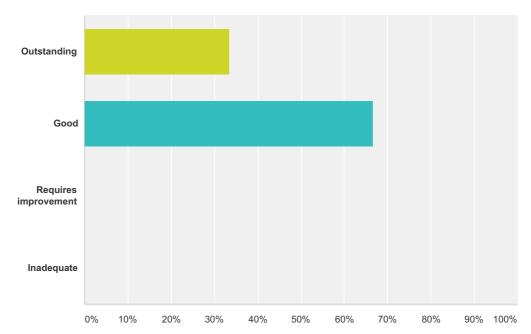
Answer Choices	Responses	
Outstanding	22.22%	2
Good	66.67%	6
Requires improvement	11.11%	1
Inadequate	0.00%	0
Total		9

Service quality



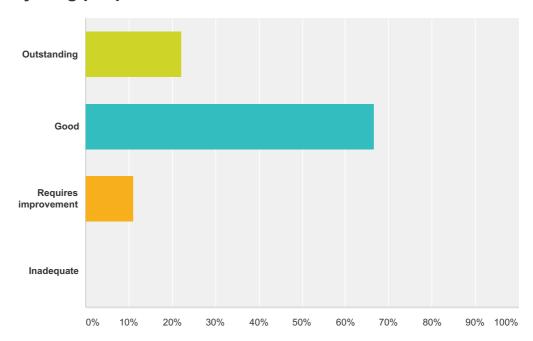
Answer Choices	Responses	
Outstanding	33.33%	3
Good	66.67%	6
Requires improvement	0.00%	0
Inadequate	0.00%	0
Total		9

Customer focus



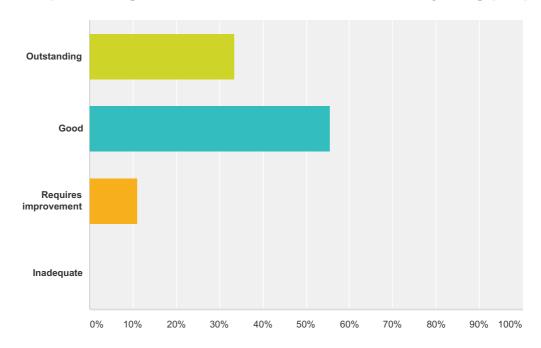
Answer Choices	Responses
Outstanding	33.33% 3
Good	66.67% 6
Requires improvement	0.00%
Inadequate	0.00%
Total	9

Value for money



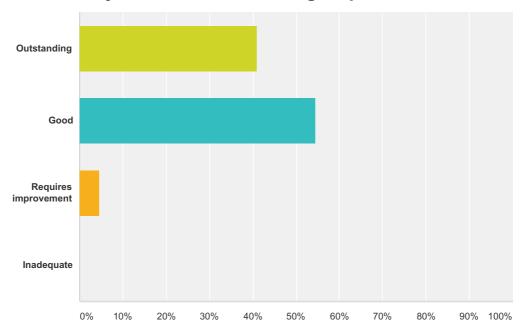
Answer Choices	Responses	
Outstanding	22.22%	2
Good	66.67%	6
Requires improvement	11.11%	1
Inadequate	0.00%	0
Total		9

Making a difference



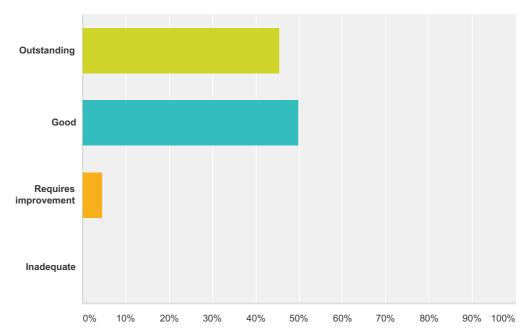
Answer Choices	Responses	
Outstanding	33.33%	3
Good	55.56%	5
Requires improvement	11.11%	1
Inadequate	0.00%	0
Total		9

Service quality



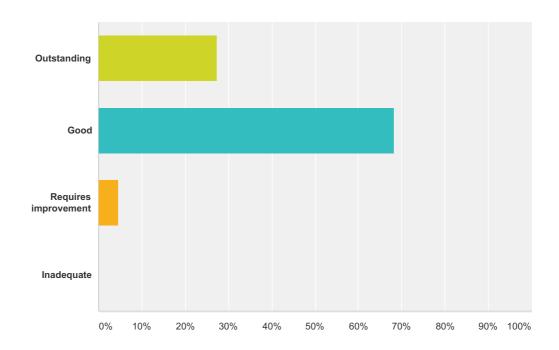
Answer Choices	Responses	
Outstanding	40.91%	9
Good	54.55%	12
Requires improvement	4.55%	1
Inadequate	0.00%	0
Total		22

Customer focus



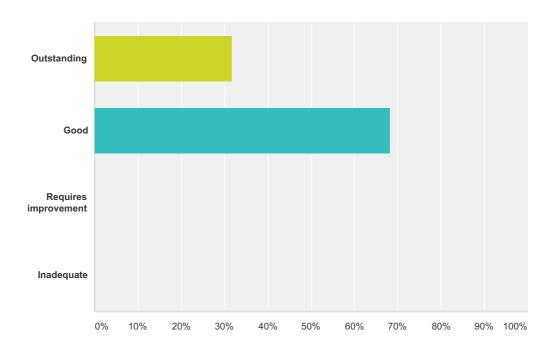
Answer Choices	Responses	
Outstanding	45.45%	10
Good	50.00%	11
Requires improvement	4.55%	1
Inadequate	0.00%	0
Total		22

Value for money



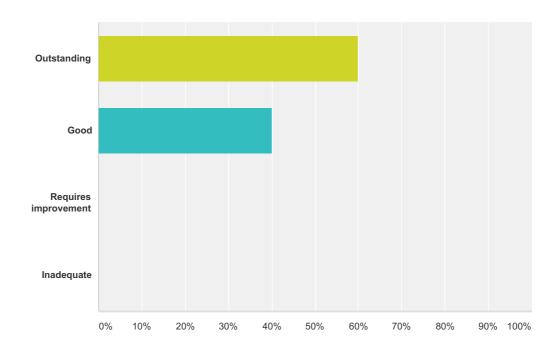
Answer Choices	Responses
Outstanding	27.27% 6
Good	68.18% 15
Requires improvement	4.55% 1
Inadequate	0.00%
Total	22

Making a difference



Answer Choices	Responses	
Outstanding	31.82%	7
Good	68.18%	15
Requires improvement	0.00%	0
Inadequate	0.00%	0
Total		22

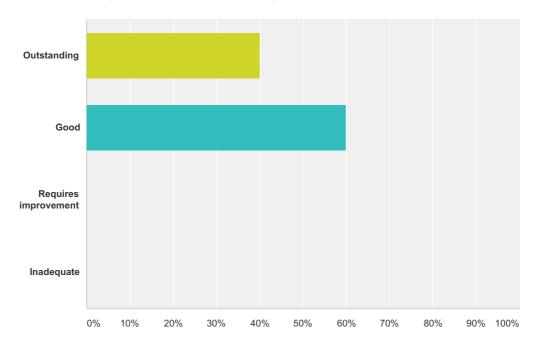
SA8 New headteacher induction programme



Answer Choices	Responses	
Outstanding	60.00%	3
Good	40.00%	2
Requires improvement	0.00%	0
Inadequate	0.00%	0
Total		5

SA8 New headteacher induction programme

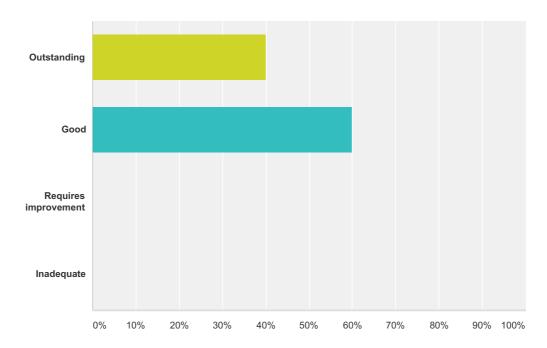
Customer focus



Answer Choices	Responses	
Outstanding	40.00%	2
Good	60.00%	3
Requires improvement	0.00%	0
Inadequate	0.00%	0
Total		5

SA8 New headteacher induction programme

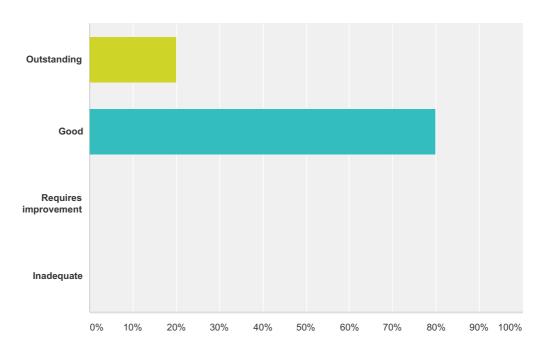
Value for money



Answer Choices	Responses	
Outstanding	40.00%	2
Good	60.00%	3
Requires improvement	0.00%	0
Inadequate	0.00%	0
Total		5

SA8 New headteacher induction programme

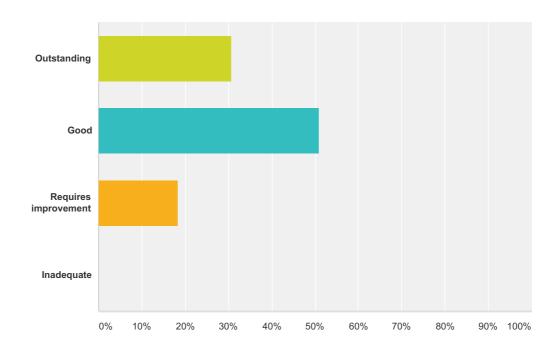
Making a difference



Answer Choices	Responses	
Outstanding	20.00%	1
Good	80.00%	4
Requires improvement	0.00%	0
Inadequate	0.00%	0
Total		5

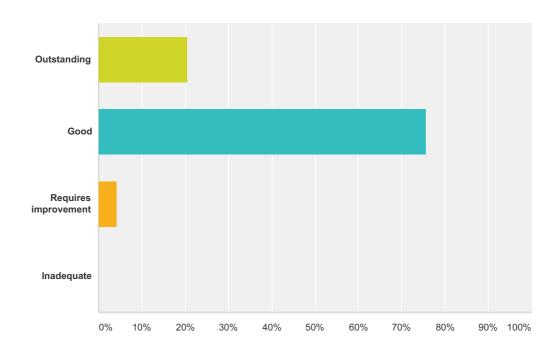
Service quality

Q1 How do you rate the quality of training / support and guidance received in supporting the work of your school in achieving its priorities?



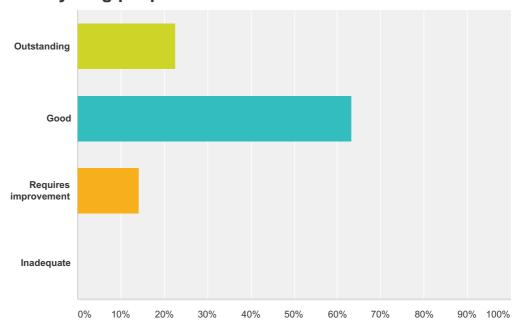
Answer Choices	Responses	
Outstanding	30.61%	15
Good	51.02%	25
Requires improvement	18.37%	9
Inadequate	0.00%	0
Total		49

Customer focus



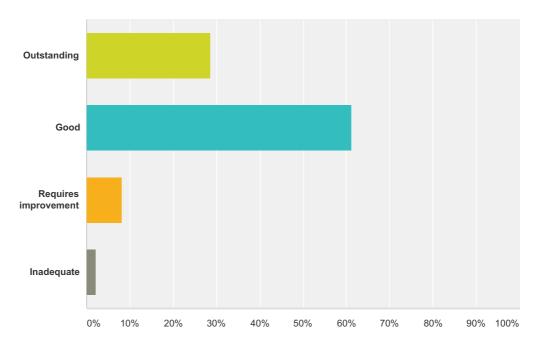
Answer Choices	Responses	
Outstanding	20.41%	10
Good	75.51%	37
Requires improvement	4.08%	2
Inadequate	0.00%	0
Total		49

Value for money



Answer Choices	Responses	
Outstanding	22.45%	11
Good	63.27%	31
Requires improvement	14.29%	7
Inadequate	0.00%	0
Total		49

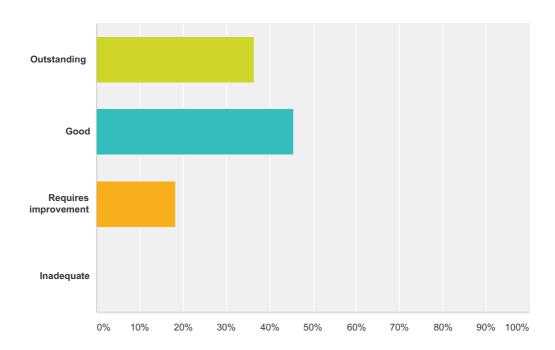
Making a difference



Answer Choices	Responses	
Outstanding	28.57%	14
Good	61.22%	30
Requires improvement	8.16%	4
Inadequate	2.04%	1
Total		49

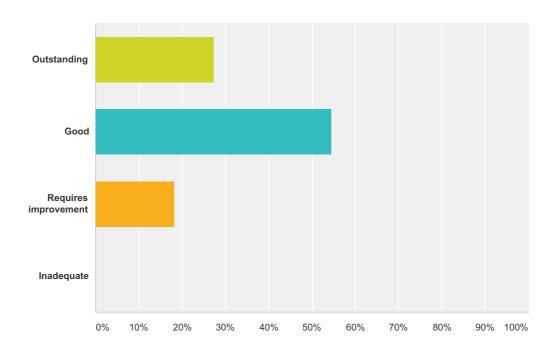
Service quality

Q1 How do you rate the quality of training / support and guidance received in supporting the work of your school in achieving its priorities?



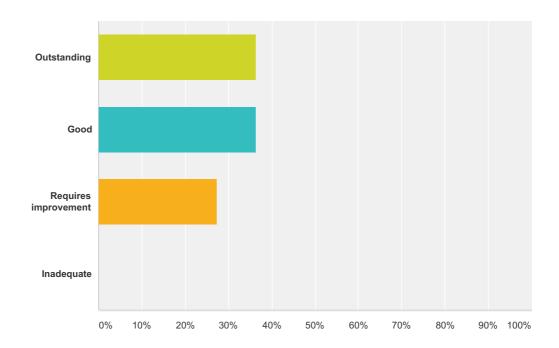
Answer Choices	Responses	
Outstanding	36.36%	4
Good	45.45%	5
Requires improvement	18.18%	2
Inadequate	0.00%	0
Total		11

Customer focus



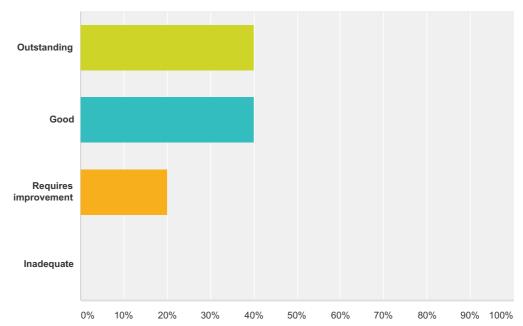
Answer Choices	Responses	
Outstanding	27.27%	3
Good	54.55%	6
Requires improvement	18.18%	2
Inadequate	0.00%	0
Total		11

Value for money



Answer Choices	Responses	
Outstanding	36.36%	4
Good	36.36%	4
Requires improvement	27.27%	3
Inadequate	0.00%	0
Total		11

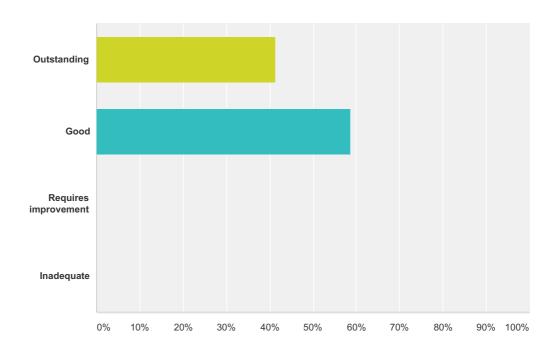
Making a difference



Answer Choices	Responses	
Outstanding	40.00%	4
Good	40.00%	4
Requires improvement	20.00%	2
Inadequate	0.00%	0
Total		10

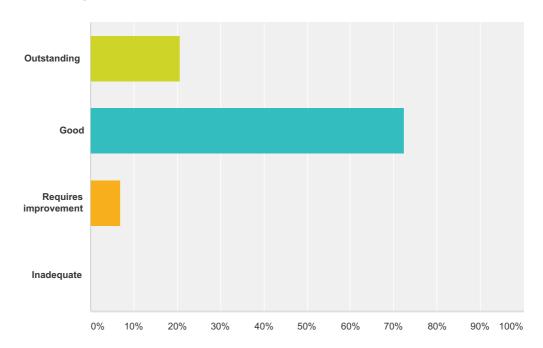
Service quality

Q1 How do you rate the quality of training / support and guidance received in supporting the work of your school in achieving its priorities?



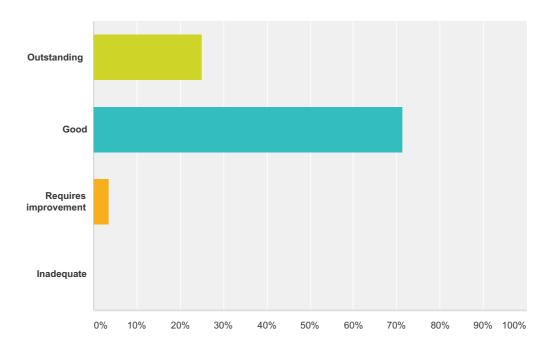
Answer Choices	Responses	
Outstanding	41.38%	12
Good	58.62%	17
Requires improvement	0.00%	0
Inadequate	0.00%	0
Total		29

Customer focus



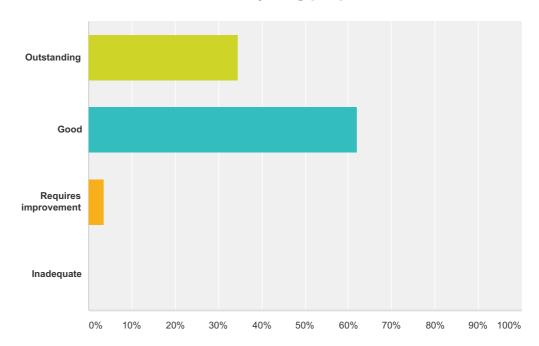
Answer Choices	Responses	
Outstanding	20.69%	6
Good	72.41%	21
Requires improvement	6.90%	2
Inadequate	0.00%	0
Total		29

Value for money



Answer Choices	Responses	
Outstanding	25.00%	7
Good	71.43%	20
Requires improvement	3.57%	1
Inadequate	0.00%	0
Total		28

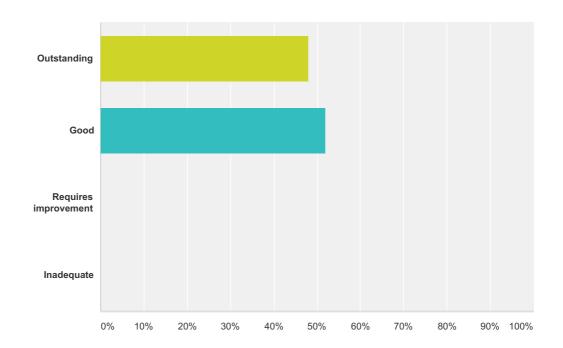
Making a difference



Answer Choices	Responses	
Outstanding	34.48%	10
Good	62.07%	18
Requires improvement	3.45%	1
Inadequate	0.00%	0
Total		29

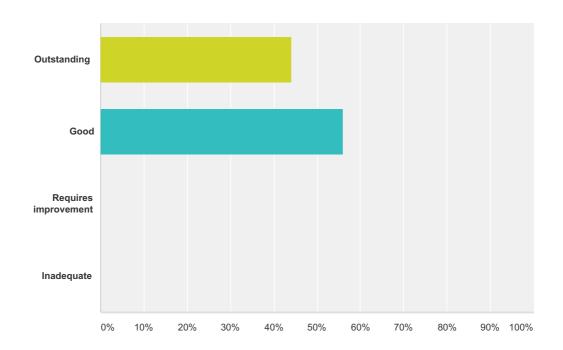
Service quality

Q1 How do you rate the quality of training / support and guidance received in supporting the work of your school in achieving its priorities?



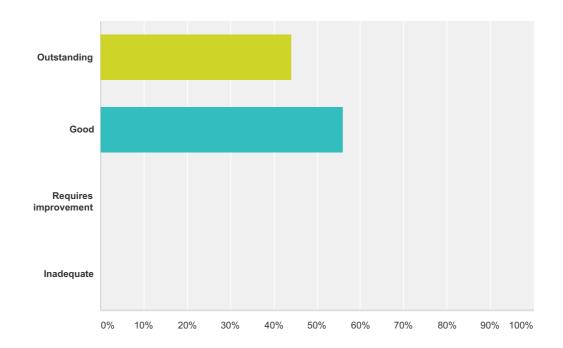
Answer Choices	Responses	
Outstanding	48.00%	12
Good	52.00%	13
Requires improvement	0.00%	0
Inadequate	0.00%	0
Total		25

Customer focus



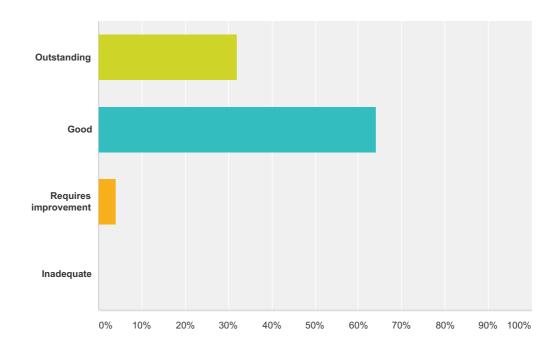
Answer Choices	Responses	
Outstanding	44.00%	11
Good	56.00%	14
Requires improvement	0.00%	0
Inadequate	0.00%	0
Total		25

Value for money



Answer Choices	Responses	
Outstanding	44.00%	11
Good	56.00%	14
Requires improvement	0.00%	0
Inadequate	0.00%	0
Total		25

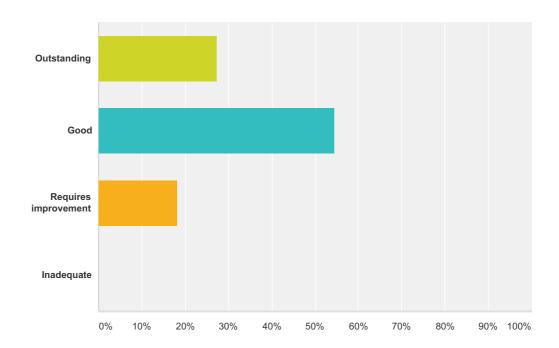
Q4 Making a difference



Answer Choices	Responses	
Outstanding	32.00%	8
Good	64.00%	16
Requires improvement	4.00%	1
Inadequate	0.00%	0
Total		25

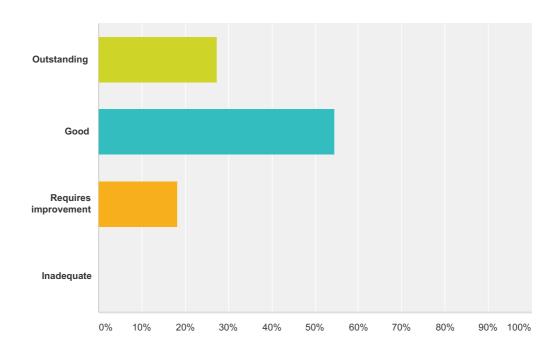
Service quality

Q4 How do you rate the quality of training / support and guidance received in supporting the work of your school in achieving its priorities?



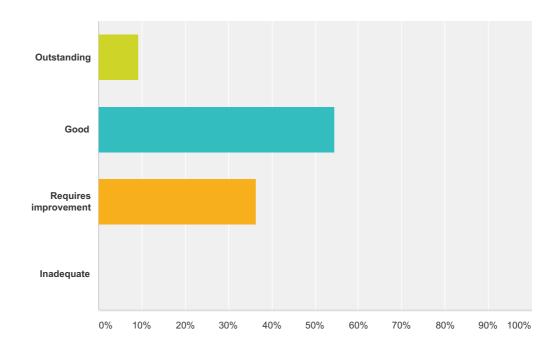
Answer Choices	Responses	
Outstanding	27.27%	3
Good	54.55%	6
Requires improvement	18.18%	2
Inadequate	0.00%	0
Total		11

Customer focus



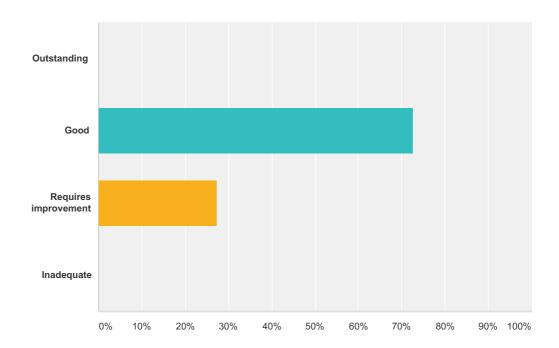
Answer Choices	Responses	
Outstanding	27.27%	3
Good	54.55%	6
Requires improvement	18.18%	2
Inadequate	0.00%	0
Total		11

Value for money



Answer Choices	Responses	
Outstanding	9.09%	1
Good	54.55%	6
Requires improvement	36.36%	4
Inadequate	0.00%	0
Total		11

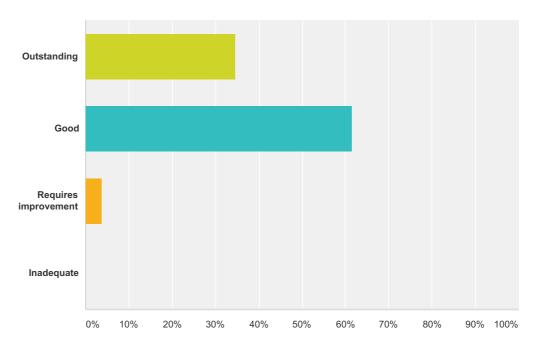
Making a difference



Answer Choices	Responses	
Outstanding	0.00%	0
Good	72.73%	8
Requires improvement	27.27%	3
Inadequate	0.00%	0
Total		11

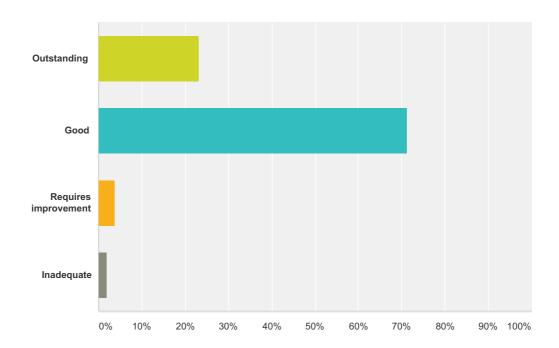
Service quality

Q1 How do you rate the quality of training / support and guidance received in supporting the work of your school in achieving its priorities?



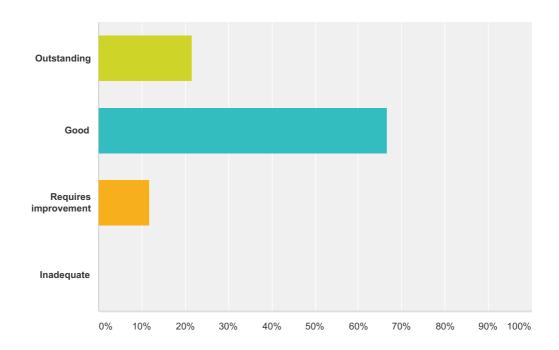
Answer Choices	Responses	
Outstanding	34.62%	18
Good	61.54%	32
Requires improvement	3.85%	2
Inadequate	0.00%	0
Total		52

Customer focus



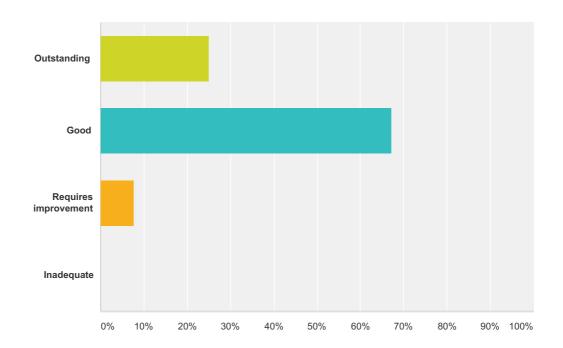
Answer Choices	Responses	
Outstanding	23.08%	12
Good	71.15%	37
Requires improvement	3.85%	2
Inadequate	1.92%	1
Total		52

Value for money



Answer Choices	Responses	
Outstanding	21.57%	11
Good	66.67%	34
Requires improvement	11.76%	6
Inadequate	0.00%	0
Total		51

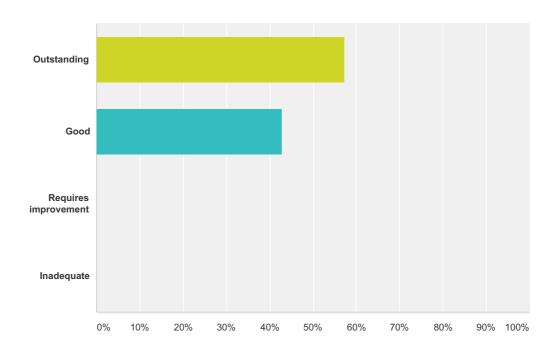
Making a difference



Answer Choices	Responses	
Outstanding	25.00%	13
Good	67.31%	35
Requires improvement	7.69%	4
Inadequate	0.00%	0
Total		52

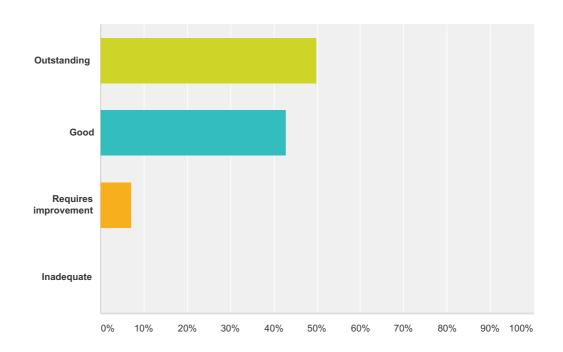
Service quality

Q1 How do you rate quality of training / support and guidance received in supporting the work of your school in achieving its priorities?



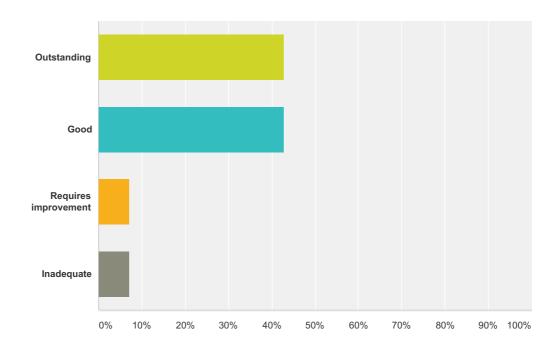
Answer Choices	Responses	
Outstanding	57.14%	8
Good	42.86%	6
Requires improvement	0.00%	0
Inadequate	0.00%	0
Total		14

Customer focus



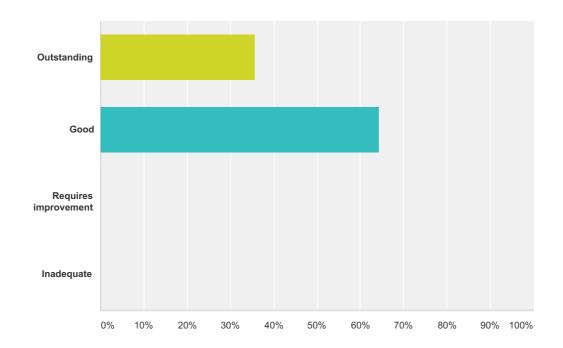
Answer Choices	Responses	
Outstanding	50.00%	7
Good	42.86%	6
Requires improvement	7.14%	1
Inadequate	0.00%	0
Total		14

Value for money



Answer Choices	Responses	
Outstanding	42.86%	6
Good	42.86%	6
Requires improvement	7.14%	1
Inadequate	7.14%	1
Total		14

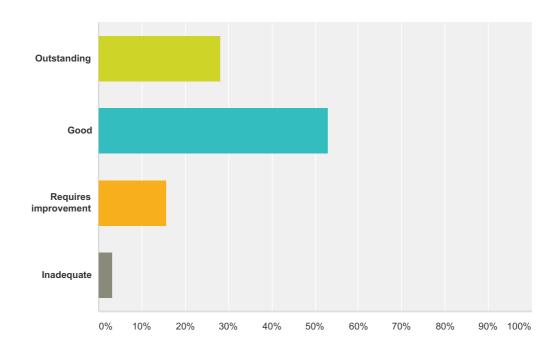
Making a difference



Answer Choices	Responses	
Outstanding	35.71%	5
Good	64.29%	9
Requires improvement	0.00%	0
Inadequate	0.00%	0
Total		14

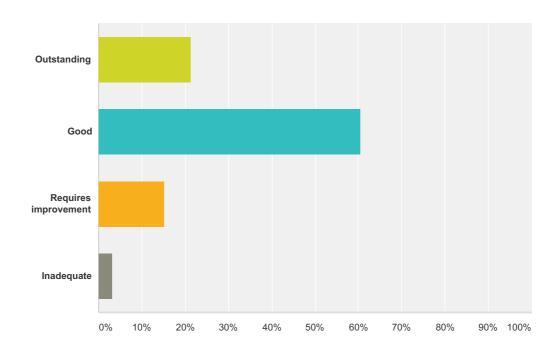
Service quality

Q1 How do you rate the quality of training / support and guidance received in supporting the work of your school in achieving its priorities?



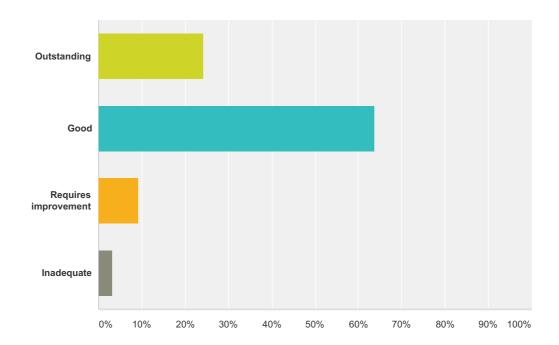
Answer Choices	Responses	
Outstanding	28.13%	9
Good	53.13%	17
Requires improvement	15.63%	5
Inadequate	3.13%	1
Total		32

Customer focus



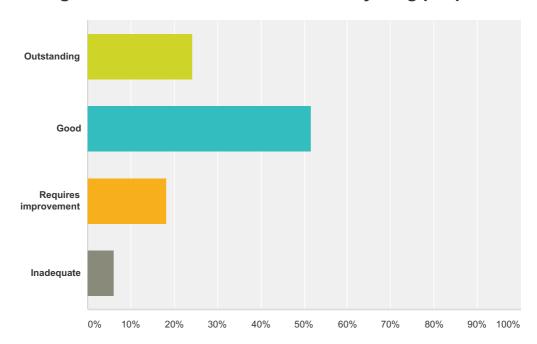
Answer Choices	Responses	
Outstanding	21.21%	7
Good	60.61%	20
Requires improvement	15.15%	5
Inadequate	3.03%	1
Total		33

Value for money



Answer Choices	Responses	
Outstanding	24.24%	8
Good	63.64%	21
Requires improvement	9.09%	3
Inadequate	3.03%	1
Total		33

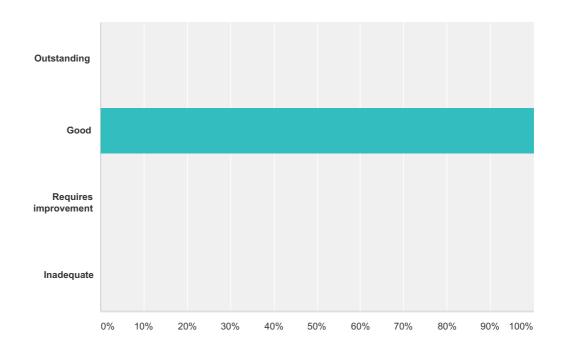
Making a difference



Answer Choices	Responses
Outstanding	24.24% 8
Good	51.52% 17
Requires improvement	18.18% 6
Inadequate	6.06%
Total	33

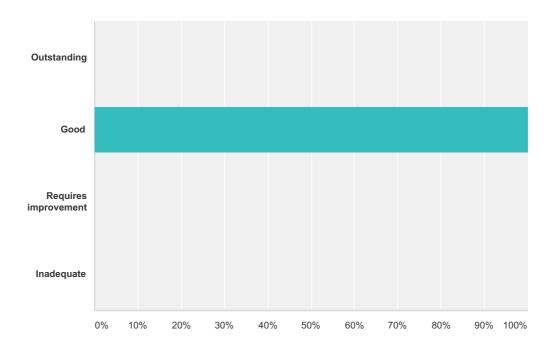
Service quality

Q1 How do you rate the service quality of training / support and guidance received in supporting the work of your school in achieving its priorities?



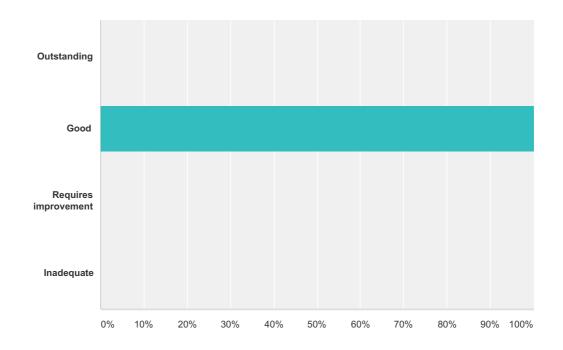
Answer Choices	Responses	
Outstanding	0.00%	0
Good	100.00%	3
Requires improvement	0.00%	0
Inadequate	0.00%	0
Total		3

Customer focus



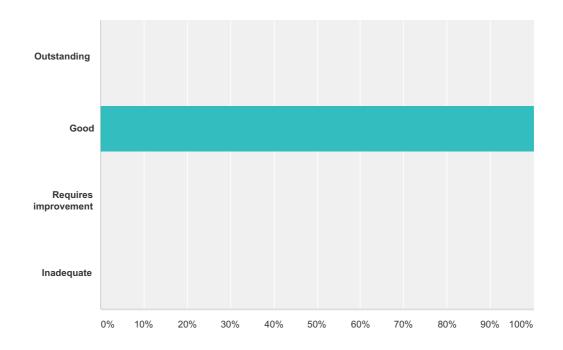
Answer Choices	Responses	
Outstanding	0.00%	0
Good	100.00%	3
Requires improvement	0.00%	0
Inadequate	0.00%	0
Total		3

Value for money



Answer Choices	Responses	
Outstanding	0.00%	0
Good	100.00%	3
Requires improvement	0.00%	0
Inadequate	0.00%	0
Total		3

Making a difference



Answer Choices	Responses	
Outstanding	0.00%	0
Good	100.00%	3
Requires improvement	0.00%	0
Inadequate	0.00%	0
Total		3