

Telephone contacts at a glance for headteachers

Emergencies out of hours (24 hr)	020 8825 5000
ECIRS (Ealing children's integrated response team)	020 8825 8000
Child protection (safeguarding) training	020 8825 5040 / 5501
Child protection duty desk	020 8825 8930
Children's social care services	020 8825 8000
Communications and media unit	020 8825 8686
Corporate health and safety	020 8825 7681
Council enquiries/call centre	020 8825 5000
Disclosure and Barring Service Unit (DBS - previously CRB)	020 8825 9000 opt 3 opt 1 opt 1 opt 2
Early years, childcare and play section 7	020 8825 7249 / 5693
Early years consultant team	020 8825 5693
Exclusion / elective home education	020 8825 5070
Family information service	020 8825 5588
Finance/accountancy - advances	020 8825 5591
Finance/accountancy – banking and VAT advice	020 8825 7811
HRSCC Occupational Health	020 8825 9000 opt 3 opt 1 opt 5
HRSSC Payroll	020 8825 9000 opt 3 opt 1 opt 2
HRSSC Pensions	020 8825 9000 opt 3 opt 1 opt 3
HRSSC Recruitment	020 8825 9000 opt 3 opt 1 opt 1
HRSSC Recruitment	020 8825 9000 opt 3 opt 1 opt 1
iTrent support team	020 8825 9000 opt 3 opt 1 opt 4
Play service	020 8825 8267 / 8205
School census	020 8825 6005
Social care services duty manager	020 8825 8000
Utilities	
Thames Water	0845 920 0800
3 Valleys Water	0845 782 3333
Gas – National Grid	0800 111 999
EDF Energy - Electrics	0800 028 0247
Southern Electric	0845 770 8090
Environmental Agency (floods/pollution)	0800 807 0600
Floodline	0845 988 1188