

School effectiveness services

Impact evaluation survey

2017 - 2018

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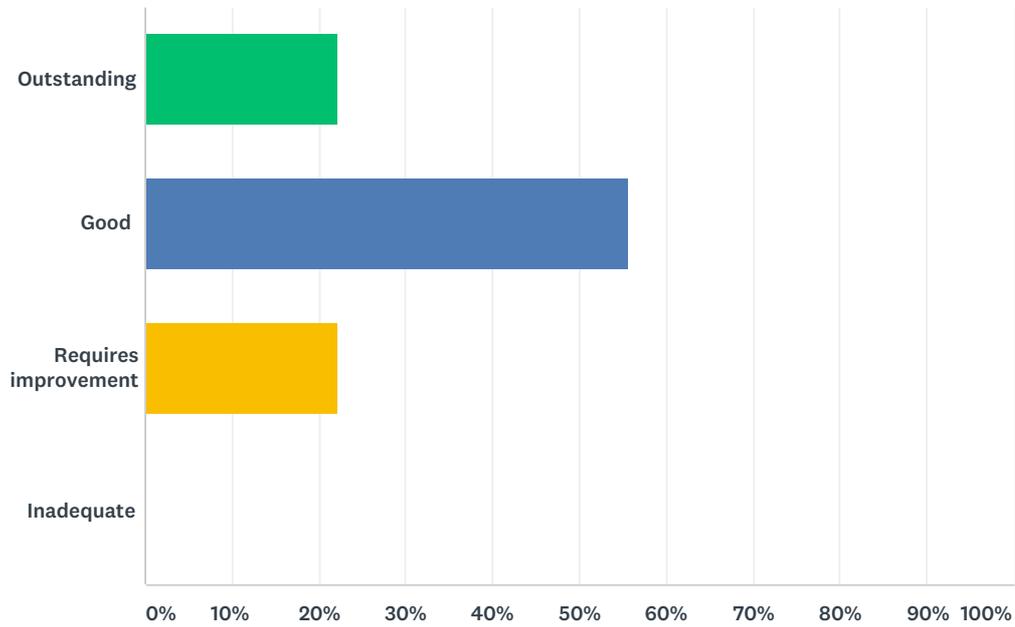
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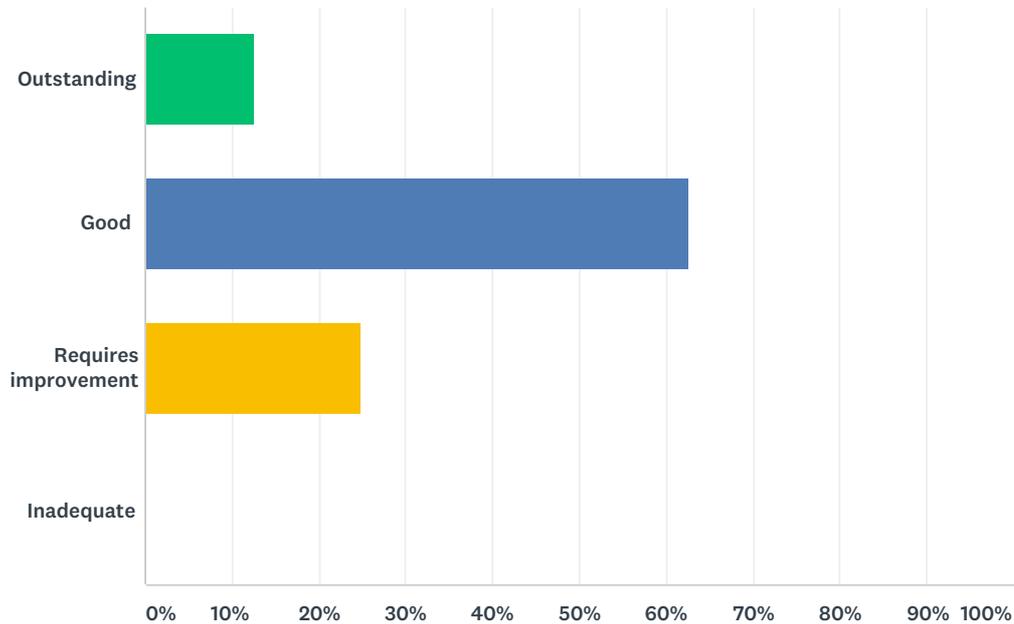
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SA1 Securing good programme - primary
 Service quality Q1 How do you rate the quality of training /support and guidance received in supporting the work of your school in achieving its priorities?



ANSWER CHOICES	RESPONSES	
Outstanding	22.22%	2
Good	55.56%	5
Requires improvement	22.22%	2
Inadequate	0.00%	0
TOTAL		9

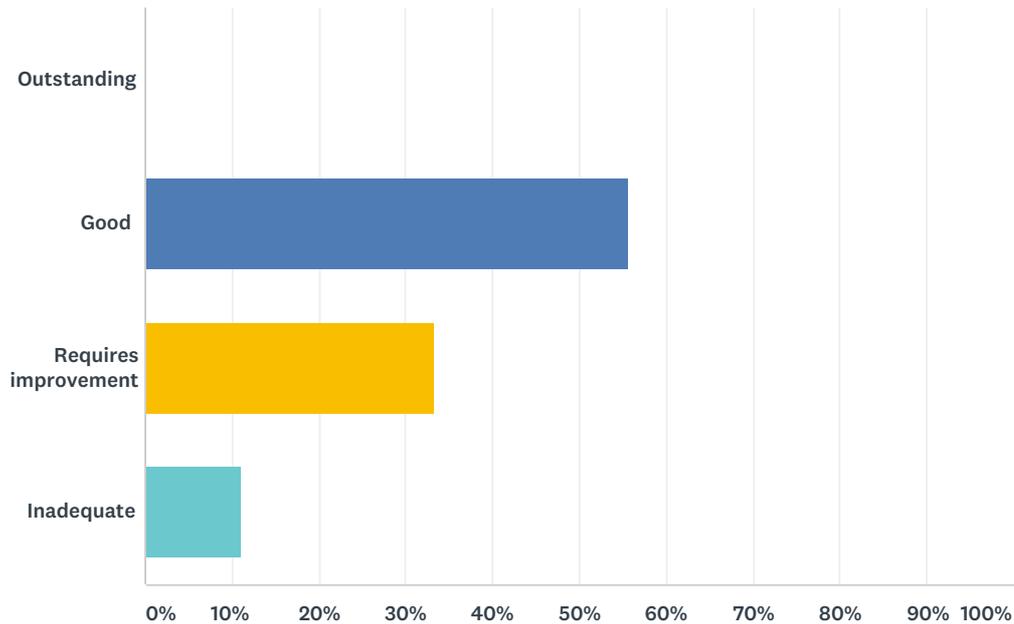
SA1 Securing good programme - primary
Customer focus Q2 How do you rate the quality of our communications including our responsiveness to requests and follow-up actions?



ANSWER CHOICES	RESPONSES	
Outstanding	12.50%	1
Good	62.50%	5
Requires improvement	25.00%	2
Inadequate	0.00%	0
TOTAL		8

SA1 Securing good programme - primary

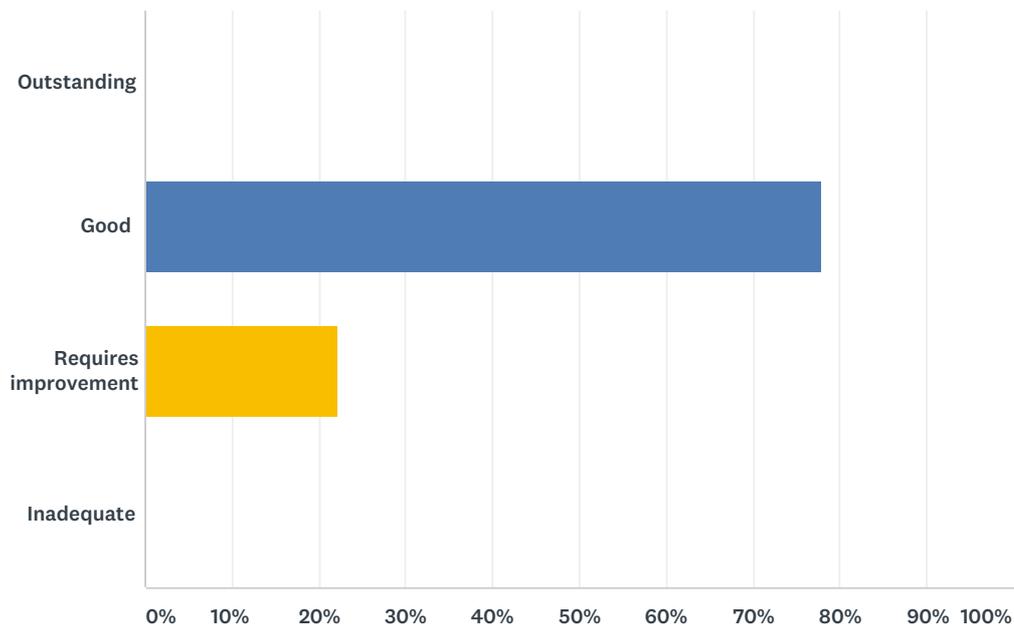
Value for money Q3 How do you rate the overall value for money in maximising efficiencies and using public money effectively to promote improvement in outcomes for children and young people?



ANSWER CHOICES	RESPONSES	
Outstanding	0.00%	0
Good	55.56%	5
Requires improvement	33.33%	3
Inadequate	11.11%	1
TOTAL		9

SA1 Securing good programme - primary

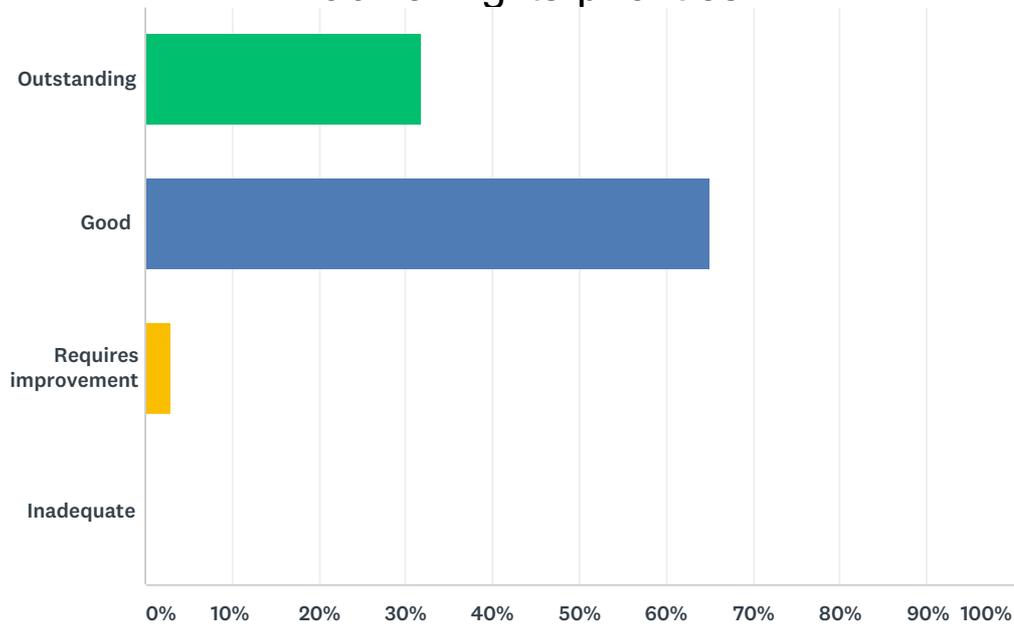
Making a difference Q4 How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?



ANSWER CHOICES	RESPONSES	
Outstanding	0.00%	0
Good	77.78%	7
Requires improvement	22.22%	2
Inadequate	0.00%	0
TOTAL		9

SA2 School improvement link officer and bespoke support - primary and special

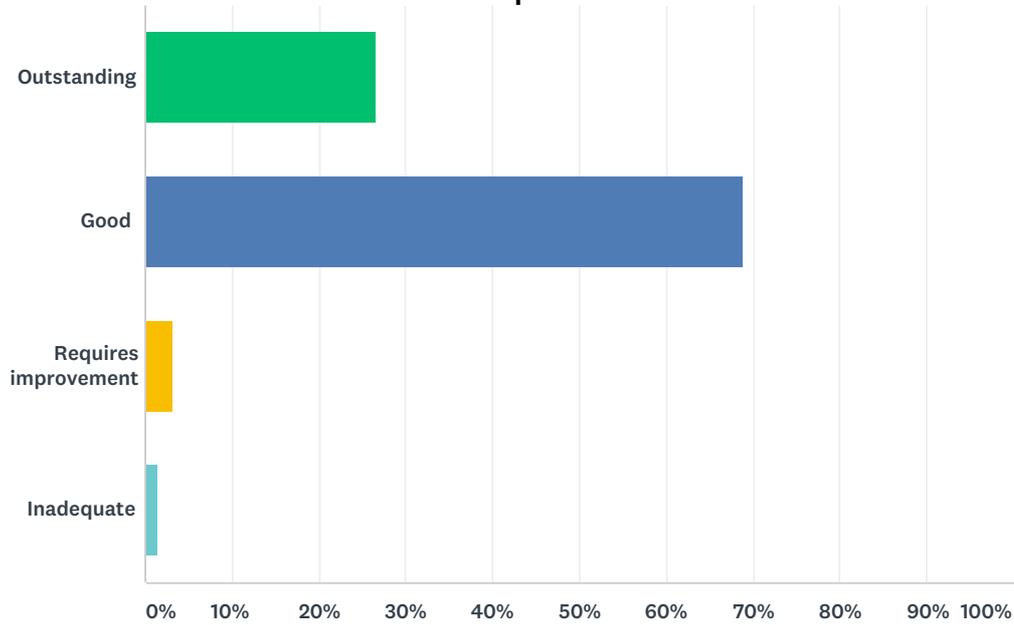
Service quality Q1 How do you rate the quality of training /support and guidance received in supporting the work of your school in achieving its priorities?



ANSWER CHOICES	RESPONSES	
Outstanding	31.82%	21
Good	65.15%	43
Requires improvement	3.03%	2
Inadequate	0.00%	0
TOTAL		66

SA2 School improvement link officer and bespoke support - primary and special

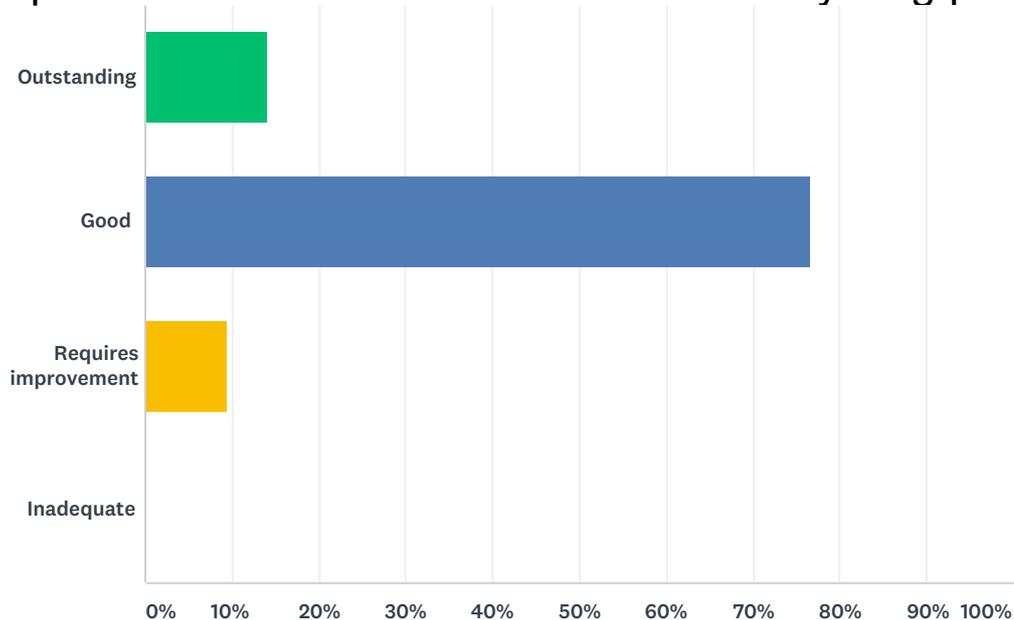
Customer focus Q2 How do you rate the quality of our communications including our responsiveness to requests and follow-up actions?



ANSWER CHOICES	RESPONSES	
Outstanding	26.56%	17
Good	68.75%	44
Requires improvement	3.13%	2
Inadequate	1.56%	1
TOTAL		64

SA2 School improvement link officer and bespoke support - primary and special

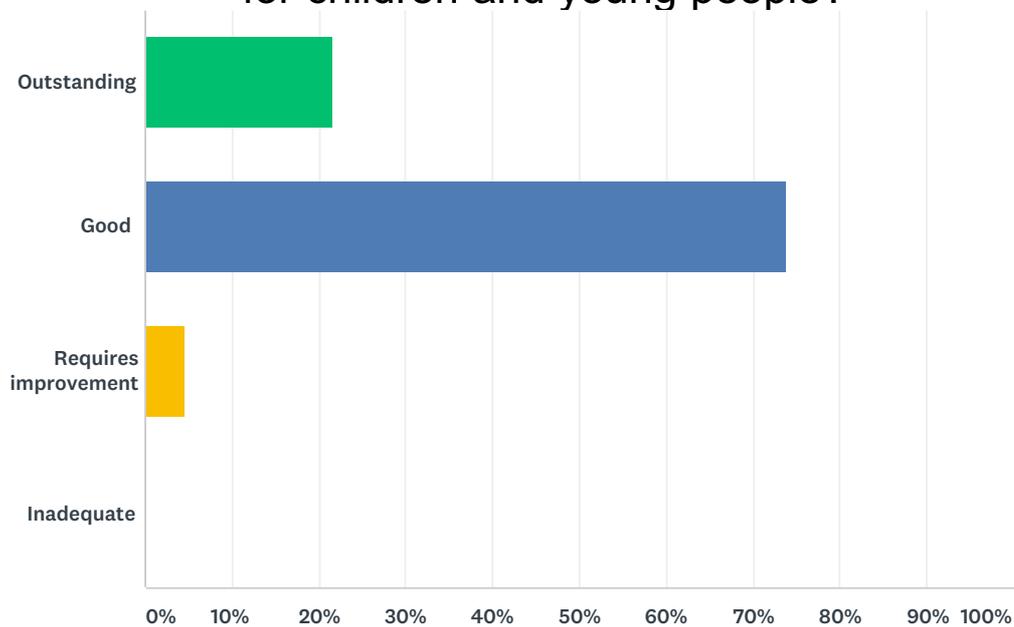
Value for money Q3 How do you rate the overall value for money in maximising efficiencies and using public money effectively to promote improvement in outcomes for children and young people?



ANSWER CHOICES	RESPONSES	
Outstanding	14.06%	9
Good	76.56%	49
Requires improvement	9.38%	6
Inadequate	0.00%	0
TOTAL		64

SA2 School improvement link officer and bespoke support - primary and special

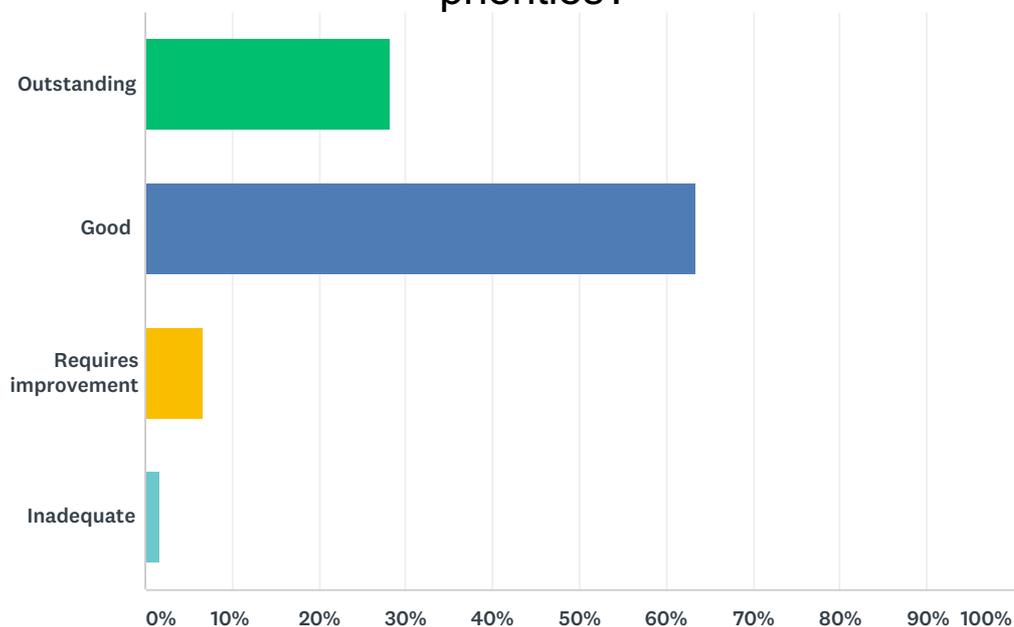
Making a difference Q4 How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?



ANSWER CHOICES	RESPONSES	
Outstanding	21.54%	14
Good	73.85%	48
Requires improvement	4.62%	3
Inadequate	0.00%	0
TOTAL		65

SA3 School improvement briefings and networks for leaders - primary and special

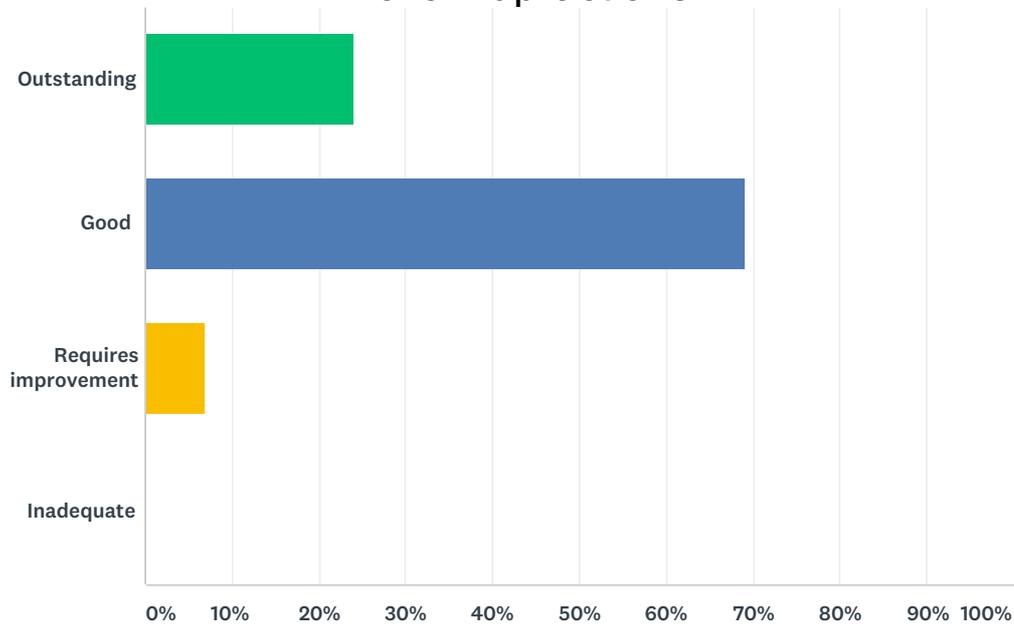
Service quality Q1 How do you rate the quality of training /support and guidance received in supporting the work of your school in achieving its priorities?



ANSWER CHOICES	RESPONSES	
Outstanding	28.33%	17
Good	63.33%	38
Requires improvement	6.67%	4
Inadequate	1.67%	1
TOTAL		60

SA3 School improvement briefings and networks for leaders -
primary and special

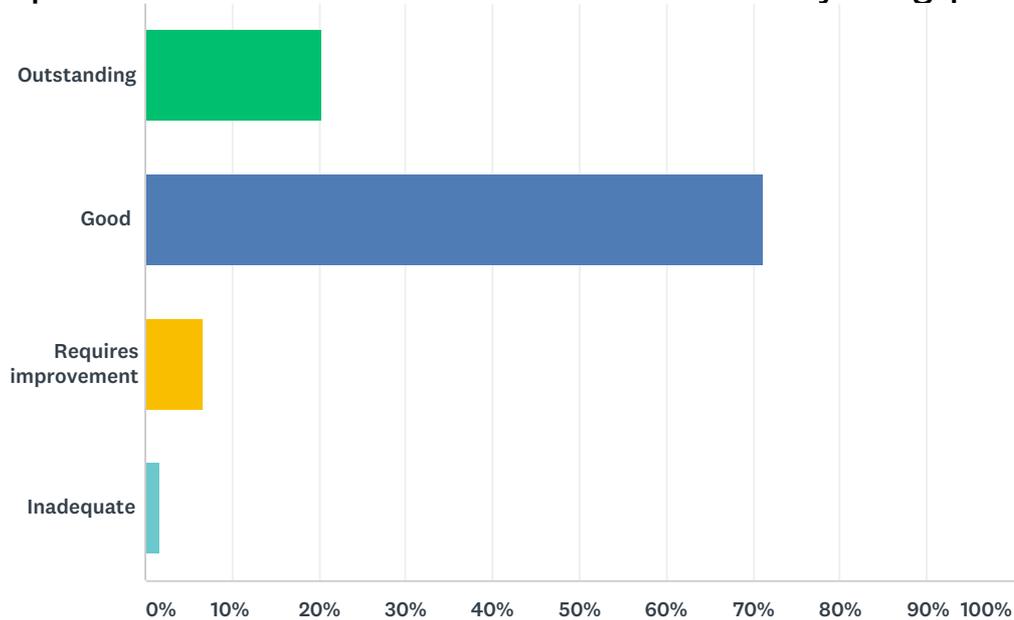
Customer focus Q2 How do you rate the quality of our communications including our responsiveness to requests and follow-up actions?



ANSWER CHOICES	RESPONSES	
Outstanding	24.14%	14
Good	68.97%	40
Requires improvement	6.90%	4
Inadequate	0.00%	0
TOTAL		58

SA3 School improvement briefings and networks for leaders - primary and special

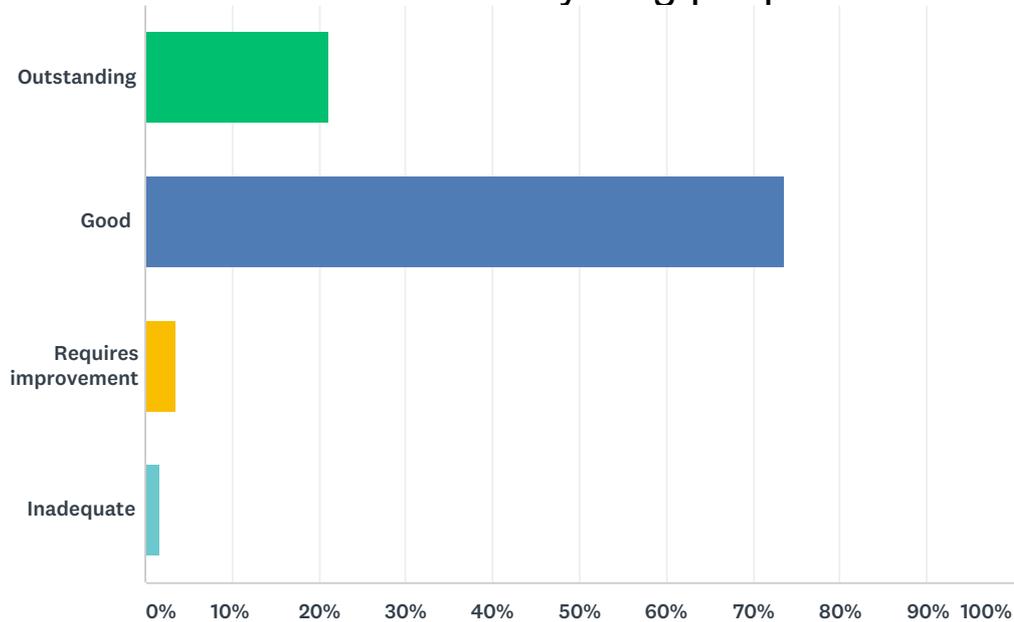
Value for money Q3 How do you rate the overall value for money in maximising efficiencies and using public money effectively to promote improvement in outcomes for children and young people?



ANSWER CHOICES	RESPONSES	
Outstanding	20.34%	12
Good	71.19%	42
Requires improvement	6.78%	4
Inadequate	1.69%	1
TOTAL		59

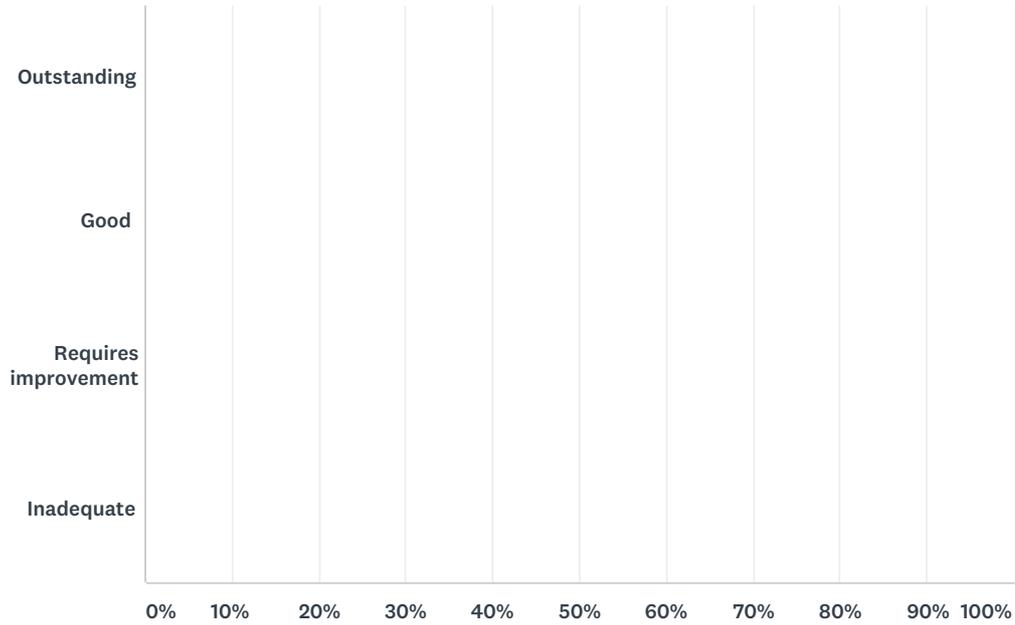
SA3 School improvement briefings and networks for leaders - primary and special

Making a difference Q4 How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?



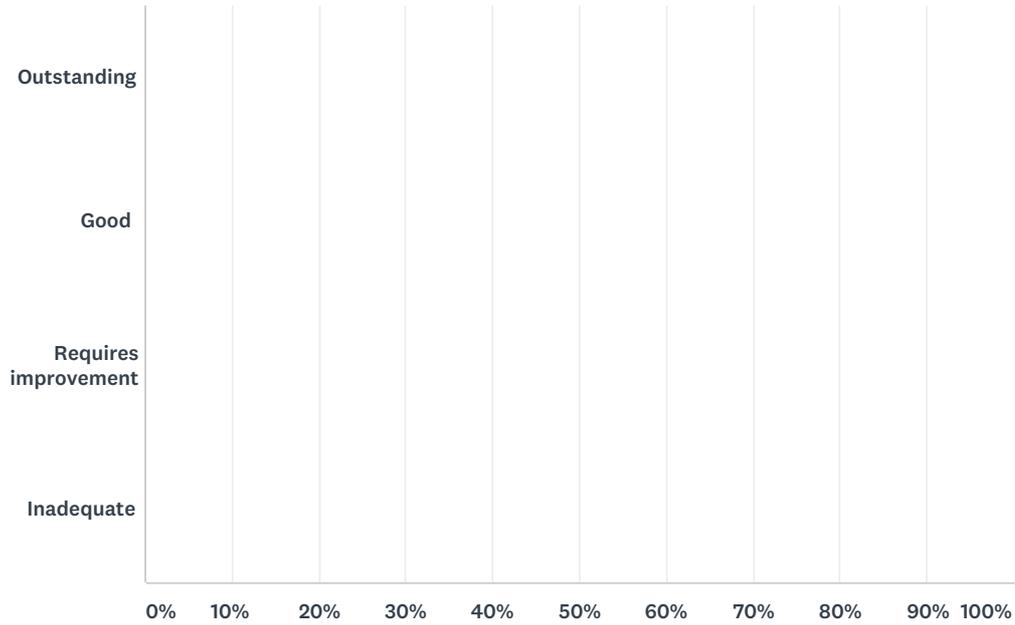
ANSWER CHOICES	RESPONSES	
Outstanding	21.05%	12
Good	73.68%	42
Requires improvement	3.51%	2
Inadequate	1.75%	1
TOTAL		57

SA4 Securing good programme - secondary
Service quality Q1 How do you rate the quality of training /support and guidance received in supporting the work of your school in achieving its priorities?



ANSWER CHOICES	RESPONSES	
Outstanding	0.00%	0
Good	0.00%	0
Requires improvement	0.00%	0
Inadequate	0.00%	0
TOTAL		0

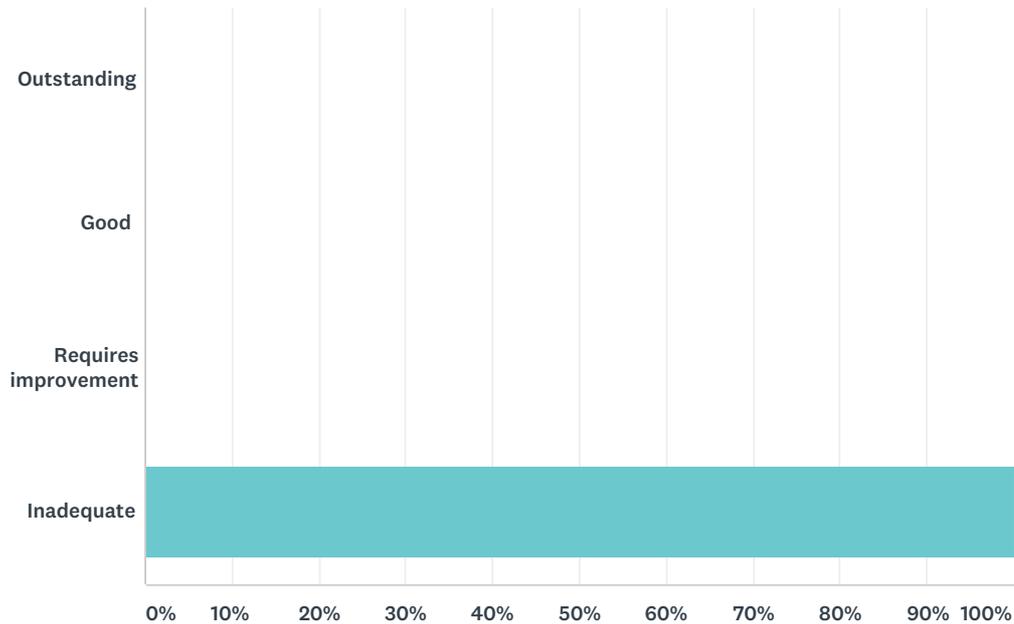
SA4 Securing good programme - secondary
Customer focus Q2 How do you rate the quality of our
communications including our responsiveness to requests and
follow-up actions?



ANSWER CHOICES	RESPONSES
Outstanding	0.00% 0
Good	0.00% 0
Requires improvement	0.00% 0
Inadequate	0.00% 0
TOTAL	0

SA4 Securing good programme - secondary

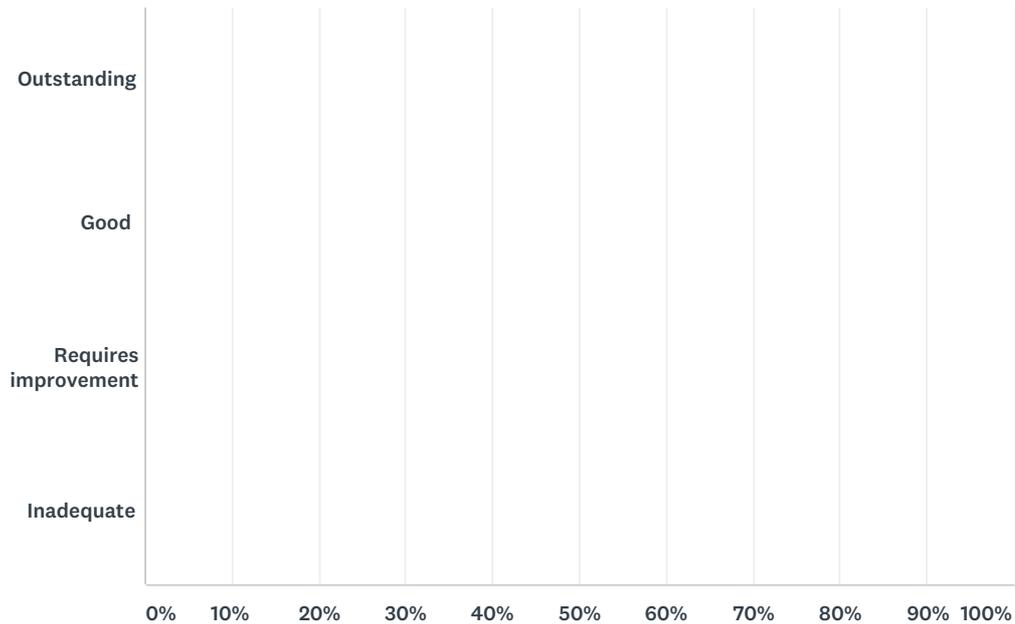
Value for money Q3 How do you rate the overall value for money in maximising efficiencies and using public money effectively to promote improvement in outcomes for children and young people?



ANSWER CHOICES	RESPONSES	
Outstanding	0.00%	0
Good	0.00%	0
Requires improvement	0.00%	0
Inadequate	100.00%	1
TOTAL		1

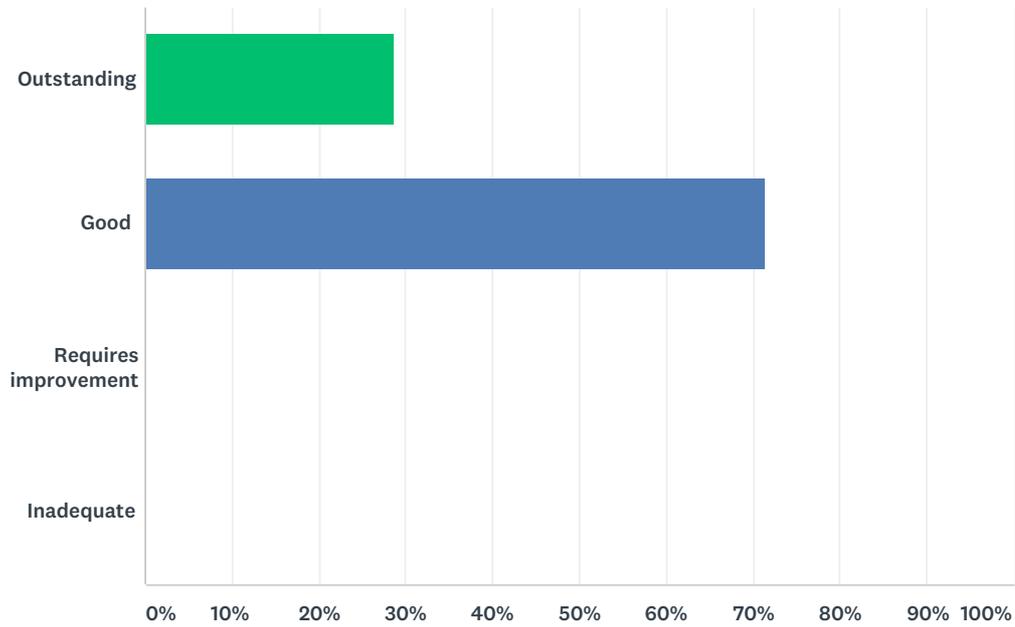
SA4 Securing good programme - secondary

Making a difference Q4 How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?



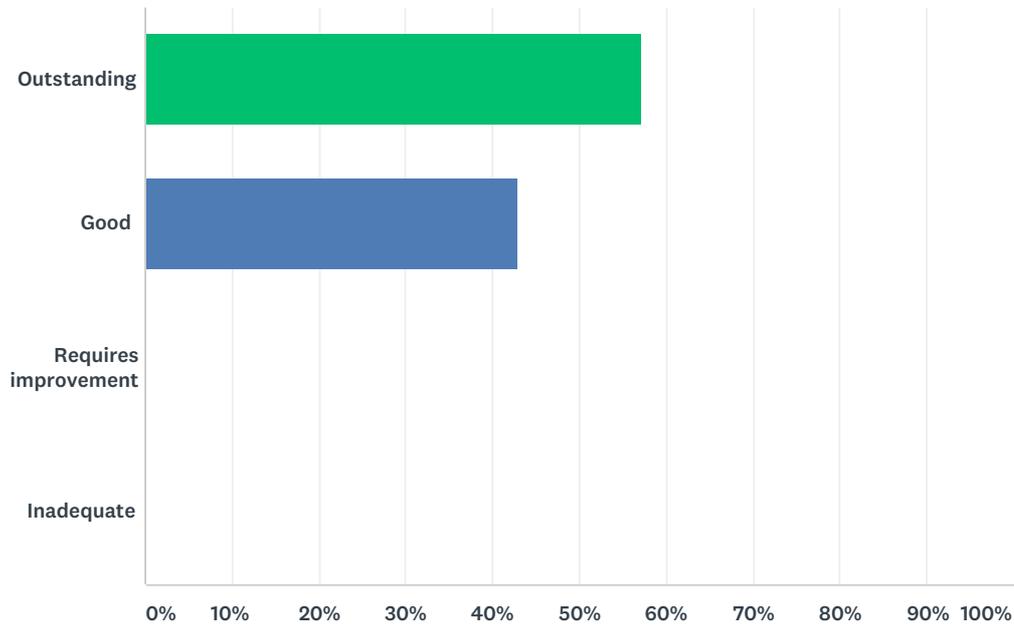
ANSWER CHOICES	RESPONSES
Outstanding	0.00% 0
Good	0.00% 0
Requires improvement	0.00% 0
Inadequate	0.00% 0
TOTAL	0

SA5a School improvement link officer - secondary
Service quality Q1 How do you rate the quality of training / support and guidance received in supporting the work of your school in achieving its priorities?



ANSWER CHOICES	RESPONSES	
Outstanding	28.57%	2
Good	71.43%	5
Requires improvement	0.00%	0
Inadequate	0.00%	0
TOTAL		7

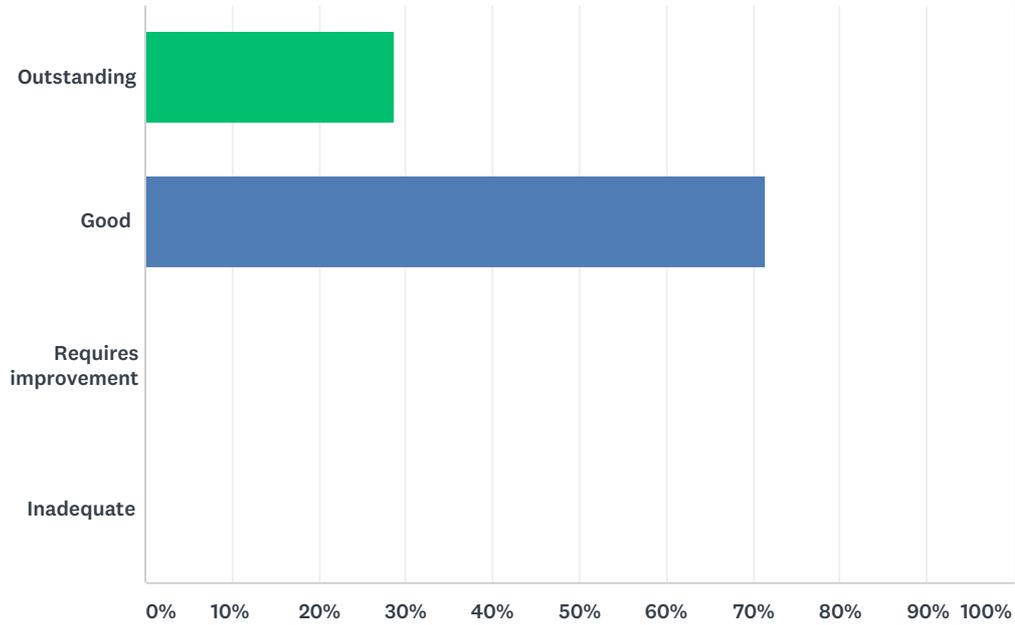
SA5a School improvement link officer - secondary
 Customer focus Q2 How do you rate the quality of our communications including our responsiveness to requests and follow-up actions?



ANSWER CHOICES	RESPONSES	
Outstanding	57.14%	4
Good	42.86%	3
Requires improvement	0.00%	0
Inadequate	0.00%	0
TOTAL		7

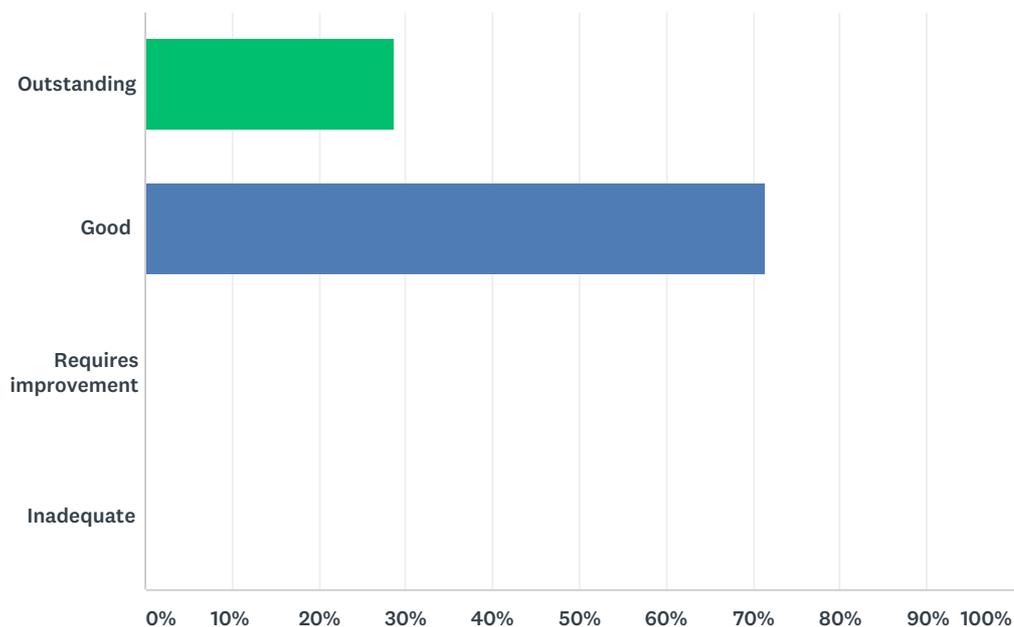
SA5a School improvement link officer - secondary

Value for money Q3 How do you rate the overall value for money in maximising efficiencies and using public money effectively to promote improvement in outcomes for children and young people?



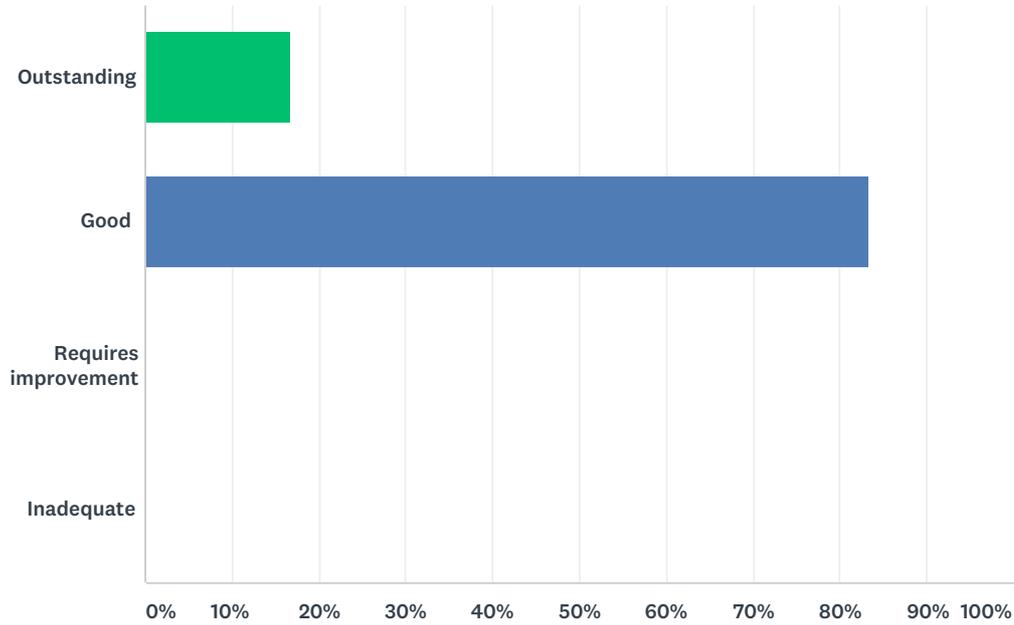
ANSWER CHOICES	RESPONSES	
Outstanding	28.57%	2
Good	71.43%	5
Requires improvement	0.00%	0
Inadequate	0.00%	0
TOTAL		7

SA5a School improvement link officer - secondary
 Making a difference Q4 How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?



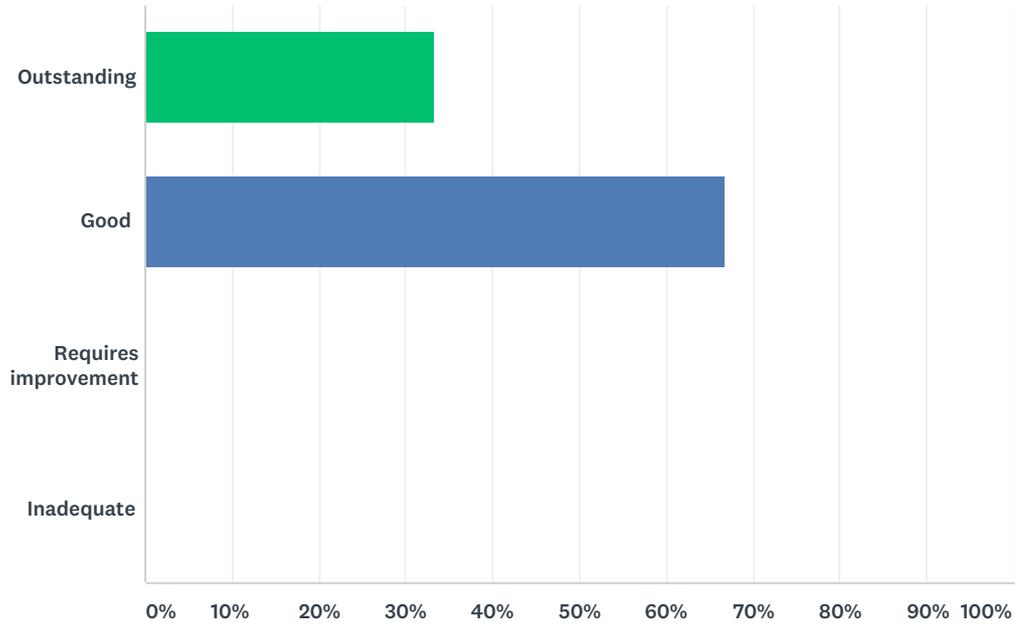
ANSWER CHOICES	RESPONSES	
Outstanding	28.57%	2
Good	71.43%	5
Requires improvement	0.00%	0
Inadequate	0.00%	0
TOTAL		7

SA5b School improvement bespoke support - secondary
 Service quality Q1 How do you rate the quality of training /support and
 guidance received in supporting the work of your school in achieving
 its priorities?



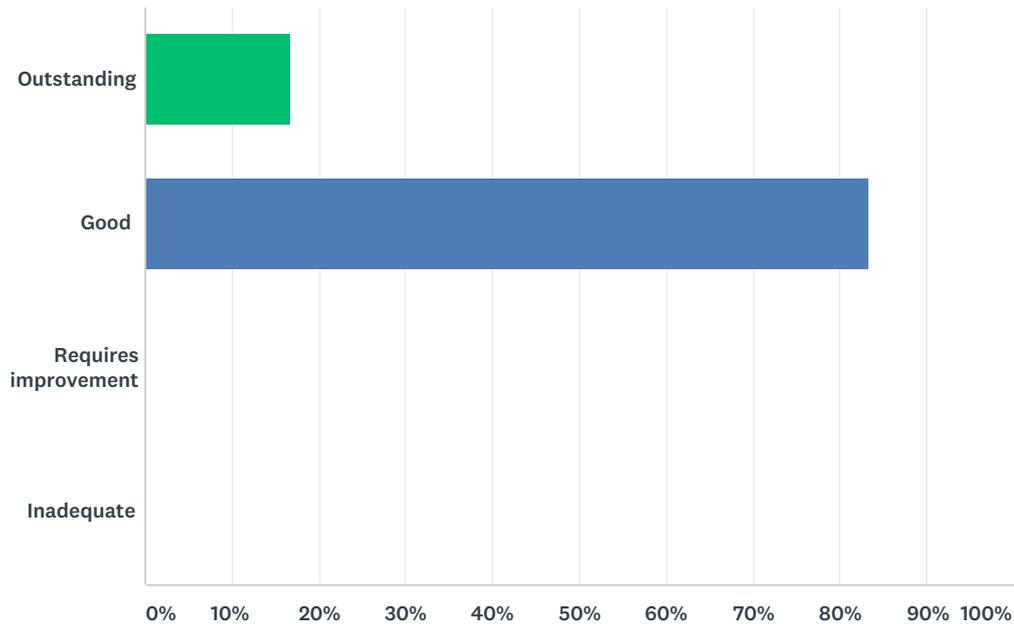
ANSWER CHOICES	RESPONSES	
Outstanding	16.67%	1
Good	83.33%	5
Requires improvement	0.00%	0
Inadequate	0.00%	0
TOTAL		6

Customer focus Q2 How do you rate the quality of our communications including our responsiveness to requests and follow-up actions?



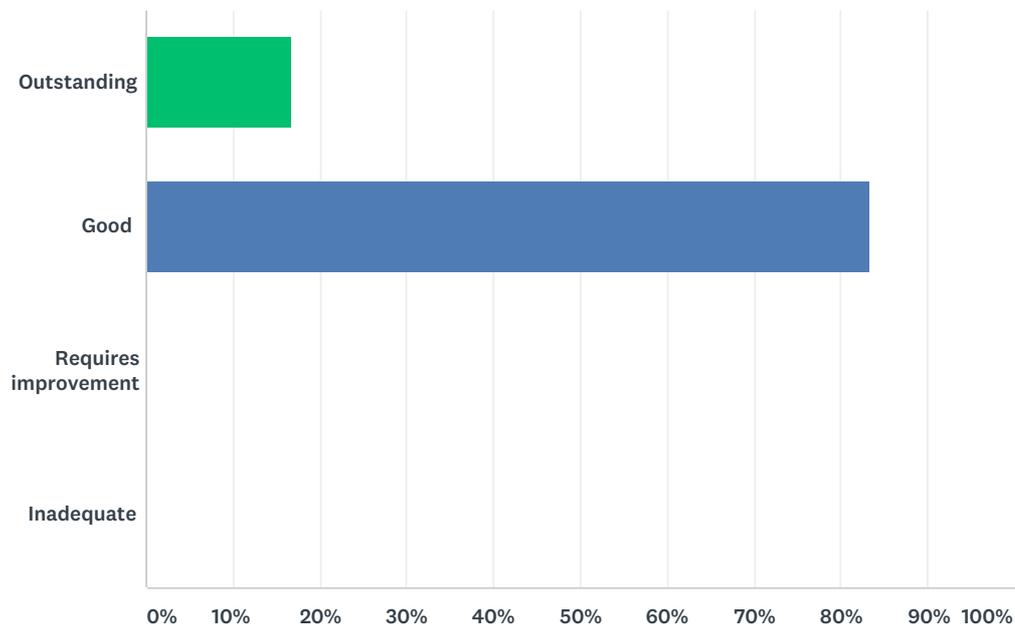
ANSWER CHOICES	RESPONSES	
Outstanding	33.33%	2
Good	66.67%	4
Requires improvement	0.00%	0
Inadequate	0.00%	0
TOTAL		6

Q25 Value for money Q3 How do you rate the overall value for money in maximising efficiencies and using public money effectively to promote improvement in outcomes for children and young people?



ANSWER CHOICES	RESPONSES	
Outstanding	16.67%	1
Good	83.33%	5
Requires improvement	0.00%	0
Inadequate	0.00%	0
TOTAL		6

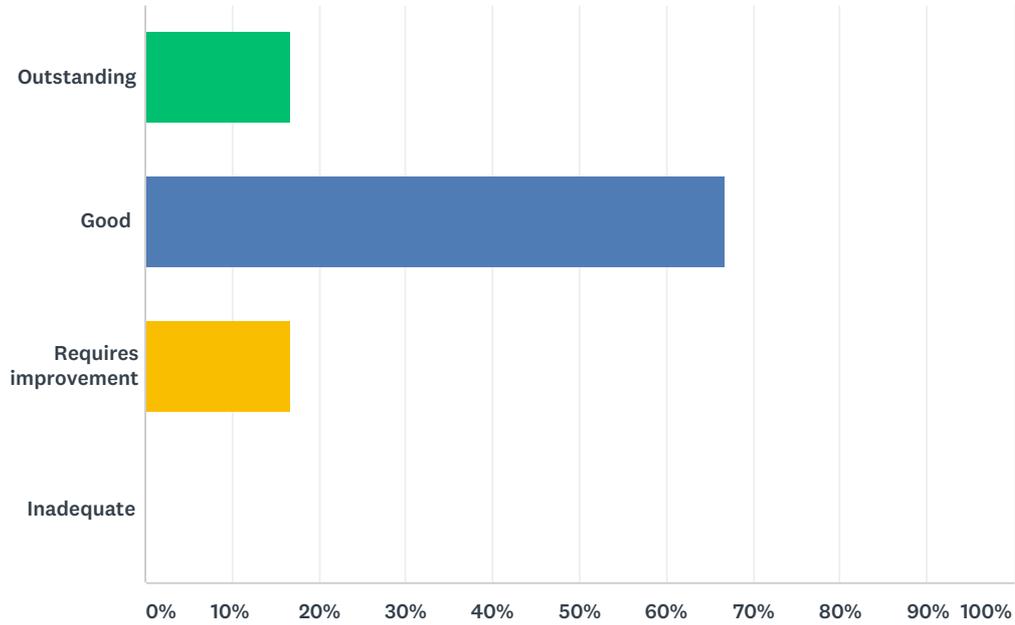
Making a difference Q4 How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?



ANSWER CHOICES	RESPONSES	
Outstanding	16.67%	1
Good	83.33%	5
Requires improvement	0.00%	0
Inadequate	0.00%	0
TOTAL		6

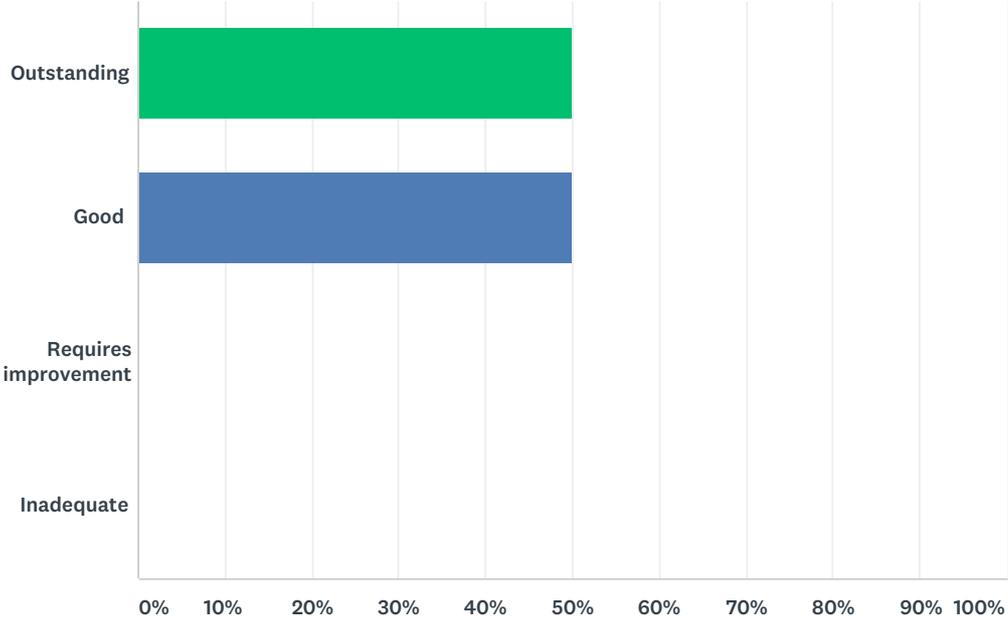
SA6 School improvement collaborative services - secondary

Service quality Q1 How do you rate the quality of training / support and guidance received in supporting the work of your school in achieving its priorities?



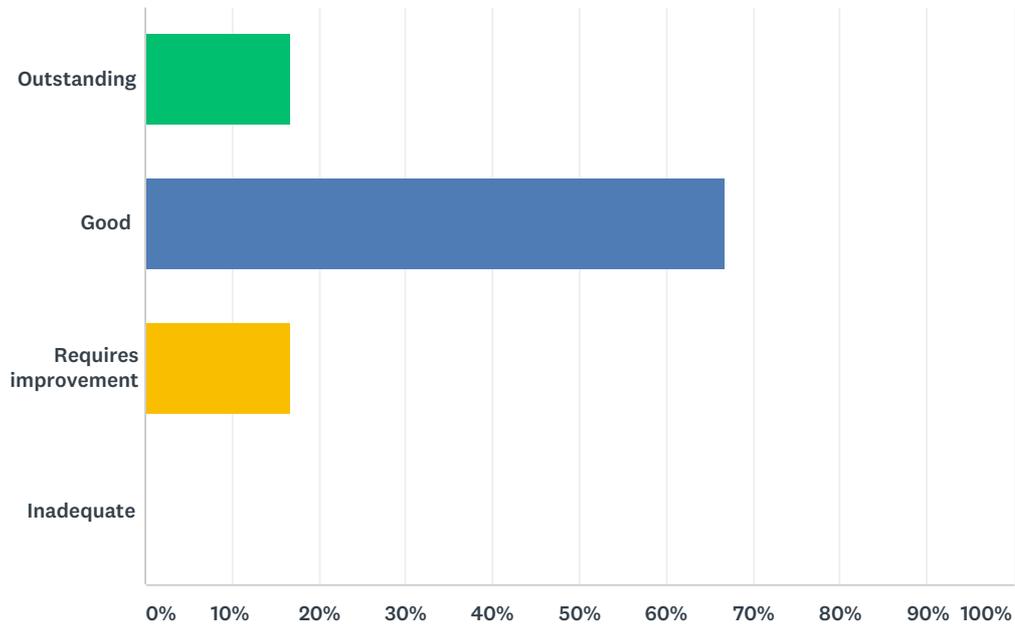
ANSWER CHOICES	RESPONSES	
Outstanding	16.67%	1
Good	66.67%	4
Requires improvement	16.67%	1
Inadequate	0.00%	0
TOTAL		6

Customer focus Q2 How do you rate the quality of our communications including our responsiveness to requests and follow-up actions?



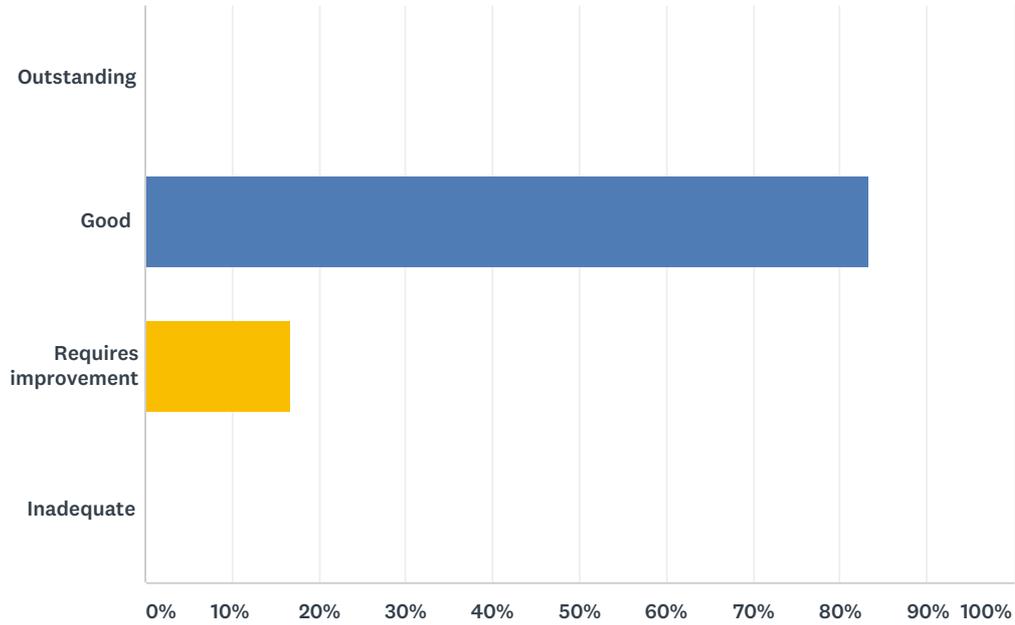
ANSWER CHOICES	RESPONSES	
Outstanding	50.00%	3
Good	50.00%	3
Requires improvement	0.00%	0
Inadequate	0.00%	0
TOTAL		6

Value for money Q3 How do you rate the overall value for money in maximising efficiencies and using public money effectively to promote improvement in outcomes for children and young people?



ANSWER CHOICES	RESPONSES	
Outstanding	16.67%	1
Good	66.67%	4
Requires improvement	16.67%	1
Inadequate	0.00%	0
TOTAL		6

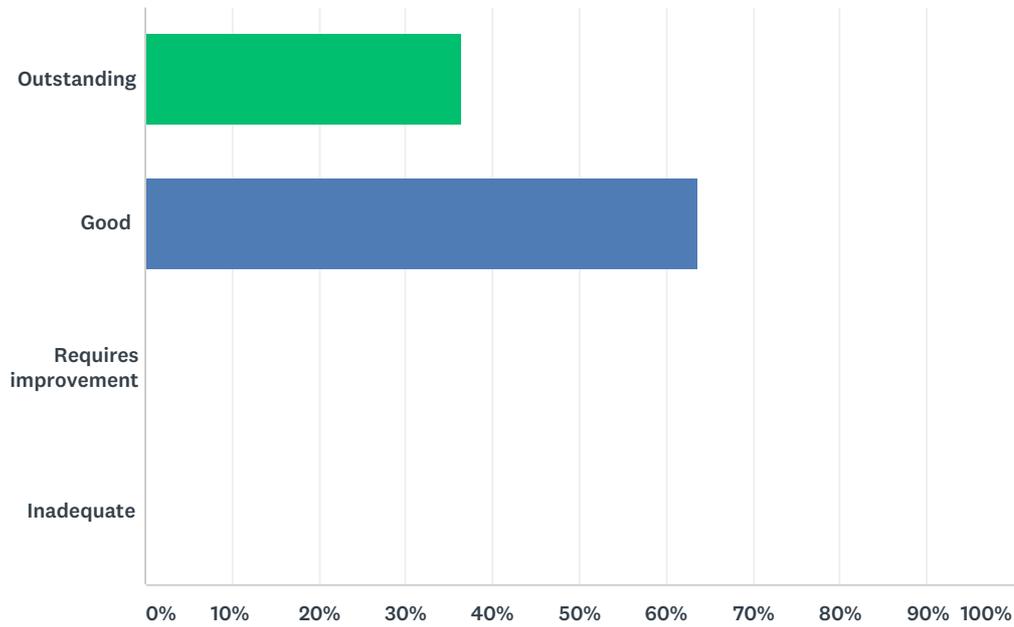
Making a difference Q4 How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?



ANSWER CHOICES	RESPONSES	
Outstanding	0.00%	0
Good	83.33%	5
Requires improvement	16.67%	1
Inadequate	0.00%	0
TOTAL		6

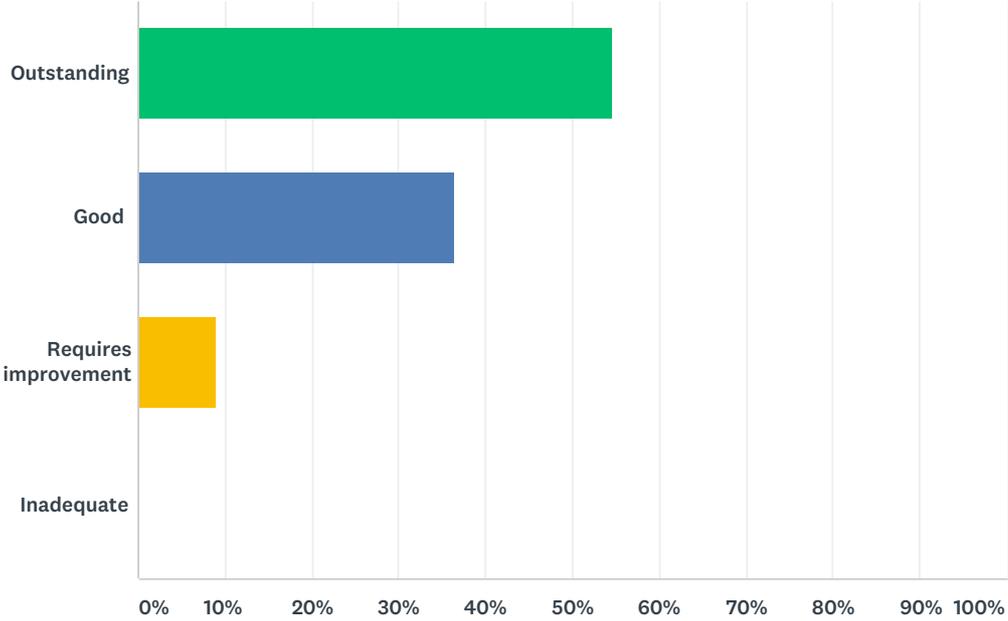
SA7 NQT monitoring induction programme

Service quality Q1 How do you rate the quality of training / support and guidance received in supporting the work of your school in achieving its priorities?



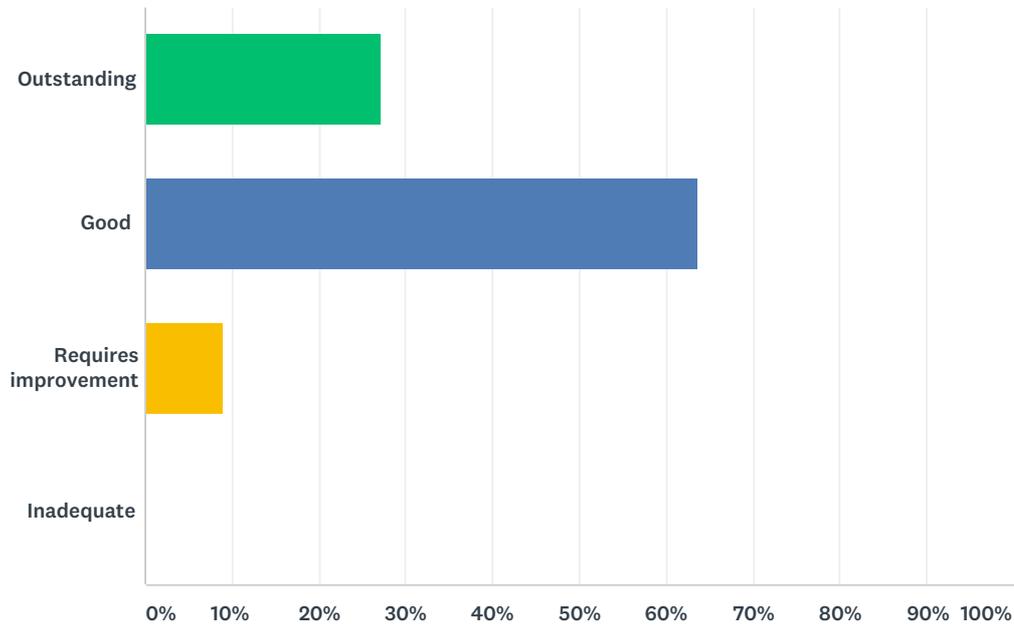
ANSWER CHOICES	RESPONSES	
Outstanding	36.36%	4
Good	63.64%	7
Requires improvement	0.00%	0
Inadequate	0.00%	0
TOTAL		11

Customer focus Q2 How do you rate the quality of our communications including our responsiveness to requests and follow-up actions?



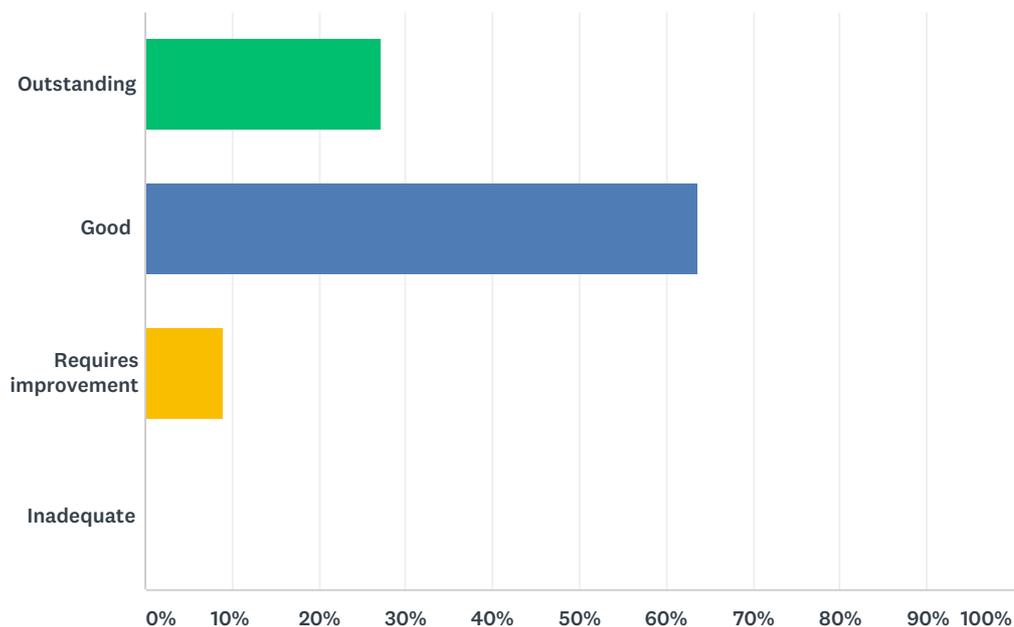
ANSWER CHOICES	RESPONSES	
Outstanding	54.55%	6
Good	36.36%	4
Requires improvement	9.09%	1
Inadequate	0.00%	0
TOTAL		11

Value for money Q3 How do you rate the overall value for money in maximising efficiencies and using public money effectively to promote improvement in outcomes for children and young people?



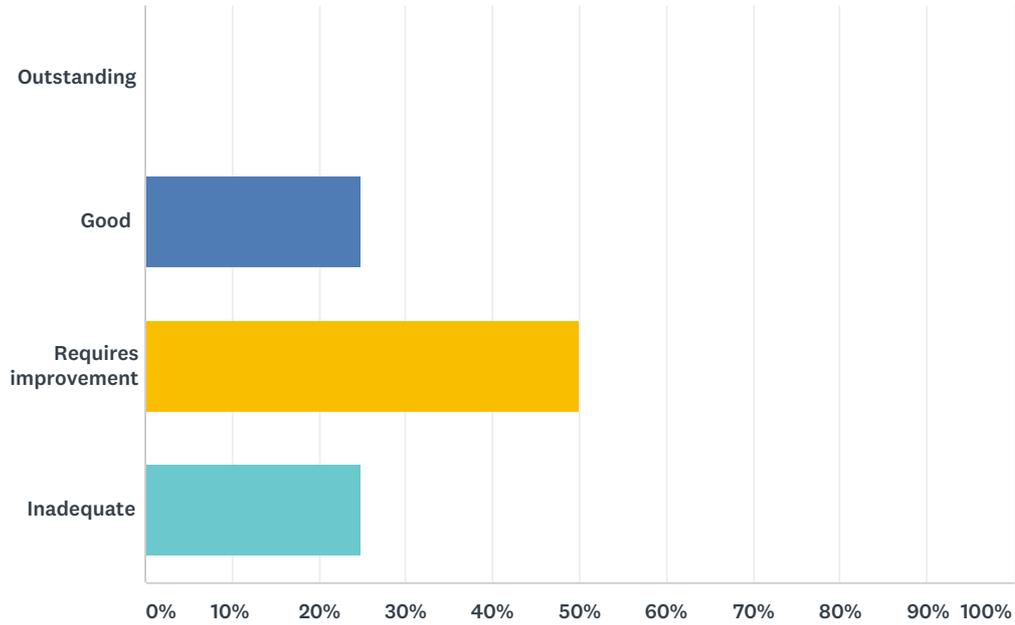
ANSWER CHOICES	RESPONSES	
Outstanding	27.27%	3
Good	63.64%	7
Requires improvement	9.09%	1
Inadequate	0.00%	0
TOTAL		11

Making a difference Q4 How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?



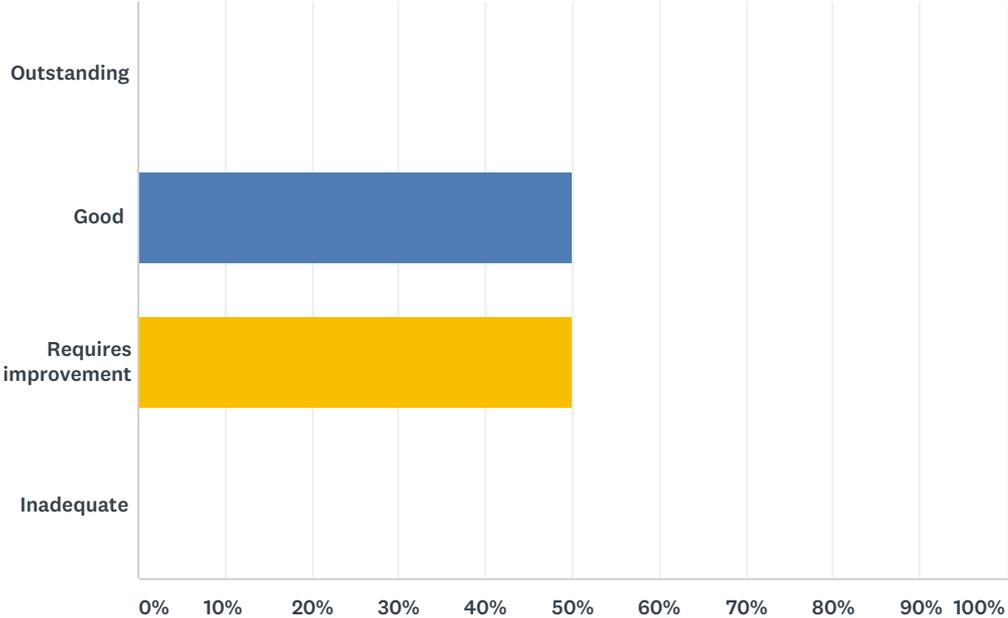
ANSWER CHOICES	RESPONSES	
Outstanding	27.27%	3
Good	63.64%	7
Requires improvement	9.09%	1
Inadequate	0.00%	0
TOTAL		11

SA8 New headteacher induction programme
Service quality Q1 How do you rate the quality of training /support and guidance received in supporting the work of your school in achieving its priorities?



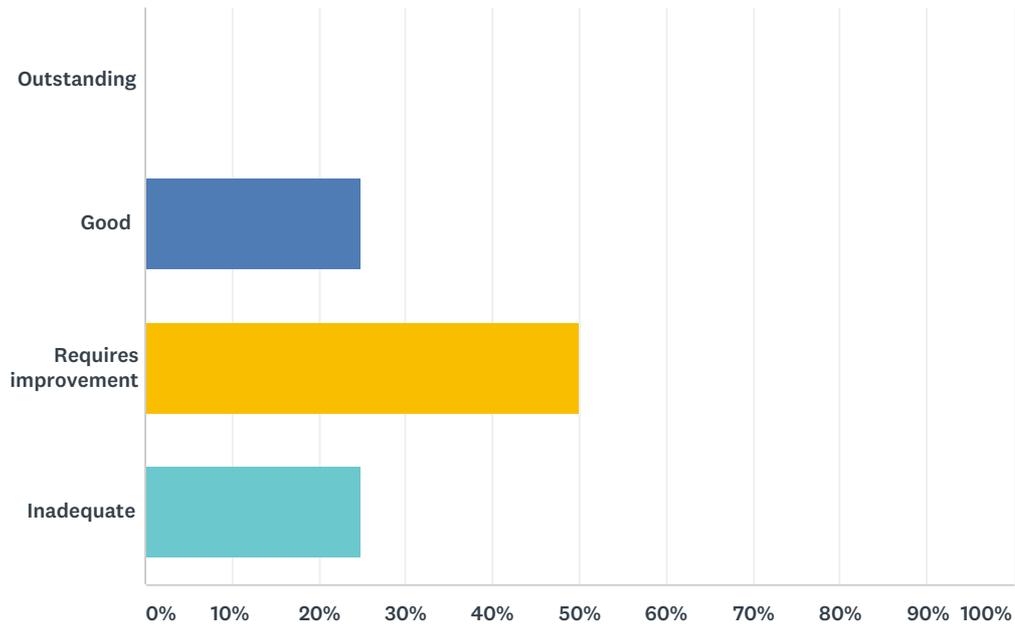
ANSWER CHOICES	RESPONSES	
Outstanding	0.00%	0
Good	25.00%	1
Requires improvement	50.00%	2
Inadequate	25.00%	1
TOTAL		4

Customer focus Q2 How do you rate the quality of our communications including our responsiveness to requests and follow-up actions?



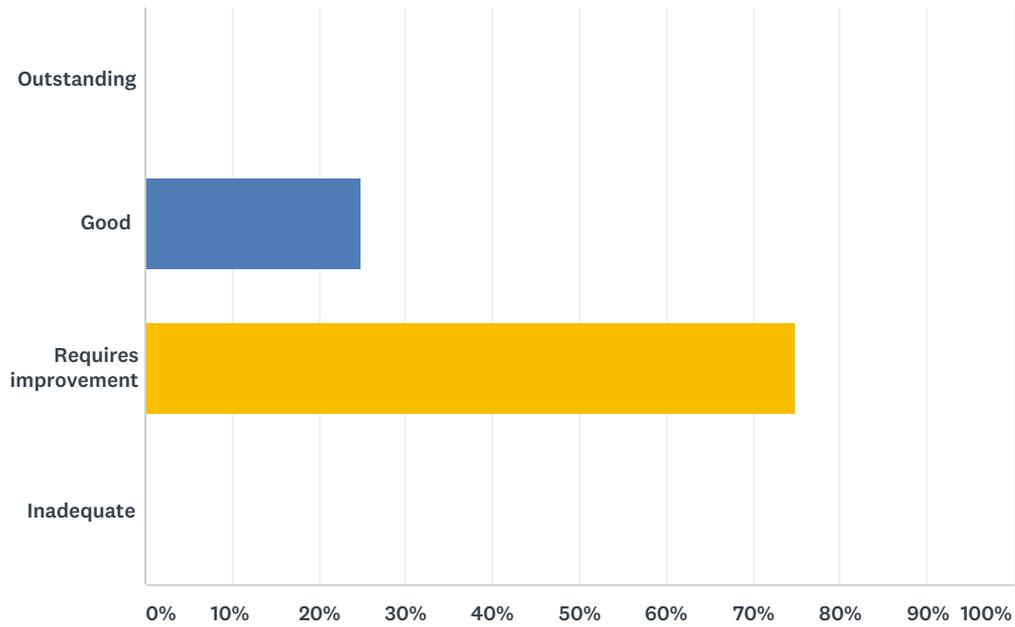
ANSWER CHOICES	RESPONSES	
Outstanding	0.00%	0
Good	50.00%	2
Requires improvement	50.00%	2
Inadequate	0.00%	0
TOTAL		4

Value for money Q3 How do you rate the overall value for money in maximising efficiencies and using public money effectively to promote improvement in outcomes for children and young people?



ANSWER CHOICES	RESPONSES	
Outstanding	0.00%	0
Good	25.00%	1
Requires improvement	50.00%	2
Inadequate	25.00%	1
TOTAL		4

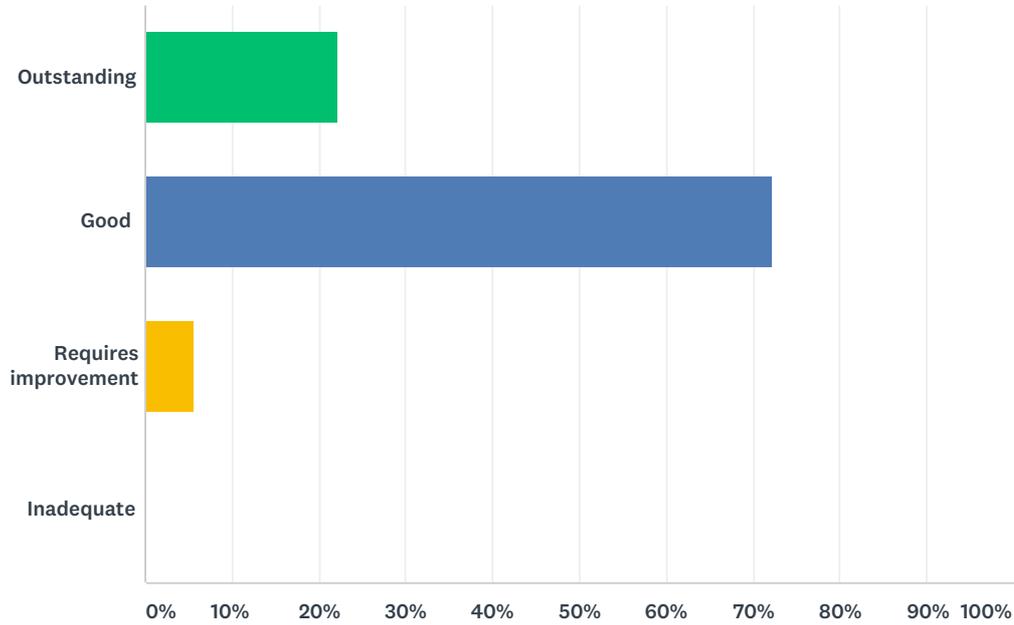
Making a difference Q4 How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?



ANSWER CHOICES	RESPONSES	
Outstanding	0.00%	0
Good	25.00%	1
Requires improvement	75.00%	3
Inadequate	0.00%	0
TOTAL		4

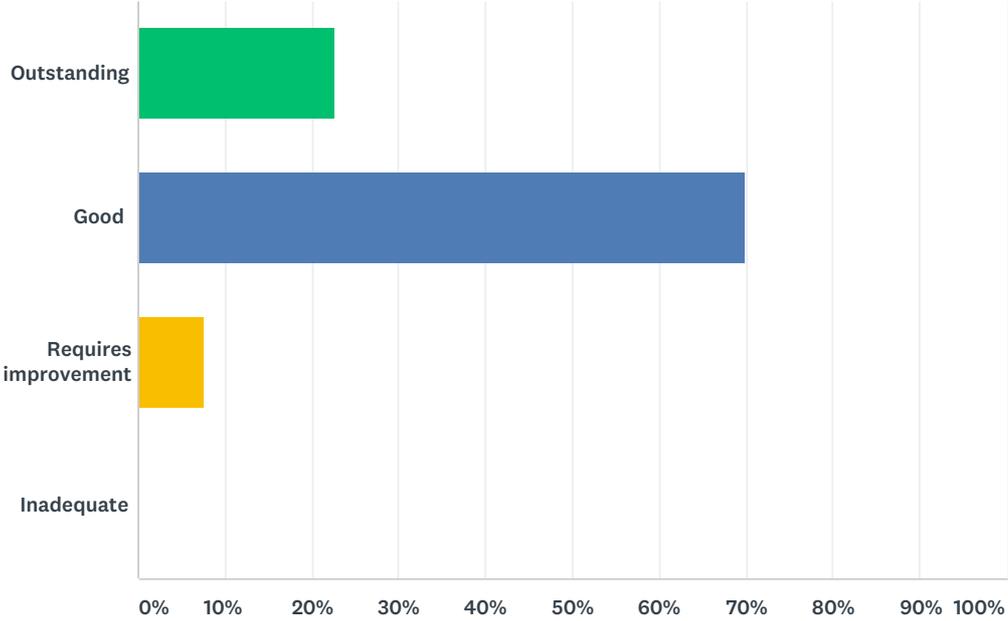
SA9 KS1 and year 6 writing moderation

Service quality Q1 How do you rate the quality of training / support and guidance received in supporting the work of your school in achieving its priorities?



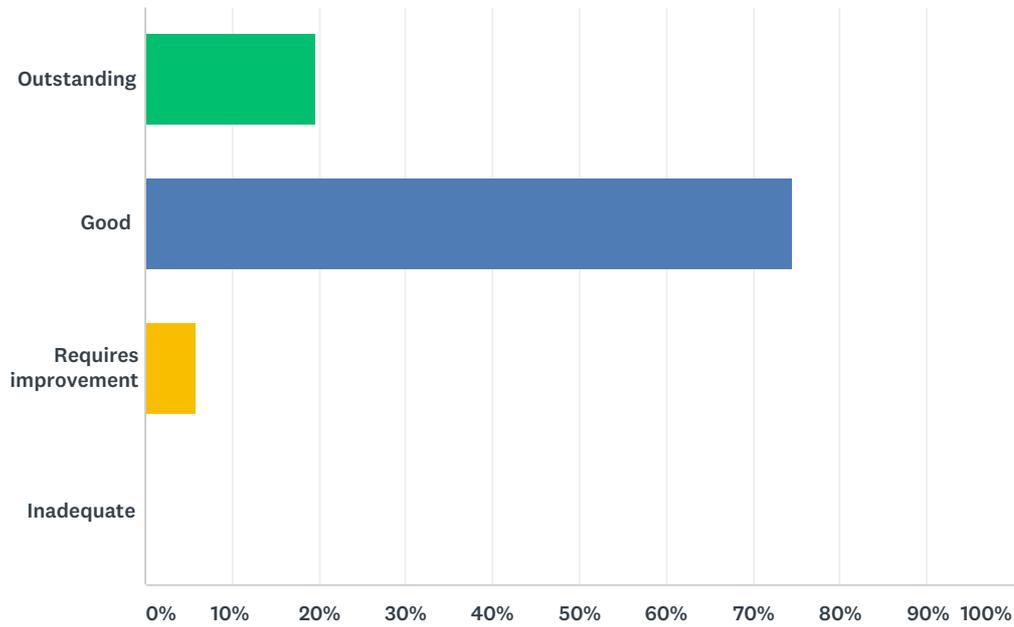
ANSWER CHOICES	RESPONSES	
Outstanding	22.22%	12
Good	72.22%	39
Requires improvement	5.56%	3
Inadequate	0.00%	0
TOTAL		54

Customer focus Q2 How do you rate the quality of our communications including our responsiveness to requests and follow-up actions?



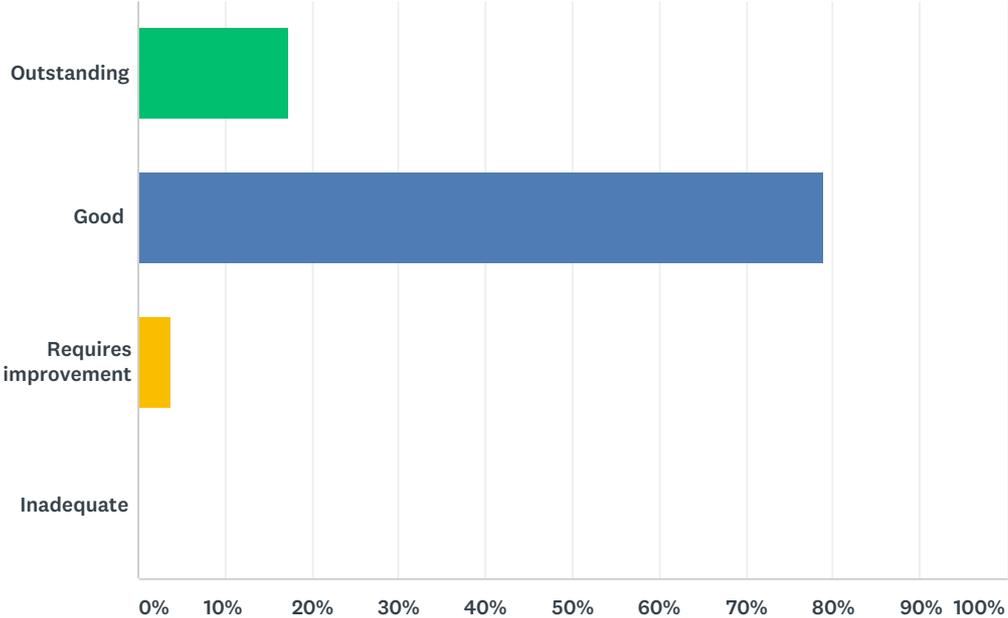
ANSWER CHOICES	RESPONSES	
Outstanding	22.64%	12
Good	69.81%	37
Requires improvement	7.55%	4
Inadequate	0.00%	0
TOTAL		53

Value for money Q3 How do you rate the overall value for money in maximising efficiencies and using public money effectively to promote improvement in outcomes for children and young people?



ANSWER CHOICES	RESPONSES	
Outstanding	19.61%	10
Good	74.51%	38
Requires improvement	5.88%	3
Inadequate	0.00%	0
TOTAL		51

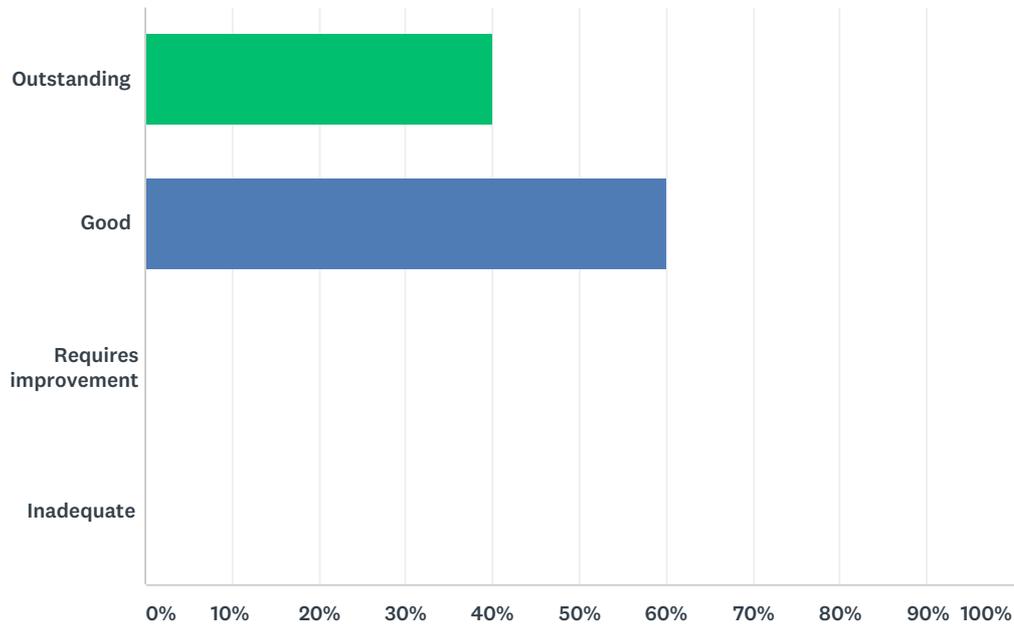
Making a difference Q4 How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?



ANSWER CHOICES	RESPONSES	
Outstanding	17.31%	9
Good	78.85%	41
Requires improvement	3.85%	2
Inadequate	0.00%	0
TOTAL		52

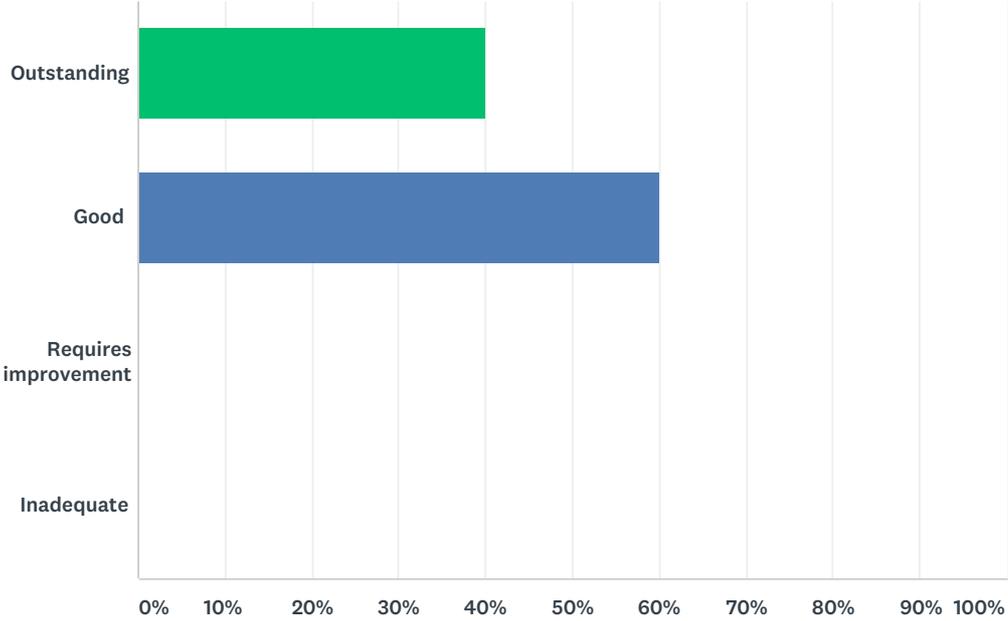
SA11 School workforce support SLA

Service quality Q1 How do you rate the quality of training / support and guidance received in supporting the work of your school in achieving its priorities?



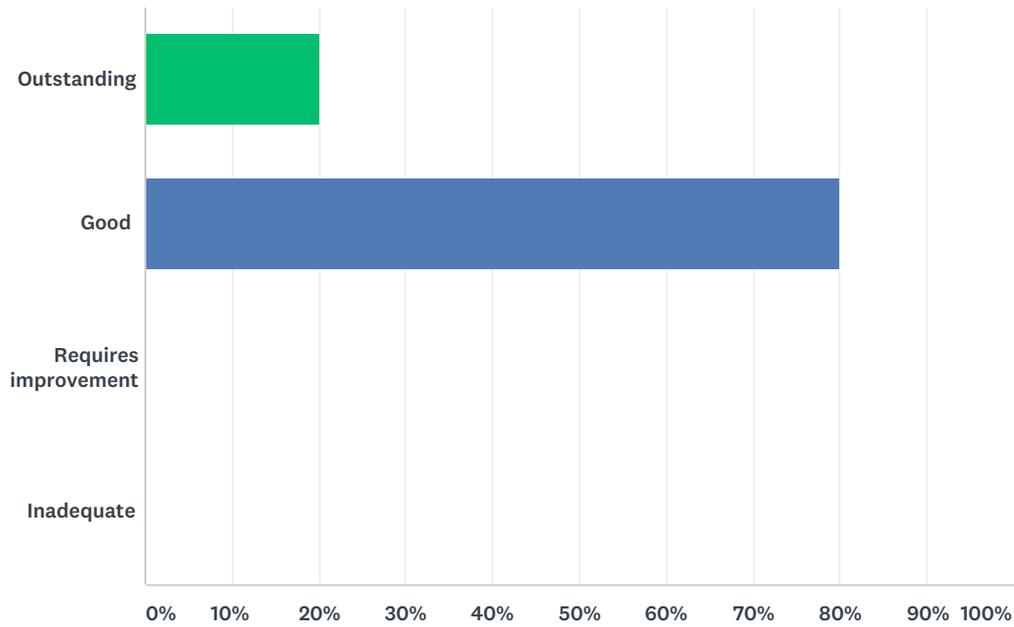
ANSWER CHOICES	RESPONSES	
Outstanding	40.00%	2
Good	60.00%	3
Requires improvement	0.00%	0
Inadequate	0.00%	0
TOTAL		5

Customer focus Q2 How do you rate the quality of our communications including our responsiveness to requests and follow-up actions?



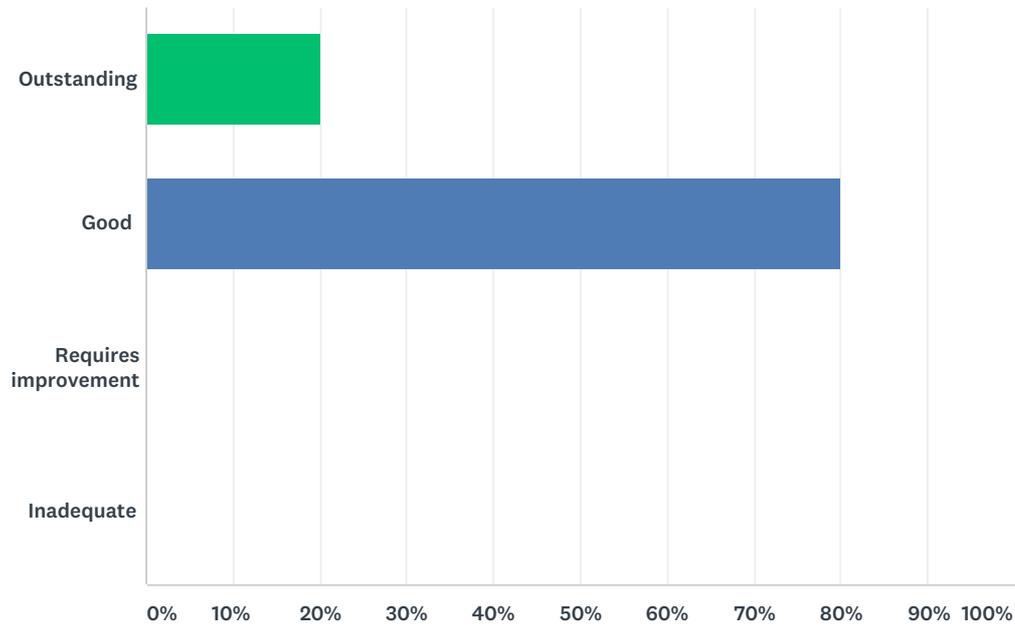
ANSWER CHOICES	RESPONSES	
Outstanding	40.00%	2
Good	60.00%	3
Requires improvement	0.00%	0
Inadequate	0.00%	0
TOTAL		5

Value for money Q3 How do you rate the overall value for money in maximising efficiencies and using public money effectively to promote improvement in outcomes for children and young people?



ANSWER CHOICES	RESPONSES	
Outstanding	20.00%	1
Good	80.00%	4
Requires improvement	0.00%	0
Inadequate	0.00%	0
TOTAL		5

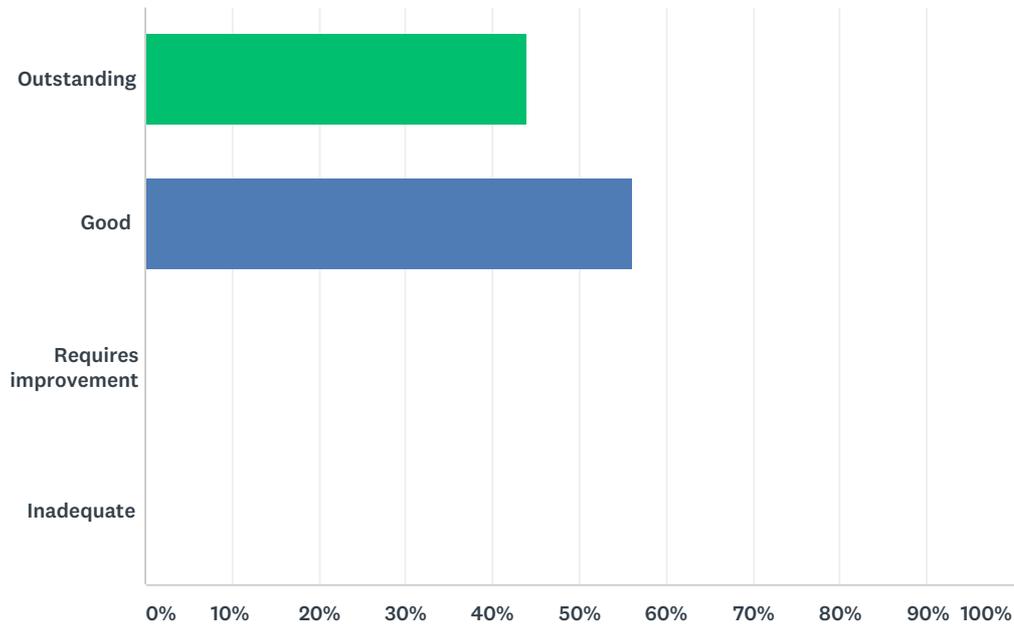
Making a difference Q4 How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?



ANSWER CHOICES	RESPONSES	
Outstanding	20.00%	1
Good	80.00%	4
Requires improvement	0.00%	0
Inadequate	0.00%	0
TOTAL		5

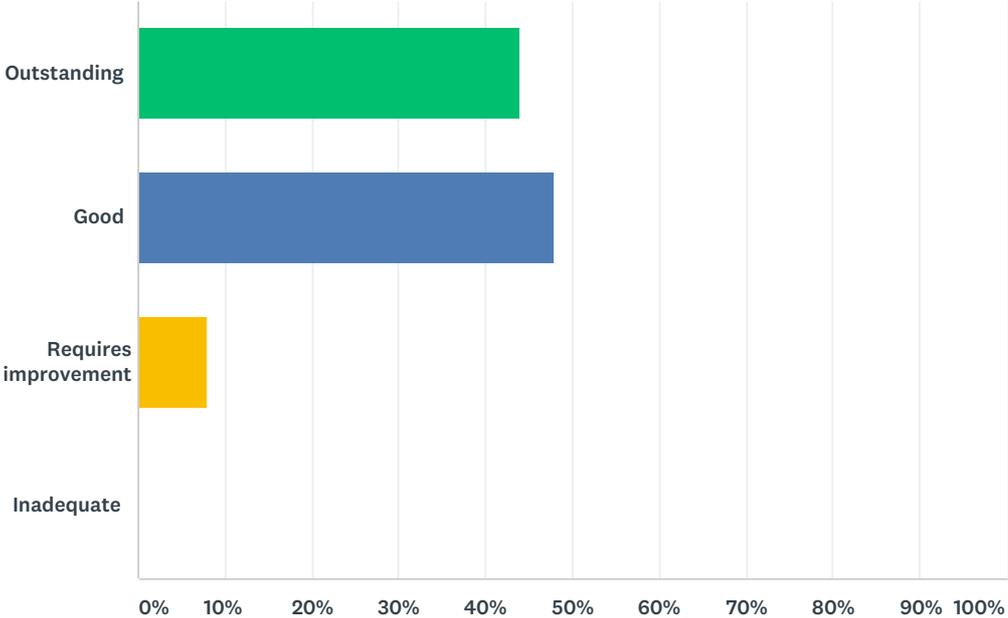
SA12 Governor support services

Service quality Q1 How do you rate the quality of training / support and guidance received in supporting the work of your school in achieving its priorities?



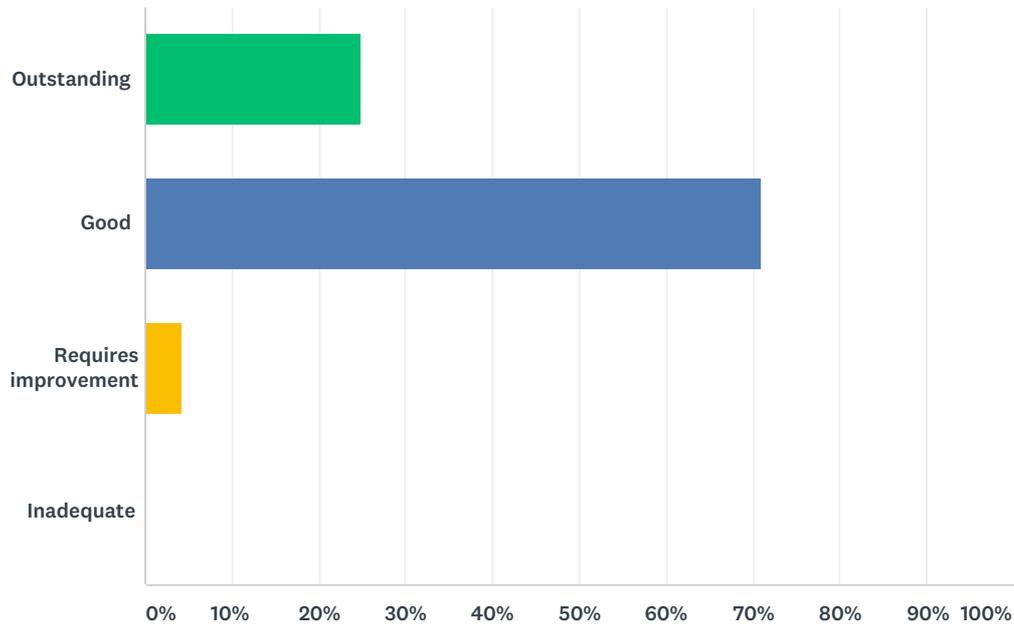
ANSWER CHOICES	RESPONSES	
Outstanding	44.00%	11
Good	56.00%	14
Requires improvement	0.00%	0
Inadequate	0.00%	0
TOTAL		25

Customer focus Q2 How do you rate the quality of our communications including our responsiveness to requests and follow-up actions?



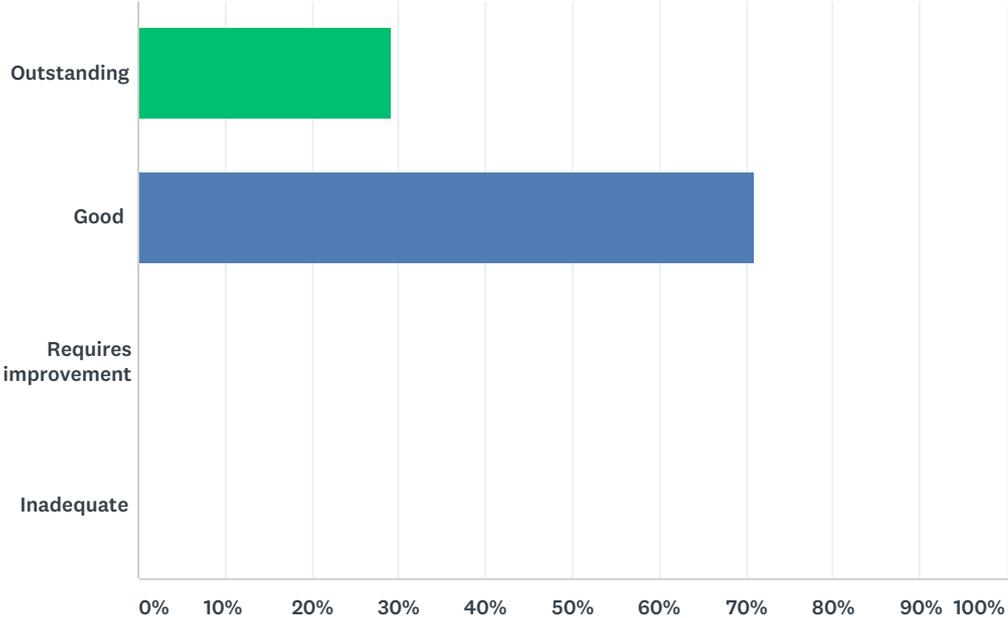
ANSWER CHOICES	RESPONSES	
Outstanding	44.00%	11
Good	48.00%	12
Requires improvement	8.00%	2
Inadequate	0.00%	0
TOTAL		25

Value for money Q3 How do you rate the overall value for money in maximising efficiencies and using public money effectively to promote improvement in outcomes for children and young people?



ANSWER CHOICES	RESPONSES	
Outstanding	25.00%	6
Good	70.83%	17
Requires improvement	4.17%	1
Inadequate	0.00%	0
TOTAL		24

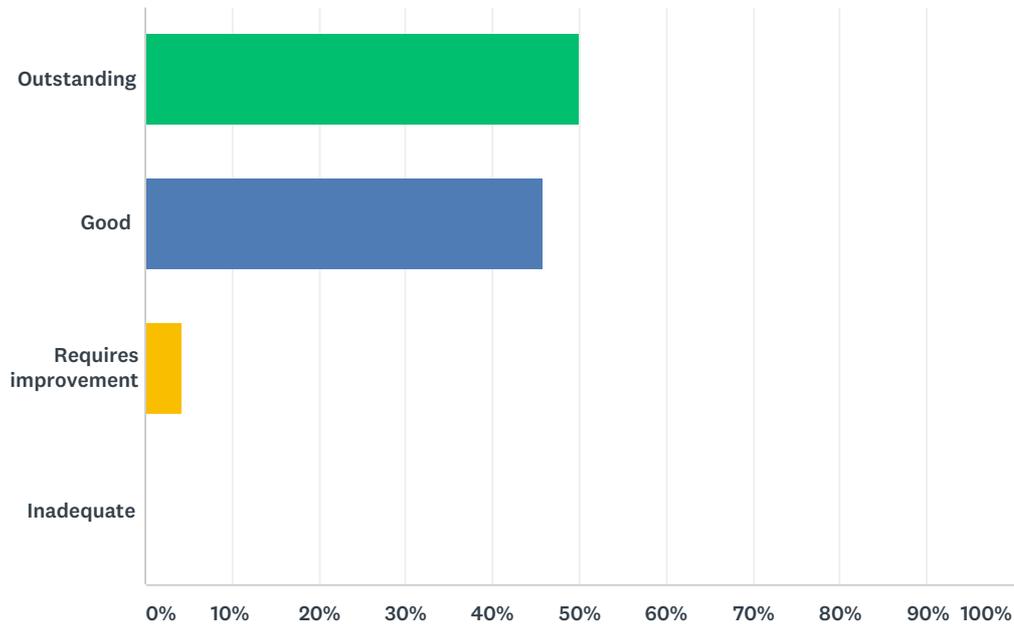
Making a difference Q4 How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?



ANSWER CHOICES	RESPONSES	
Outstanding	29.17%	7
Good	70.83%	17
Requires improvement	0.00%	0
Inadequate	0.00%	0
TOTAL		24

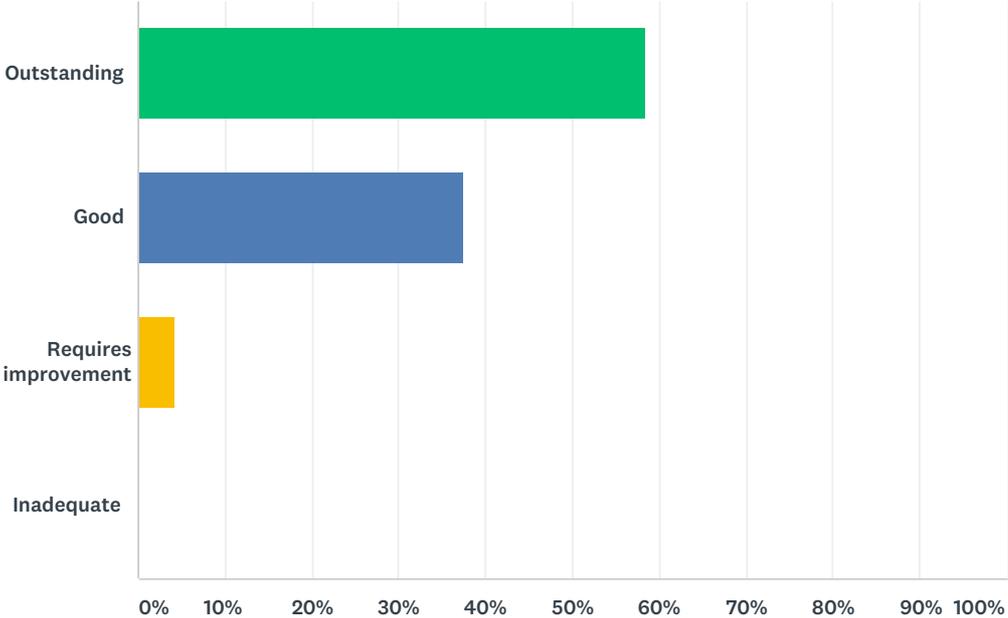
SA13 Extended services

Service quality Q1 How do you rate the quality of training / support and guidance received in supporting the work of your school in achieving its priorities?



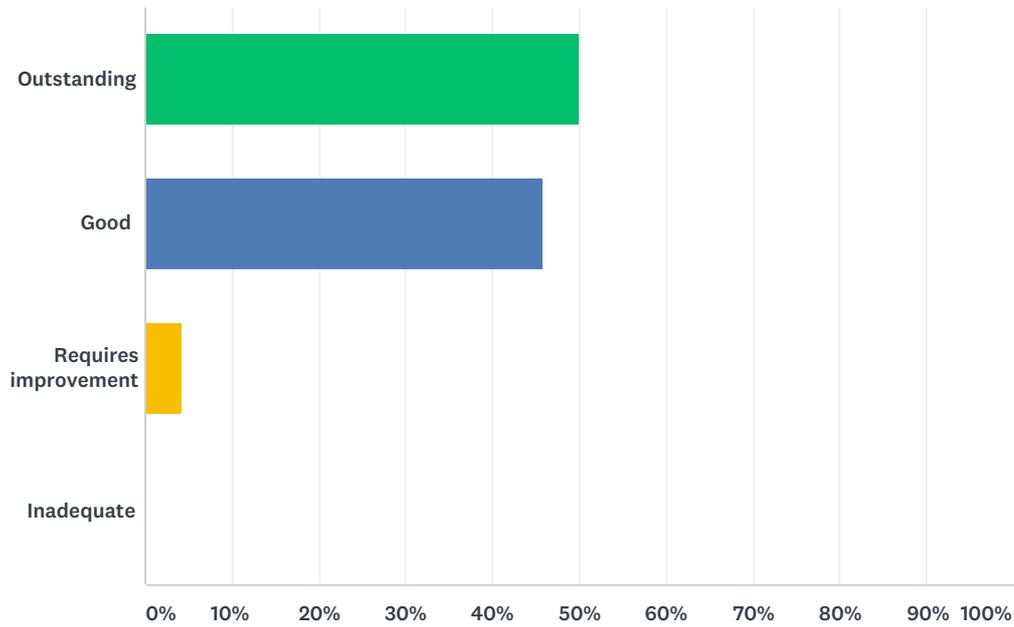
ANSWER CHOICES	RESPONSES	
Outstanding	50.00%	12
Good	45.83%	11
Requires improvement	4.17%	1
Inadequate	0.00%	0
TOTAL		24

Customer focus Q2 How do you rate the quality of our communications including our responsiveness to requests and follow-up actions?



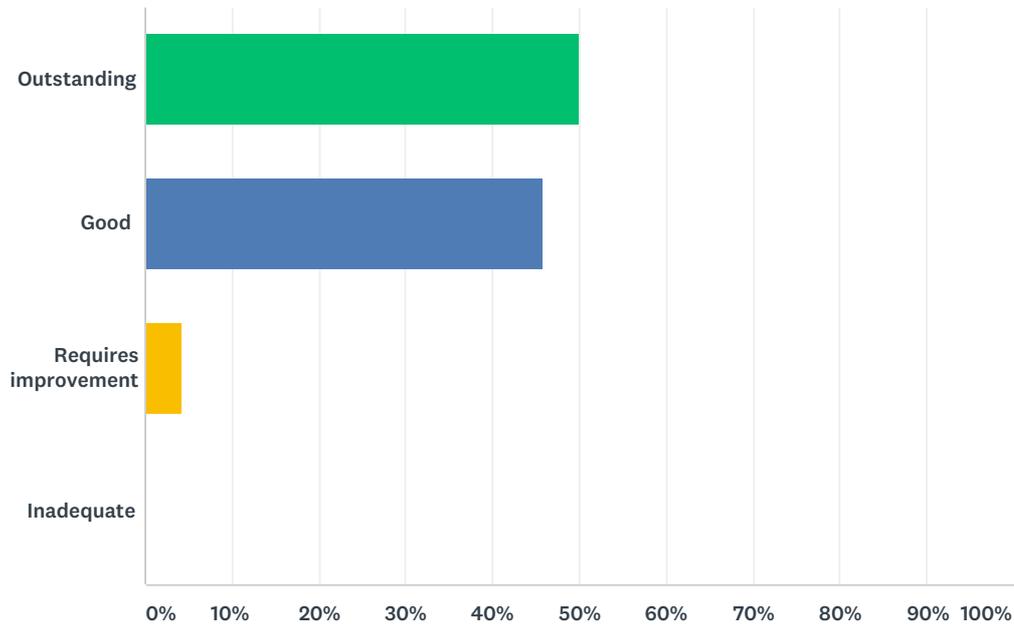
ANSWER CHOICES	RESPONSES	
Outstanding	58.33%	14
Good	37.50%	9
Requires improvement	4.17%	1
Inadequate	0.00%	0
TOTAL		24

Value for money Q3 How do you rate the overall value for money in maximising efficiencies and using public money effectively to promote improvement in outcomes for children and young people?



ANSWER CHOICES	RESPONSES	
Outstanding	50.00%	12
Good	45.83%	11
Requires improvement	4.17%	1
Inadequate	0.00%	0
TOTAL		24

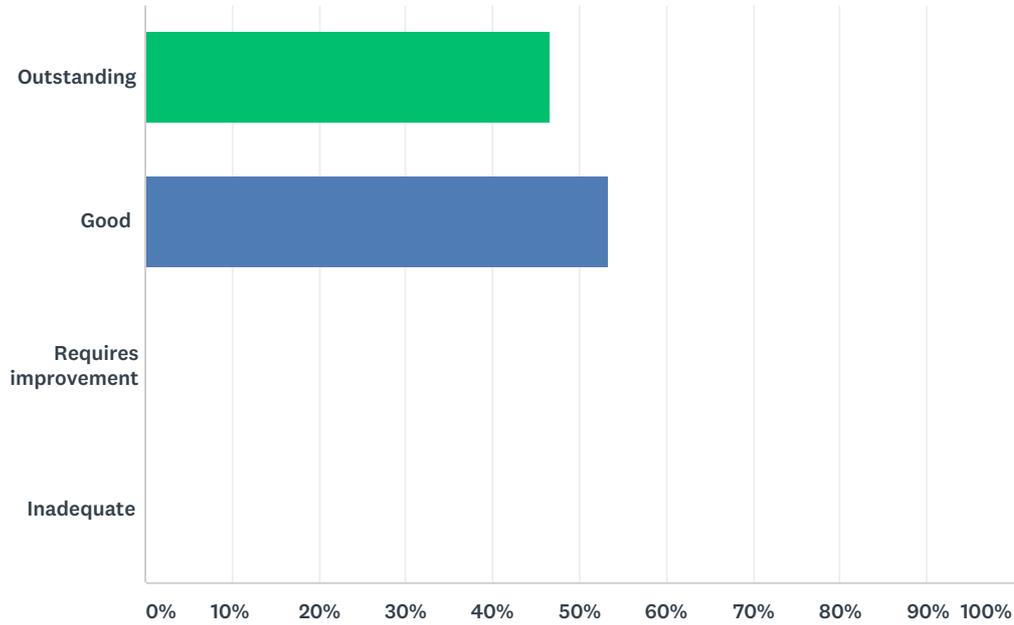
Making a difference Q4 How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?



ANSWER CHOICES	RESPONSES	
Outstanding	50.00%	12
Good	45.83%	11
Requires improvement	4.17%	1
Inadequate	0.00%	0
TOTAL		24

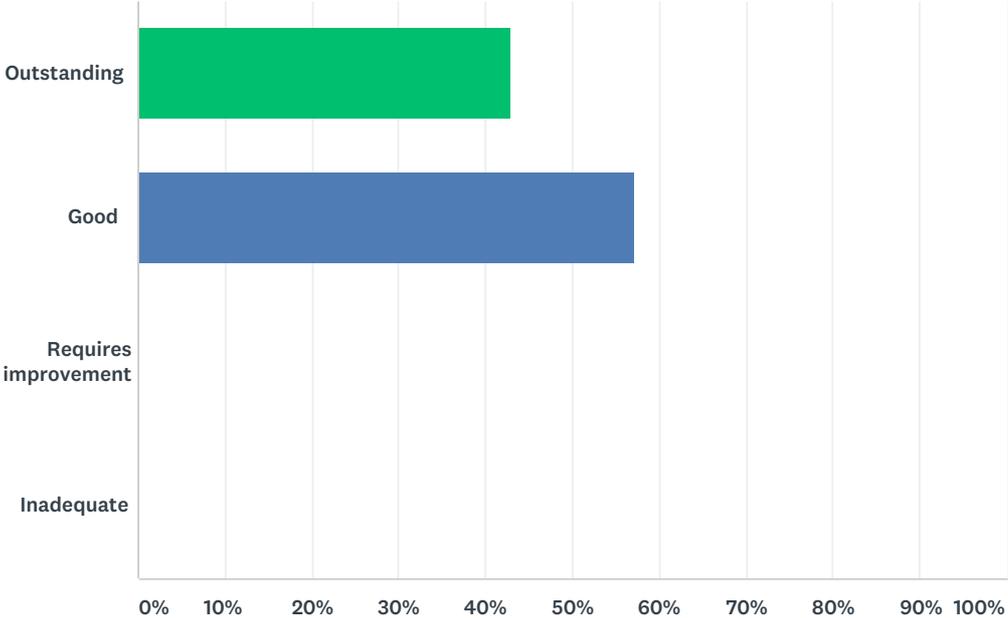
SA15 Health improvement in schools

Service quality Q1 How do you rate the quality of training / support and guidance received in supporting the work of your school in achieving its priorities?



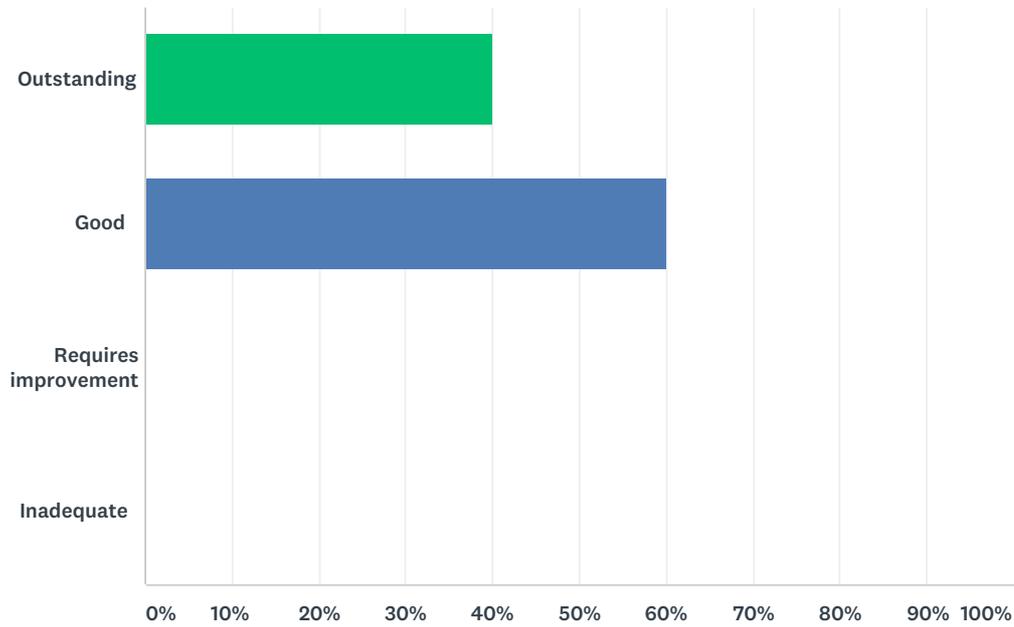
ANSWER CHOICES	RESPONSES	
Outstanding	46.67%	7
Good	53.33%	8
Requires improvement	0.00%	0
Inadequate	0.00%	0
TOTAL		15

Customer focus Q2 How do you rate the quality of our communications including our responsiveness to requests and follow-up actions?



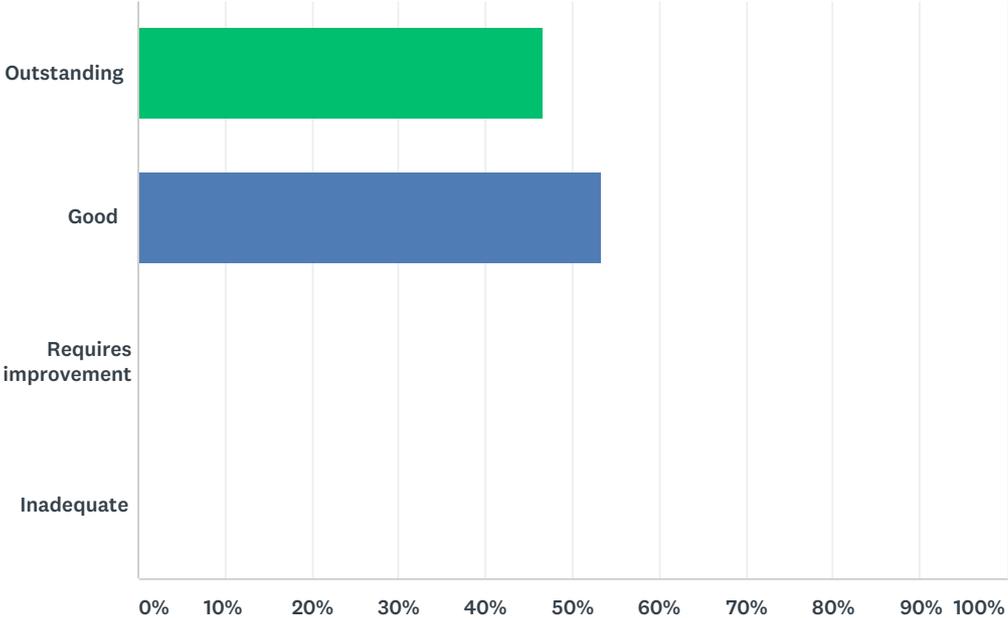
ANSWER CHOICES	RESPONSES	
Outstanding	42.86%	6
Good	57.14%	8
Requires improvement	0.00%	0
Inadequate	0.00%	0
TOTAL		14

Value for money Q3 How do you rate the overall value for money in maximising efficiencies and using public money effectively to promote improvement in outcomes for children and young people?



ANSWER CHOICES	RESPONSES	
Outstanding	40.00%	6
Good	60.00%	9
Requires improvement	0.00%	0
Inadequate	0.00%	0
TOTAL		15

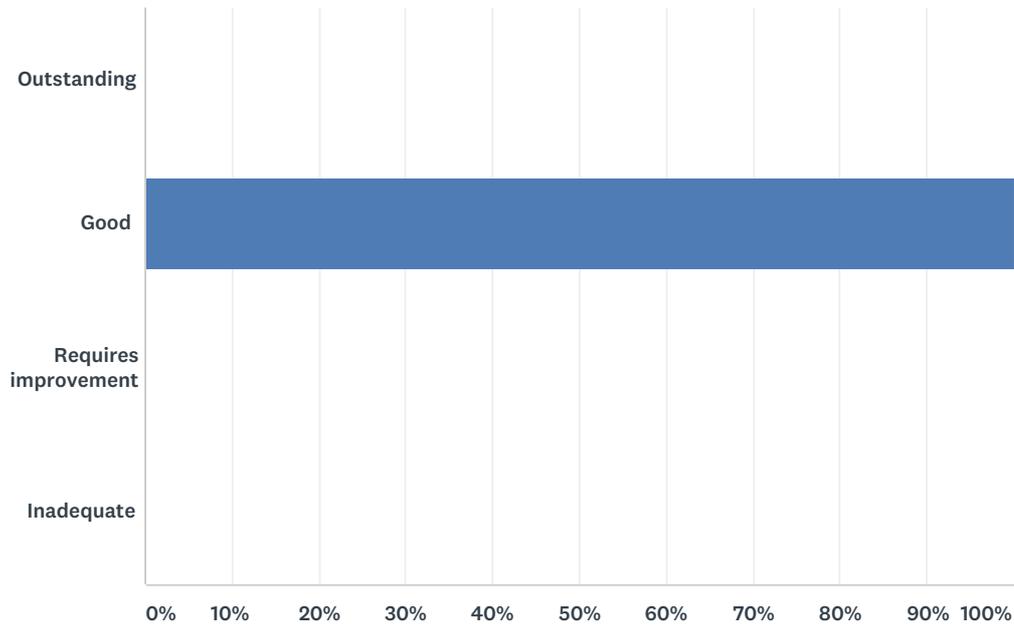
Making a difference Q4 How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?



ANSWER CHOICES	RESPONSES	
Outstanding	46.67%	7
Good	53.33%	8
Requires improvement	0.00%	0
Inadequate	0.00%	0
TOTAL		15

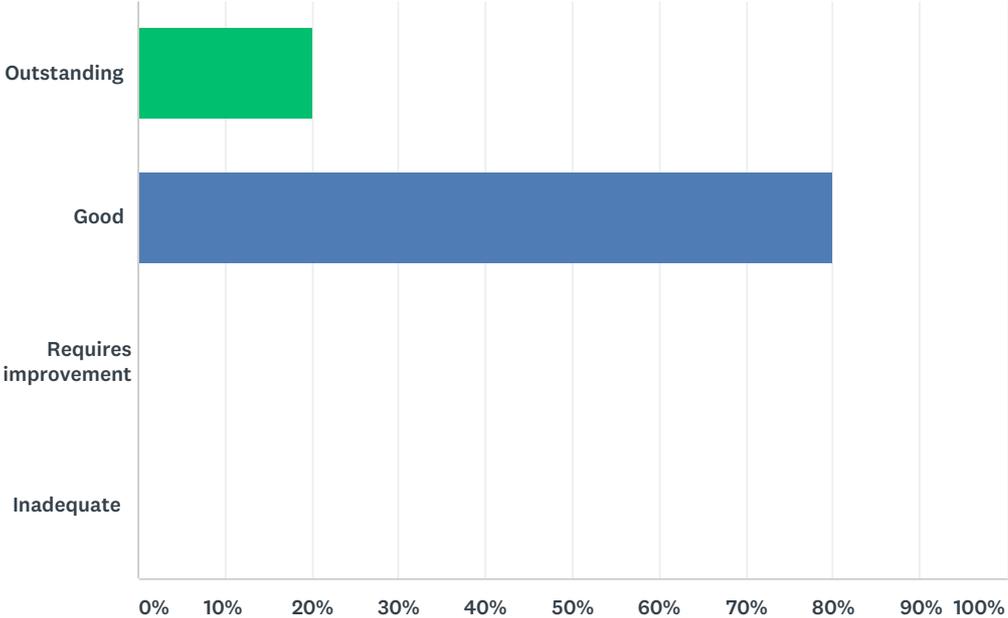
SA16 Computing and ICT SLA

Service quality Q1 How do you rate the quality of training / support and guidance received in supporting the work of your school in achieving its priorities?



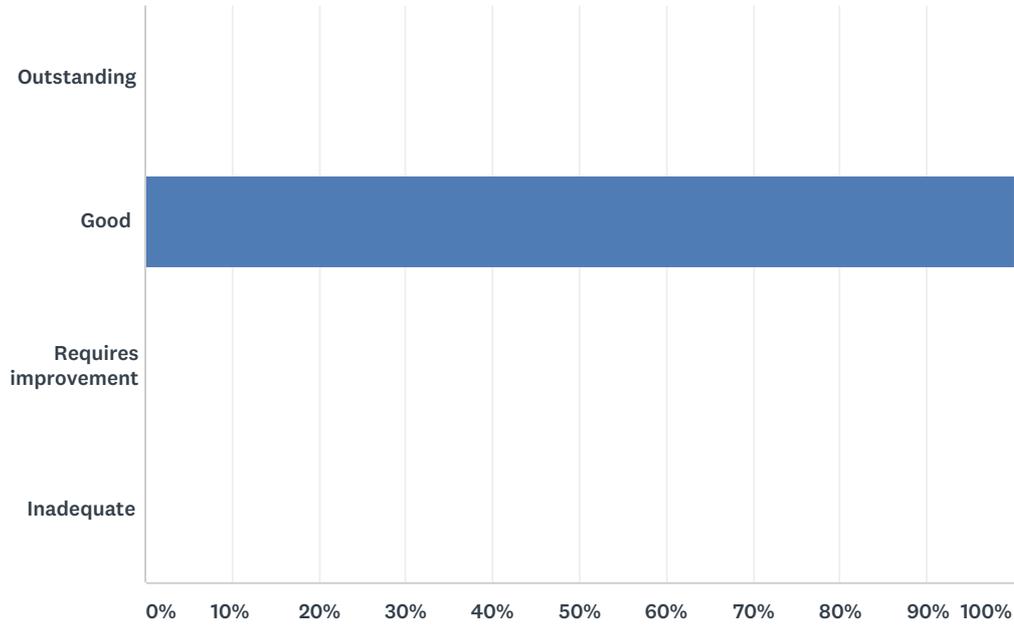
ANSWER CHOICES	RESPONSES	
Outstanding	0.00%	0
Good	100.00%	5
Requires improvement	0.00%	0
Inadequate	0.00%	0
TOTAL		5

Customer focus Q2 How do you rate the quality of our communications including our responsiveness to requests and follow-up actions?



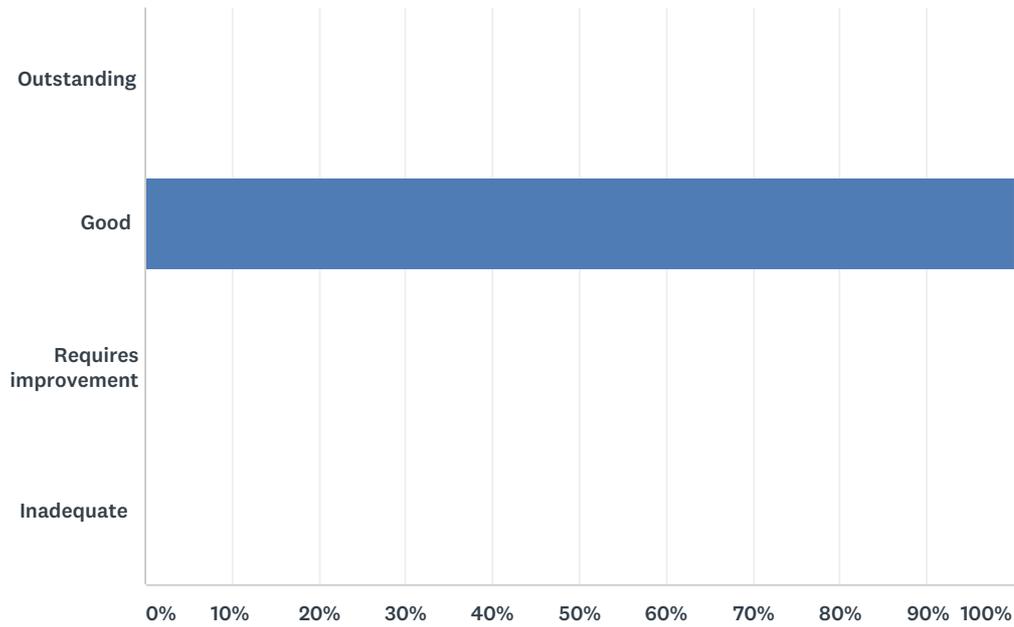
ANSWER CHOICES	RESPONSES	
Outstanding	20.00%	1
Good	80.00%	4
Requires improvement	0.00%	0
Inadequate	0.00%	0
TOTAL		5

Value for money Q3 How do you rate the overall value for money in maximising efficiencies and using public money effectively to promote improvement in outcomes for children and young people?



ANSWER CHOICES	RESPONSES	
Outstanding	0.00%	0
Good	100.00%	5
Requires improvement	0.00%	0
Inadequate	0.00%	0
TOTAL		5

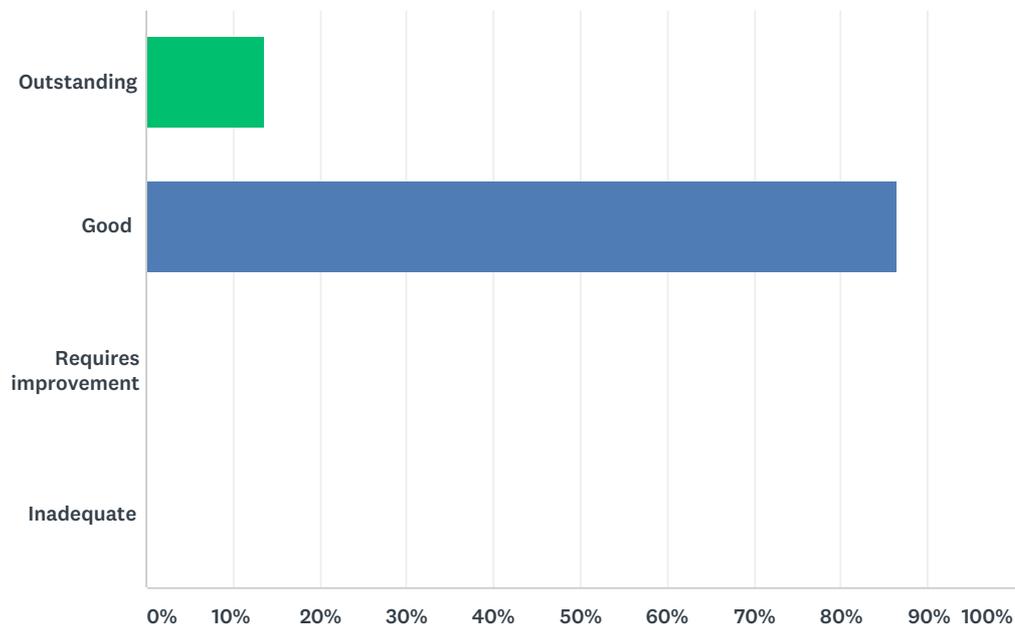
Making a difference Q4 How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?



ANSWER CHOICES	RESPONSES	
Outstanding	0.00%	0
Good	100.00%	5
Requires improvement	0.00%	0
Inadequate	0.00%	0
TOTAL		5

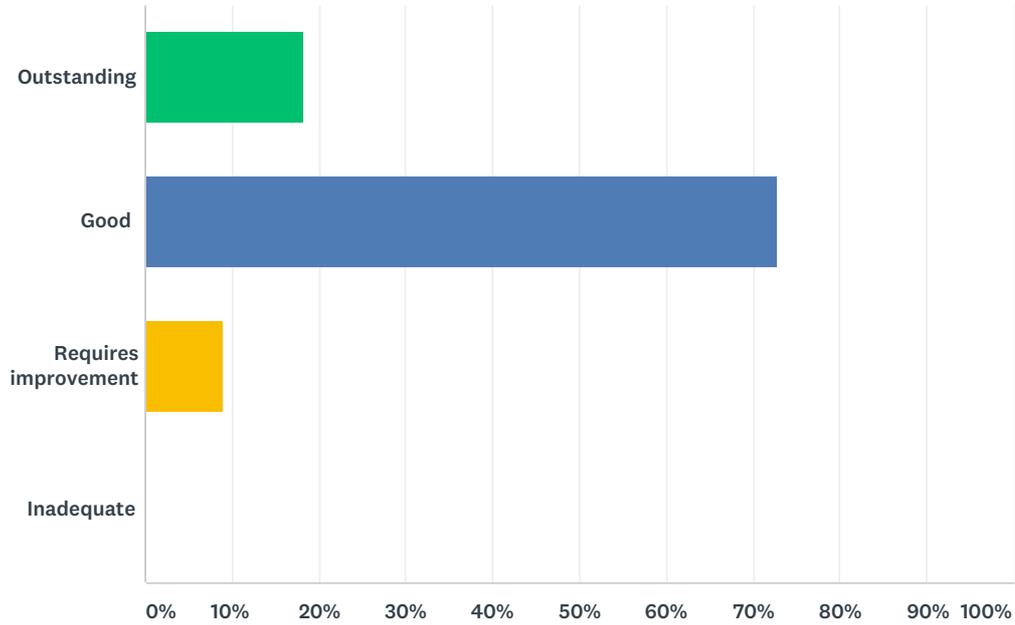
SA18 Ealing music service

Service quality Q1 How do you rate the quality of training / support and guidance received in supporting the work of your school in achieving its priorities?



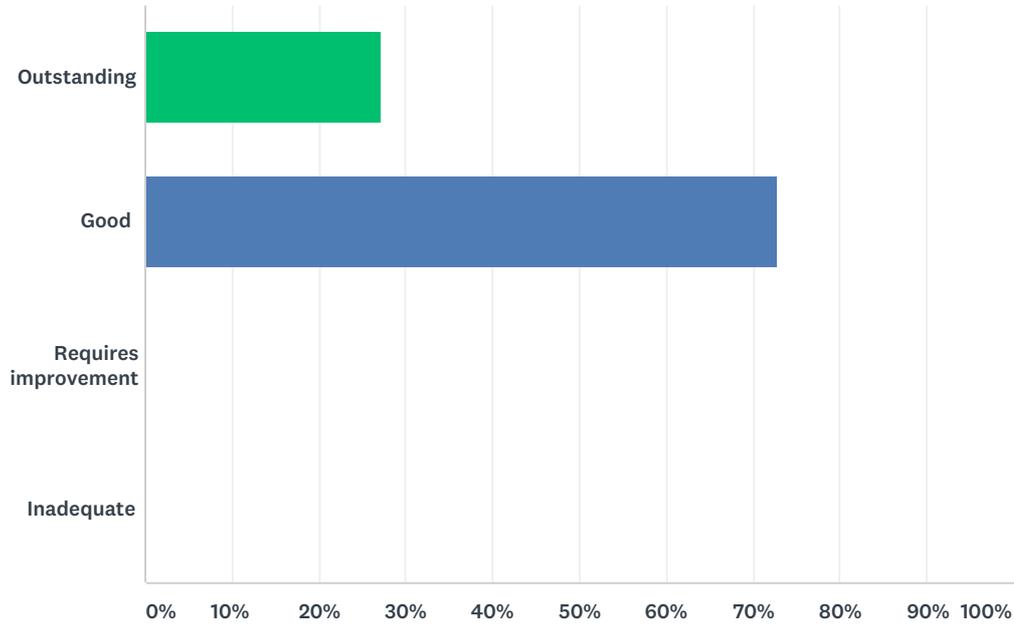
ANSWER CHOICES	RESPONSES	
Outstanding	13.64%	3
Good	86.36%	19
Requires improvement	0.00%	0
Inadequate	0.00%	0
TOTAL		22

Customer focus Q2 How do you rate the quality of our communications including our responsiveness to requests and follow-up actions?



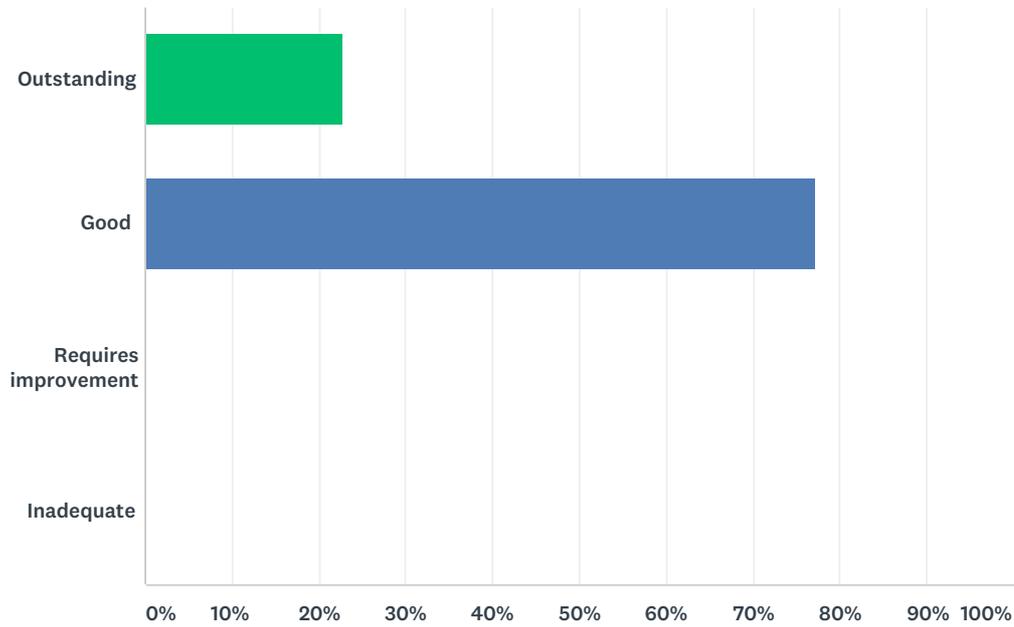
ANSWER CHOICES	RESPONSES	
Outstanding	18.18%	4
Good	72.73%	16
Requires improvement	9.09%	2
Inadequate	0.00%	0
TOTAL		22

Value for money Q3 How do you rate the overall value for money in maximising efficiencies and using public money effectively to promote improvement in outcomes for children and young people?



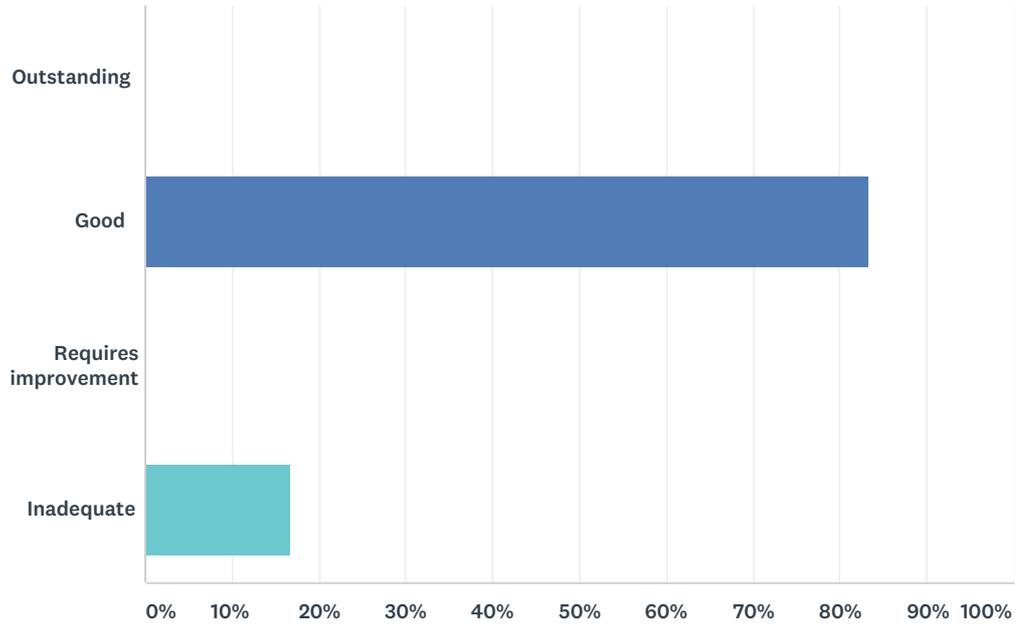
ANSWER CHOICES	RESPONSES	
Outstanding	27.27%	6
Good	72.73%	16
Requires improvement	0.00%	0
Inadequate	0.00%	0
TOTAL		22

Making a difference Q4 How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?



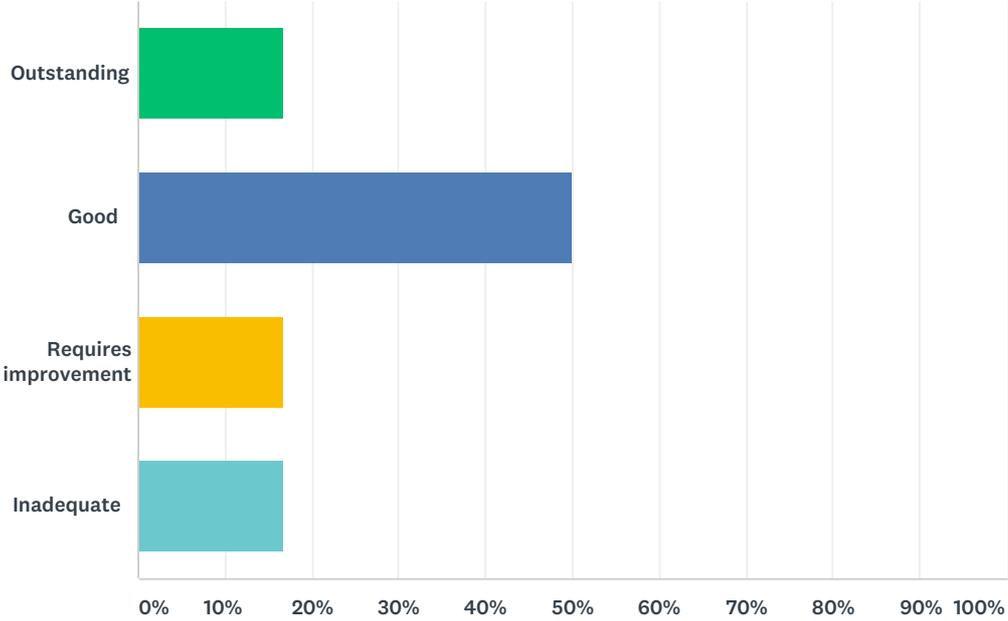
ANSWER CHOICES	RESPONSES	
Outstanding	22.73%	5
Good	77.27%	17
Requires improvement	0.00%	0
Inadequate	0.00%	0
TOTAL		22

SA19 Gypsy, Roma and Traveller achievement service
 Service quality Q1 How do you rate the quality of training / support and guidance received in supporting the work of your school in achieving its priorities?



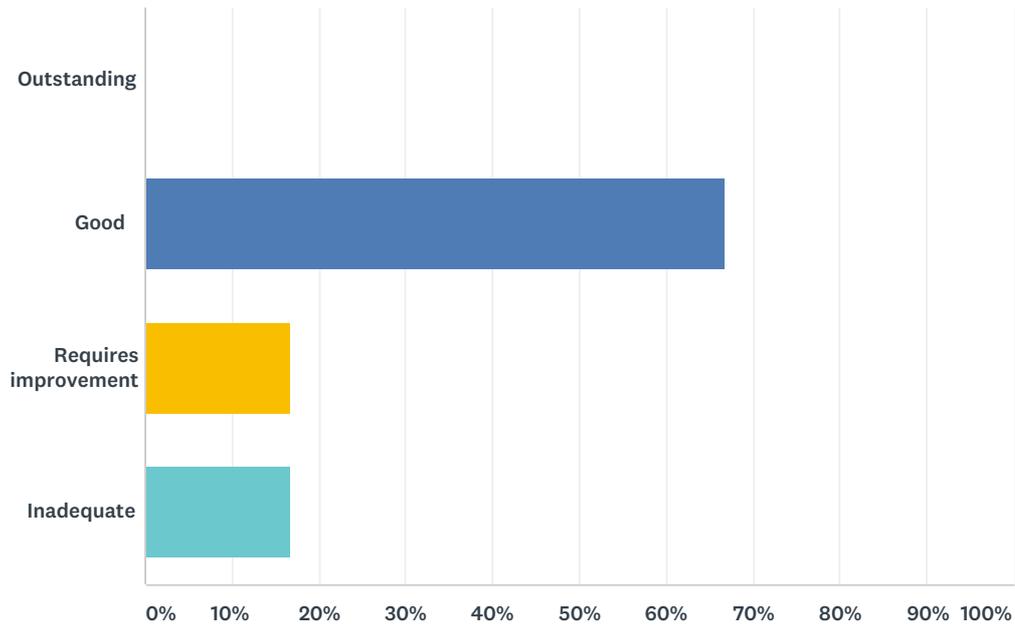
ANSWER CHOICES	RESPONSES	
Outstanding	0.00%	0
Good	83.33%	5
Requires improvement	0.00%	0
Inadequate	16.67%	1
TOTAL		6

Customer focus Q2 How do you rate the quality of our communications including our responsiveness to requests and follow-up actions?



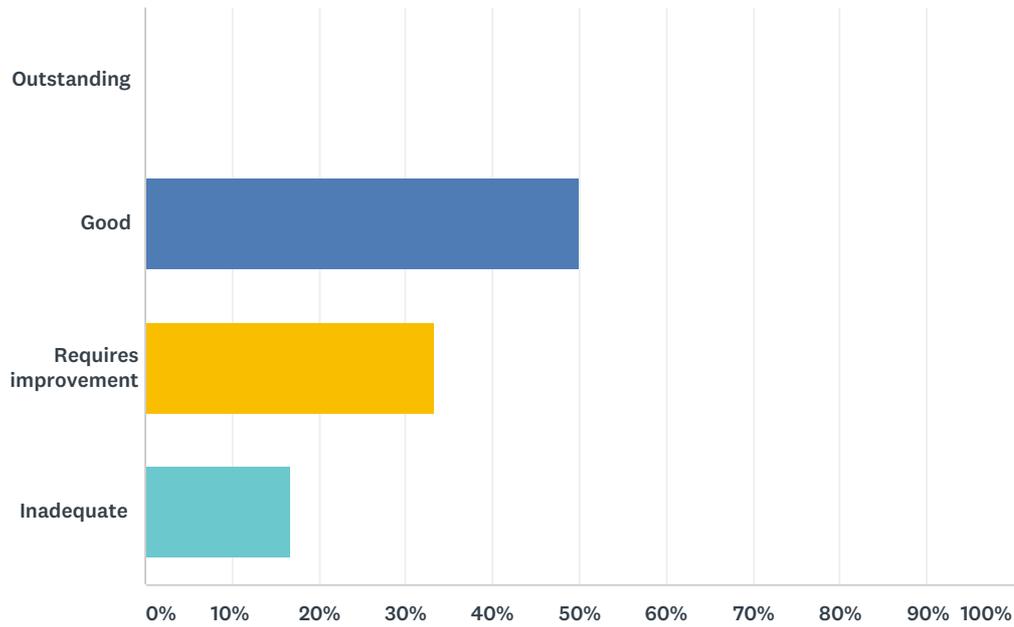
ANSWER CHOICES	RESPONSES	
Outstanding	16.67%	1
Good	50.00%	3
Requires improvement	16.67%	1
Inadequate	16.67%	1
TOTAL		6

Value for money Q3 How do you rate the overall value for money in maximising efficiencies and using public money effectively to promote improvement in outcomes for children and young people?



ANSWER CHOICES	RESPONSES	
Outstanding	0.00%	0
Good	66.67%	4
Requires improvement	16.67%	1
Inadequate	16.67%	1
TOTAL		6

Making a difference Q4 How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?



ANSWER CHOICES	RESPONSES	
Outstanding	0.00%	0
Good	50.00%	3
Requires improvement	33.33%	2
Inadequate	16.67%	1
TOTAL		6