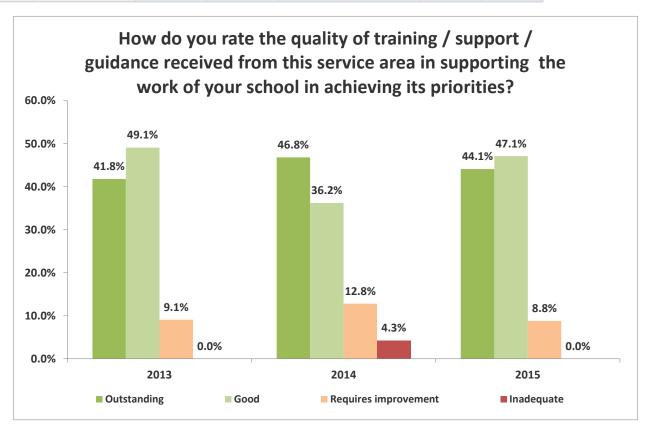
# Securing good programme - Primary

How do you rate the quality of training / support / guidance received from this service area in supporting the work of your school in achieving its priorities?							
Answer Options 2013 2013 count 2014 2014 count 2015 2015 count							
Outstanding	20.0%	1	0.0%	0	0.0%	0	
Good	60.0%	3	33.3%	1	75.0%	6	
Requires improvement	20.0%	1	66.7%	2	25.0%	2	
Inadequate	0.0%	0	0.0%	0	0.0%	0	



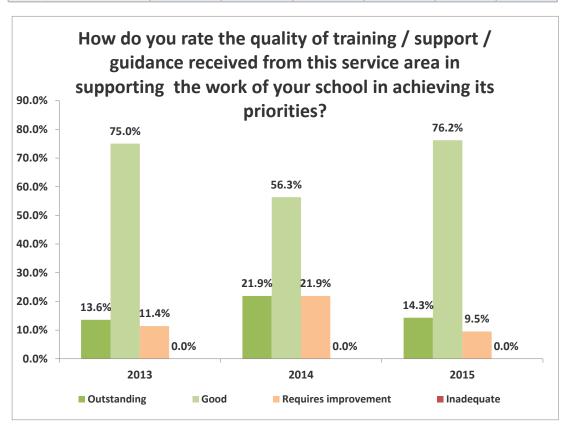
# School Improvement Link Officer and bespoke support - Primary and Special

How do you rate the quality of training / support / guidance received from this service area in supporting the work of your school in achieving its priorities?								
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count		
Outstanding	41.8%	23	46.8%	22	44.1%	15		
Good	49.1%	27	36.2%	17	47.1%	16		
Requires improvement	9.1%	5	12.8%	6	8.8%	3		
Inadequate	0.0%	0	4.3%	2	0.0%	0		



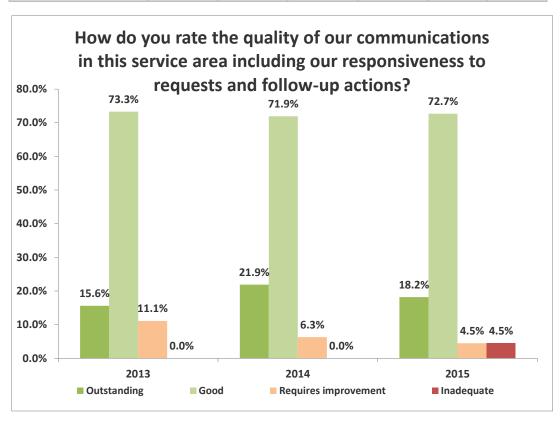
How do you rate the quality of training / support / guidance received from this service area in supporting the work of your school in achieving its priorities?

Answer Options	2013	2013 count	2014	2014 count	2015	2015 count
Outstanding	13.6%	6	21.9%	7	14.3%	3
Good	75.0%	33	56.3%	18	76.2%	16
Requires improvement	11.4%	5	21.9%	7	9.5%	2
Inadequate	0.0%	0	0.0%	0	0.0%	0

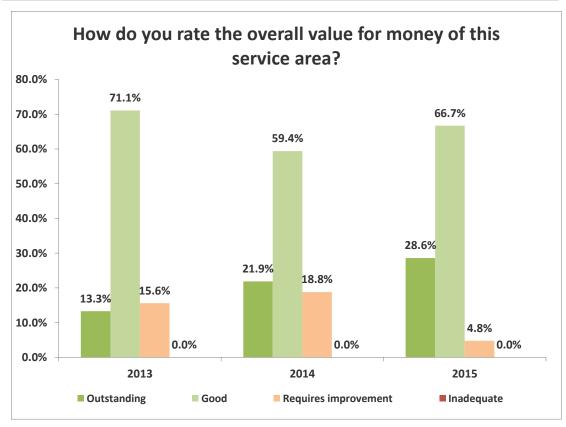


How do you rate the quality of our communications in this service area including our responsiveness to requests and follow-up actions?

Answer Options	2013	2013 count	2014	2014 count	2015	2015 count
Outstanding	15.6%	7	21.9%	7	18.2%	4
Good	73.3%	33	71.9%	23	72.7%	16
Requires improvement	11.1%	5	6.3%	2	4.5%	1
Inadequate	0.0%	0	0.0%	0	4.5%	1

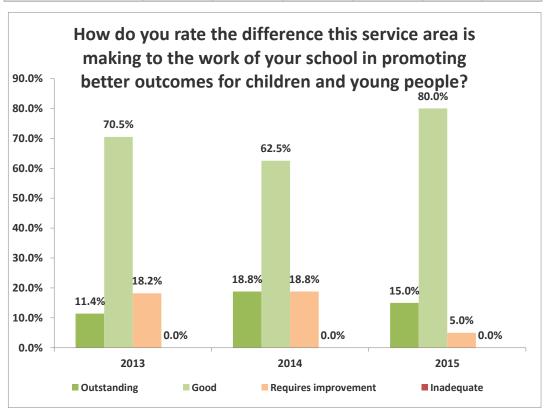


How do you rate the overall value for money of this service area?							
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count	
Outstanding	13.3%	6	21.9%	7	28.6%	6	
Good	71.1%	32	59.4%	19	66.7%	14	
Requires improvement	15.6%	7	18.8%	6	4.8%	1	
Inadequate	0.0%	0	0.0%	0	0.0%	0	

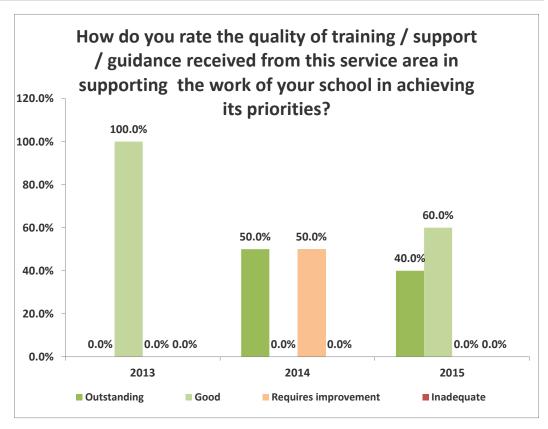


How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?

Answer Options	2013	2013 count	2014	2014 count	2015	2015 count
Outstanding	11.4%	5	18.8%	6	15.0%	3
Good	70.5%	31	62.5%	20	80.0%	16
Requires improvement	18.2%	8	18.8%	6	5.0%	1
Inadequate	0.0%	0	0.0%	0	0.0%	0



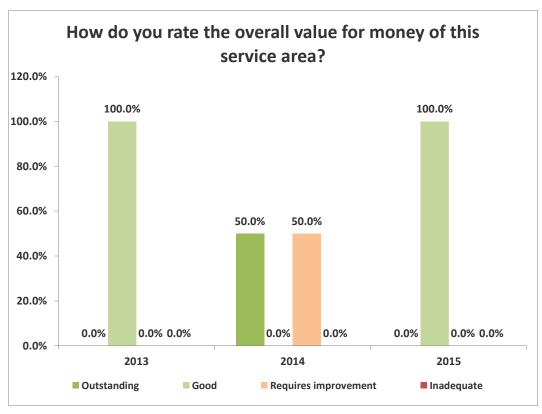
How do you rate the quality of training / support / guidance received from this service area in supporting the work of your school in achieving its priorities?							
Answer Options 2013 2013 count 2014 2014 count 2015 2015 count							
Outstanding	0.0%	0	50.0%	1	40.0%	2	
Good	100.0%	1	0.0%	0	60.0%	3	
Requires improvement	0.0%	0	50.0%	1	0.0%	0	
Inadequate	0.0%	0	0.0%	0	0.0%	0	



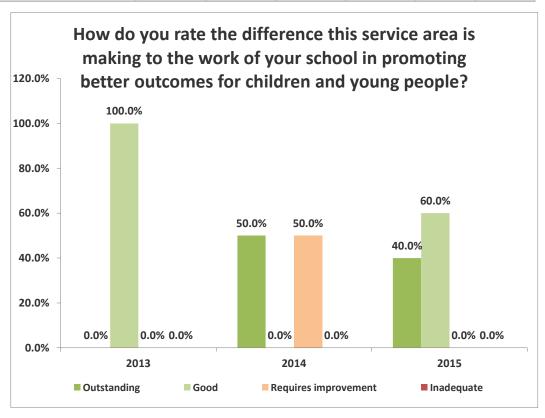
How do you rate the quality of our communications in this service area including our responsiveness to requests and follow-up actions?							
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count	
Outstanding	100.0%	1	50.0%	1	40.0%	2	
Good	0.0%	0	0.0%	0	60.0%	3	
Requires improvement	0.0%	0	50.0%	1	0.0%	0	
Inadequate	0.0%	0	0.0%	0	0.0%	0	



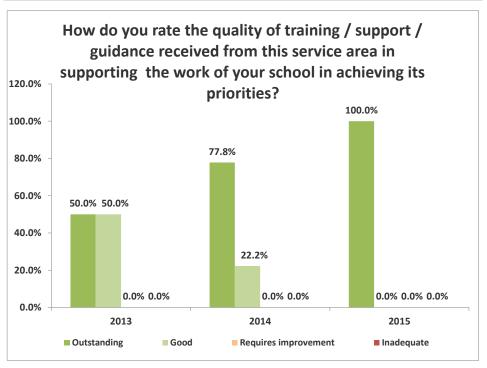
How do you rate the overall value for money of this service area?							
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count	
Outstanding	0.0%	0	50.0%	1	0.0%	0	
Good	100.0%	1	0.0%	0	100.0%	1	
Requires improvement	0.0%	0	50.0%	1	0.0%	0	
Inadequate	0.0%	0	0.0%	0	0.0%	0	



How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?							
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count	
Outstanding	0.0%	0	50.0%	1	40.0%	2	
Good	100.0%	1	0.0%	0	60.0%	3	
Requires improvement	0.0%	0	50.0%	1	0.0%	0	
Inadequate	0.0%	0	0.0%	0	0.0%	0	



How do you rate the quality of training / support / guidance received from this service area in supporting the work of your school in achieving its priorities?							
Answer Options 2013 2013 count 2014 2014 count 2015 2015 count							
Outstanding	50.0%	4	77.8%	7	100.0%	6	
Good	50.0%	4	22.2%	2	0.0%	0	
Requires improvement	0.0%	0	0.0%	0	0.0%	0	
Inadequate	0.0%	0	0.0%	0	0.0%	0	



#### Please note

This year the survey has been split in two parts school imporvement link officer and bespoke support.

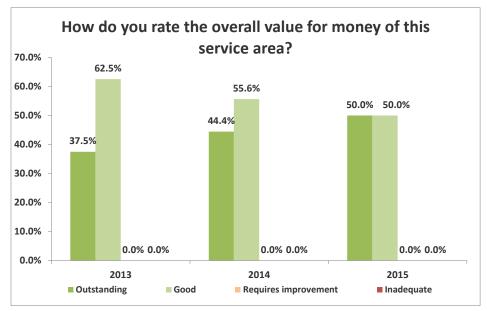
How do you rate the quality of our communications in this service area including our responsiveness to requests and follow-up actions?							
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count	
Outstanding	50.0%	4	66.7%	6	83.3%	5	
Good	50.0%	4	22.2%	2	16.7%	1	
Requires improvement	0.0%	0	11.1%	1	0.0%	0	
Inadequate	0.0%	0	0.0%	0	0.0%	0	



#### Please note

This year the survey has been split in two parts school imporvement link officer and bespoke support. The results therefore may not show a true picture of the comparisons between 2015 and 2013/14

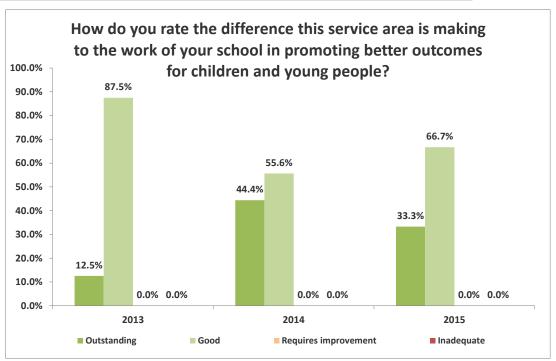
How do you rate the overall value for money of this service area?								
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count		
Outstanding	37.5%	3	44.4%	4	50.0%	3		
Good	62.5%	5	55.6%	5	50.0%	3		
Requires improvement	0.0%	0	0.0%	0	0.0%	0		
Inadequate	0.0%	0	0.0%	0	0.0%	0		



#### Please note

 $\label{thm:continuous} \text{This year the survey has been split in two parts school imporvement link officer and bespoke support.}$ 

How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?									
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count			
Outstanding	12.5%	1	44.4%	4	33.3%	2			
Good	87.5%	7	55.6%	5	66.7%	4			
Requires improvement	0.0%	0	0.0%	0	0.0%	0			
Inadequate	0.0%	0	0.0%	0	0.0%	0			



#### Please note

This year the survey has been split in two parts school imporvement link officer and bespoke support.

### School Improvement bespoke support - Secondary

How do you rate the quality of training / support / guidance received from this service area in supporting the work of your school in achieving its priorities?									
Answer Options 2013 2013 count 2014 2014 count 2015 20									
Outstanding	50.0%	4	77.8%	7	0.0%	0			
Good	50.0%	4	22.2%	2	100.0%	2			
Requires improvement	0.0%	0	0.0%	0	0.0%	0			
Inadequate	0.0%	0	0.0%	0	0.0%	0			



#### Please note

This year the survey has been split in two parts school imporvement link officer and bespoke support.

How do you rate the quality of training / support / guidance received from this service area in supporting the work of your school in achieving its priorities?

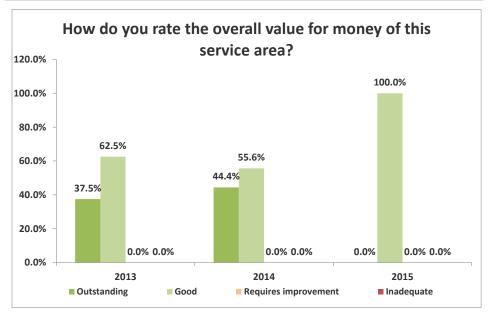
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count
Outstanding	50.0%	4	66.7%	6	0.0%	0
Good	50.0%	4	22.2%	2	100.0%	2
Requires improvement	0.0%	0	11.1%	1	0.0%	0
Inadequate	0.0%	0	0.0%	0	0.0%	0



#### Please note

This year the survey has been split in two parts school imporvement link officer and bespoke support.

How do you rate the quality of training / support / guidance received from this service area in supporting the work of your school in achieving its priorities?									
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count			
Outstanding	37.5%	3	44.4%	4	0.0%	0			
Good	62.5%	5	55.6%	5	100.0%	2			
Requires improvement	0.0%	0	0.0%	0	0.0%	0			
Inadequate	0.0%	0	0.0%	0	0.0%	0			



#### Please note

 $\label{thm:continuous} \mbox{This year the survey has been split in two parts school imporvement link officer and \ bespoke support. }$ 

0.0%

0.0%

Requires improvement

Inadequate

How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people? 2015 **Answer Options** 2013 2013 count 2014 2014 count 2015 count Outstanding 12.5% 1 44.4% 4 0.0% 0 Good 87.5% 7 5 2 55.6% 100.0%

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80.0% -											
60.0% -					55.6%						
40.0% -				44.4%							
20.0% -	12.5%										
0.0%			0.0% 0.0%			0.0% 0.0%	0.0%		0.0% 0.0%		
	■ Outsta	20				014 uires improvemen			15 leguate		

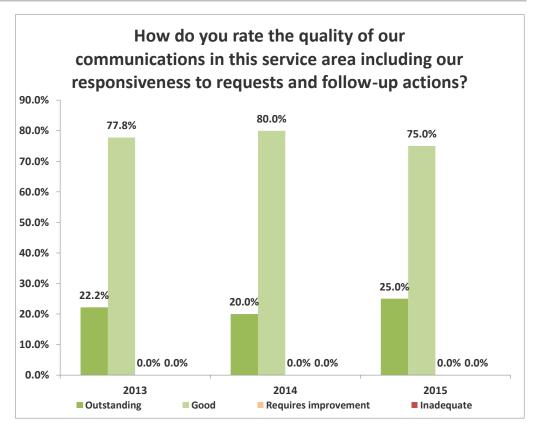
#### Please note

This year the survey has been split in two parts school imporvement link officer and bespoke support.

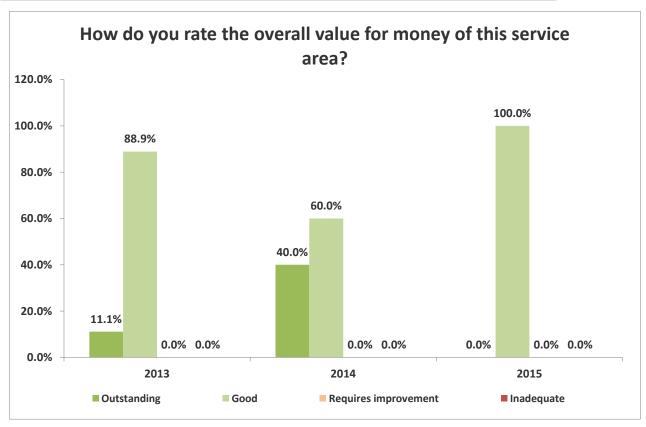
How do you rate the quality of training / support / guidance received from this service area in supporting the work of your school in achieving its priorities?									
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count			
Outstanding	11.1%	1	0.0%	0	0.0%	0			
Good	88.9%	8	80.0%	4	100.0%	4			
Requires improvement	0.0%	0	20.0%	1	0.0%	0			
Inadequate	0.0%	0	0.0%	0	0.0%	0			



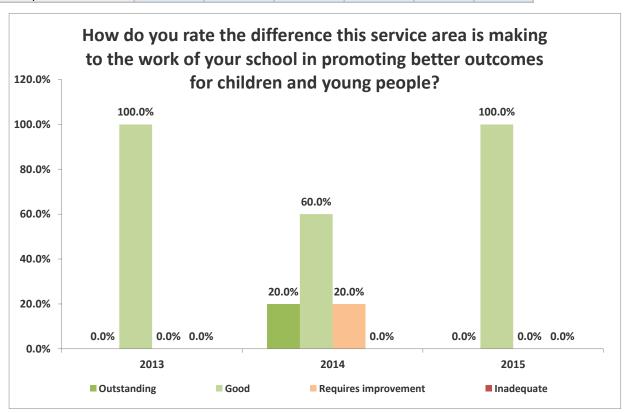
How do you rate the quality of our communications in this service area including our responsiveness to requests and follow-up actions?								
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count		
Outstanding	22.2%	2	20.0%	1	25.0%	1		
Good	77.8%	7	80.0%	4	75.0%	3		
Requires improvement	0.0%	0	0.0%	0	0.0%	0		
Inadequate	0.0%	0	0.0%	0	0.0%	0		



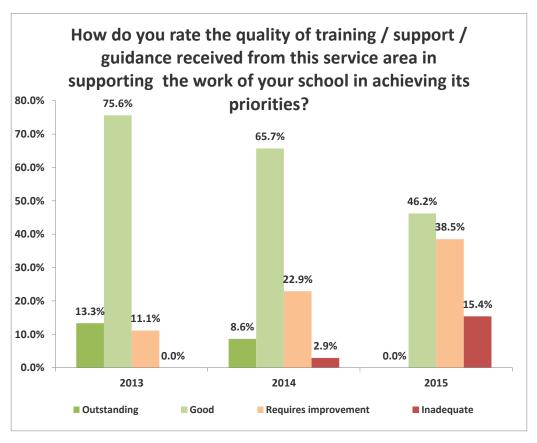
How do you rate the overall value for money of this service area?								
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count		
Outstanding	11.1%	1	40.0%	2	0.0%	0		
Good	88.9%	8	60.0%	3	100.0%	4		
Requires improvement	0.0%	0	0.0%	0	0.0%	0		
Inadequate	0.0%	0	0.0%	0	0.0%	0		



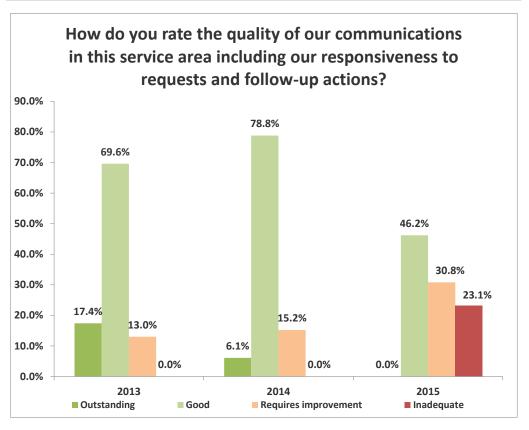
How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?									
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count			
Outstanding	0.0%	0	20.0%	1	0.0%	0			
Good	100.0%	9	60.0%	3	100.0%	4			
Requires improvement	0.0%	0	20.0%	1	0.0%	0			
Inadequate	0.0%	0	0.0%	0	0.0%	0			



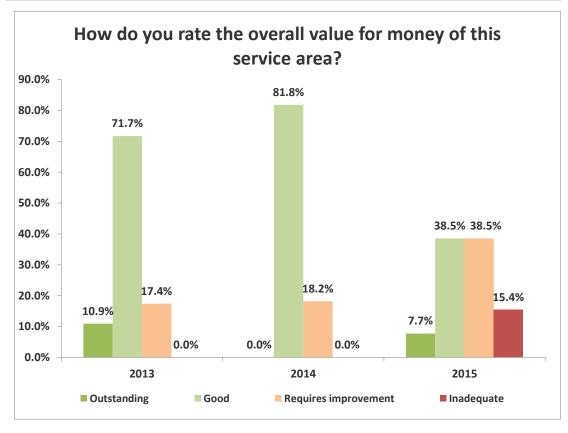
How do you rate the quality of training / support / guidance received from this service area in supporting the work of your school in achieving its priorities?								
Answer Options 2013 2013 count 2014 2014 count 2015 201								
Outstanding	13.3%	6	8.6%	3	0.0%	0		
Good	75.6%	34	65.7%	23	46.2%	6		
Requires improvement	11.1%	5	22.9%	8	38.5%	5		
Inadequate	0.0%	0	2.9%	1	15.4%	2		



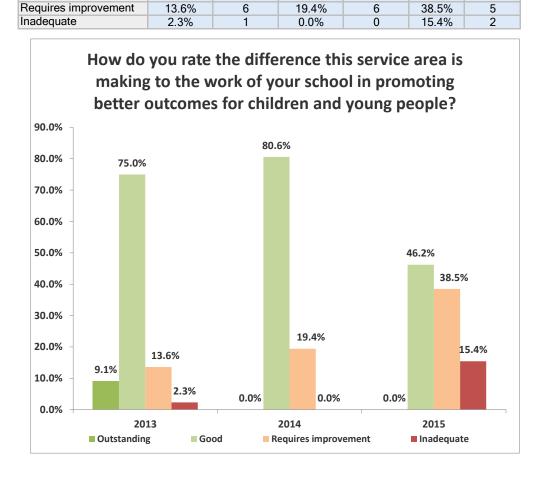
How do you rate the quality of our communications in this service area including our responsiveness to requests and follow-up actions?								
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count		
Outstanding	17.4%	8	6.1%	2	0.0%	0		
Good	69.6%	32	78.8%	26	46.2%	6		
Requires improvement	13.0%	6	15.2%	5	30.8%	4		
Inadequate	0.0%	0	0.0%	0	23.1%	3		



How do you rate the overall value for money of this service area?						
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count
Outstanding	10.9%	5	0.0%	0	7.7%	1
Good	71.7%	33	81.8%	27	38.5%	5
Requires improvement	17.4%	8	18.2%	6	38.5%	5
Inadequate	0.0%	0	0.0%	0	15.4%	2



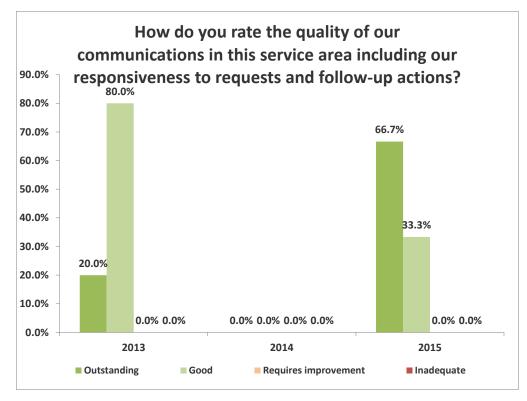
How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people? 2015 **Answer Options** 2013 2013 count 2014 2014 count 2015 count Outstanding 9.1% 0.0% 0 0.0% 0 75.0% 46.2% Good 33 6 80.6% 25



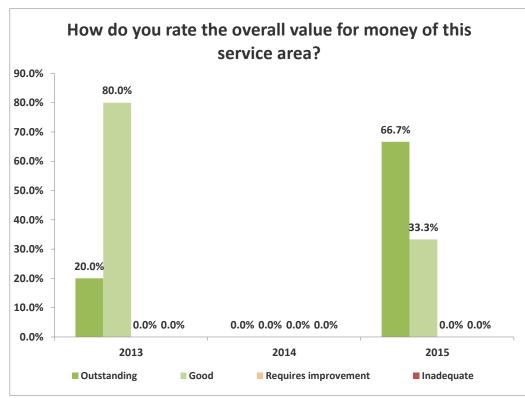
How do you rate the quality of training / support / guidance received from this service area in supporting the work of your school in achieving its priorities?							
Answer Options 2013 2013 count 2014 2014 count 2015							
Outstanding	20.0%	1	0.0%	0	66.7%	2	
Good	80.0%	4	0.0%	0	33.3%	1	
Requires improvement	0.0%	0	0.0%	0	0.0%	0	
Inadequate	0.0%	0	0.0%	0	0.0%	0	



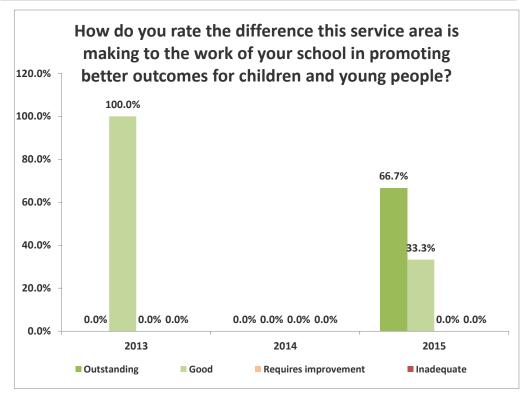
How do you rate the quality of our communications in this service area including our responsiveness to requests and follow-up actions?						
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count
Outstanding	20.0%	1	0.0%	0	66.7%	2
Good	80.0%	4	0.0%	0	33.3%	1
Requires improvement	0.0%	0	0.0%	0	0.0%	0
Inadequate	0.0%	0	0.0%	0	0.0%	0



How do you rate the overall value for money of this service area?						
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count
Outstanding	20.0%	1	0.0%	0	66.7%	2
Good	80.0%	4	0.0%	0	33.3%	1
Requires improvement	0.0%	0	0.0%	0	0.0%	0
Inadequate	0.0%	0	0.0%	0	0.0%	0

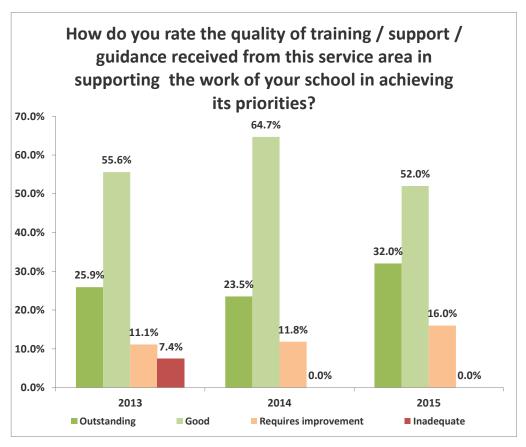


How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?						
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count
Outstanding	0.0%	0	0.0%	0	66.7%	2
Good	100.0%	5	0.0%	0	33.3%	1
Requires improvement	0.0%	0	0.0%	0	0.0%	0
Inadequate	0.0%	0	0.0%	0	0.0%	0



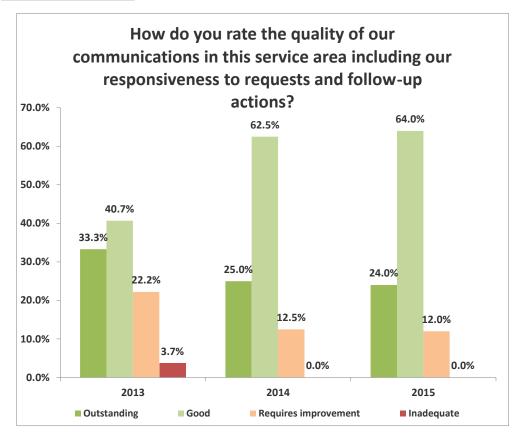
KS1 and Year 6 Writing Moderation

How do you rate the quality of training / support / guidance received from this service area in supporting the work of your school in achieving its priorities?								
Answer Options 2013 2013 count 2014 2014 count 2015 cou								
Outstanding	25.9%	7	23.5%	4	32.0%	8		
Good	55.6%	15	64.7%	11	52.0%	13		
Requires improvement 11.1% 3 11.8% 2 16.0% 4								
Inadequate	7.4%	2	0.0%	0	0.0%	0		



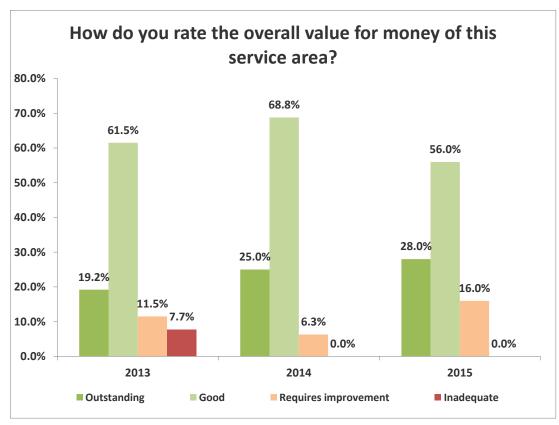
# KS1 and Year 6 Writing Moderation

How do you rate the quality of our communications in this service area including our responsiveness to requests and follow-up actions?							
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count	
Outstanding	33.3%	9	25.0%	4	24.0%	6	
Good	40.7%	11	62.5%	10	64.0%	16	
Requires improvement	22.2%	6	12.5%	2	12.0%	3	
Inadequate	3.7%	1	0.0%	0	0.0%	0	



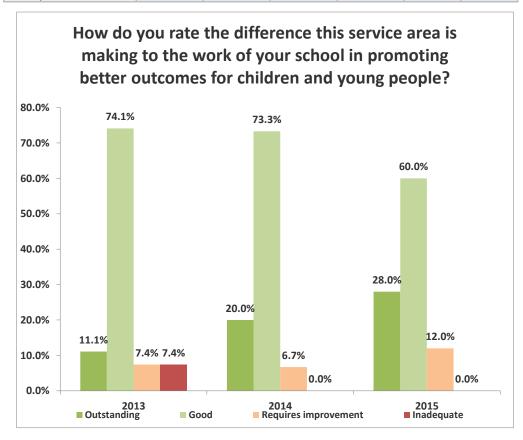
KS1 and Year 6 Writing Moderation

How do you rate the overall value for money of this service area?						
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count
Outstanding	19.2%	5	25.0%	4	28.0%	7
Good	61.5%	16	68.8%	11	56.0%	14
Requires improvement	11.5%	3	6.3%	1	16.0%	4
Inadequate	7.7%	2	0.0%	0	0.0%	0



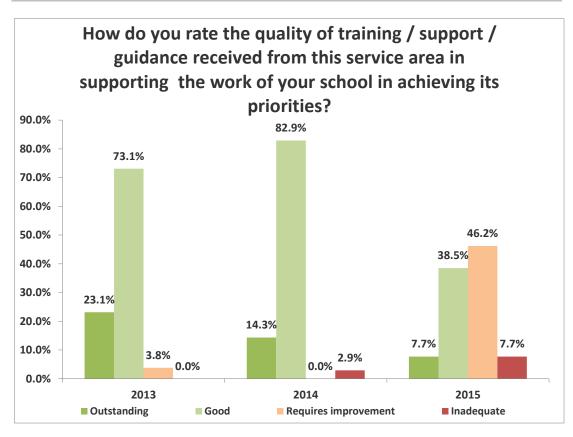
# KS1 and Year 6 Writing Moderation

How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?								
Answer Options	2013	2013 2013 count 2014 2014 count 2015						
Outstanding	11.1%	3	20.0%	3	28.0%	7		
Good	74.1%	20	73.3%	11	60.0%	15		
Requires improvement 7.4% 2 6.7% 1 12.0% 3								
Inadequate	7.4%	2	0.0%	0	0.0%	0		



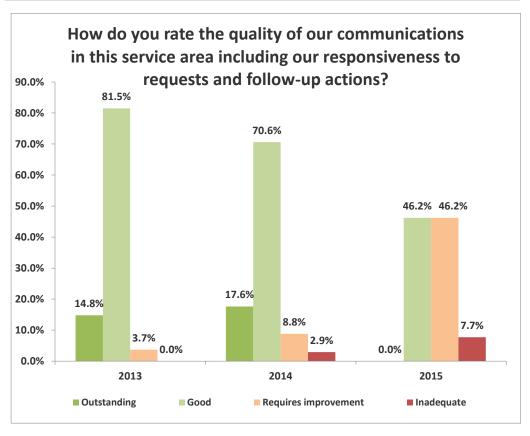
# SEN support network and training

How do you rate the quality of training / support / guidance received from this service area in supporting the work of your school in achieving its priorities?							
Answer Options 2013 2013 count 2014 2014 count 2015 2015 coun							
Outstanding	23.1%	6	14.3%	5	7.7%	1	
Good	73.1%	19	82.9%	29	38.5%	5	
Requires improvement	3.8%	1	0.0%	0	46.2%	6	
Inadequate	0.0%	0	2.9%	1	7.7%	1	



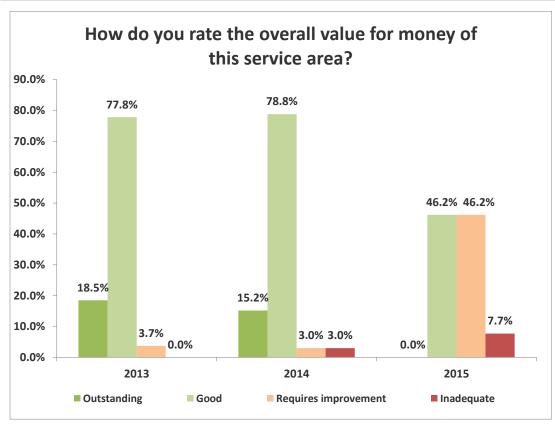
## SEN support network and training

How do you rate the quality of our communications in this service area including our responsiveness to requests and follow-up actions?						
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count
Outstanding	14.8%	4	17.6%	6	0.0%	0
Good	81.5%	22	70.6%	24	46.2%	6
Requires improvement	3.7%	1	8.8%	3	46.2%	6
Inadequate	0.0%	0	2.9%	1	7.7%	1



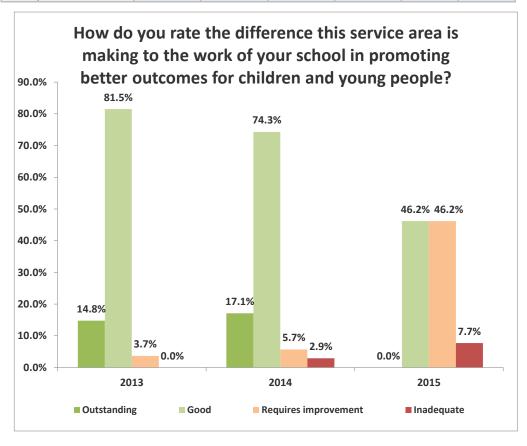
# SEN support network and training

How do you rate the overall value for money of this service area?								
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count		
Outstanding	18.5%	5	15.2%	5	0.0%	0		
Good	77.8%	21	78.8%	26	46.2%	6		
Requires improvement	3.7%	1	3.0%	1	46.2%	6		
Inadequate	0.0%	0	3.0%	1	7.7%	1		

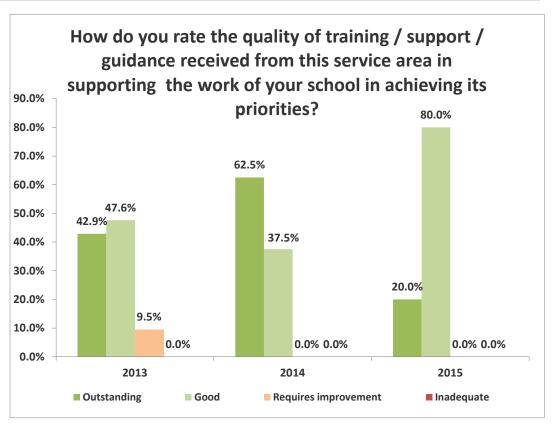


## SEN support network and training

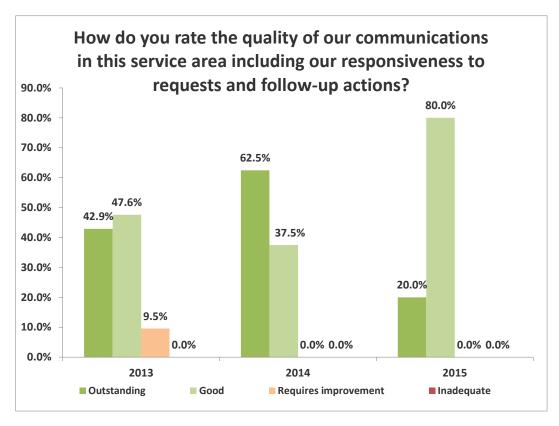
How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?							
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count	
Outstanding	14.8%	4	17.1%	6	0.0%	0	
Good	81.5%	22	74.3%	26	46.2%	6	
Requires improvement	3.7%	1	5.7%	2	46.2%	6	
Inadequate	0.0%	0	2.9%	1	7.7%	1	



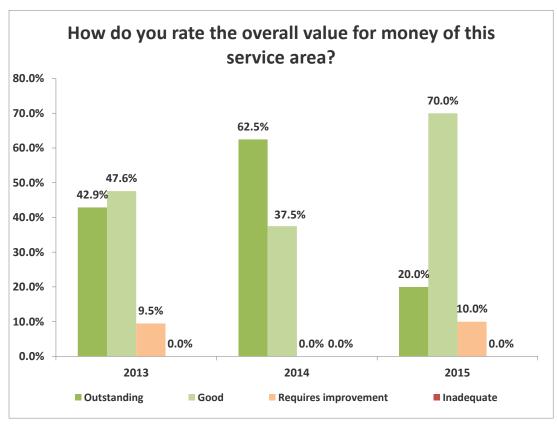
How do you rate the quality of training / support / guidance received from this service area in supporting the work of your school in achieving its priorities?								
Answer Options 2013 2013 count 2014 2014 count 2015 201								
Outstanding	42.9%	9	62.5%	5	20.0%	2		
Good	47.6%	10	37.5%	3	80.0%	8		
Requires improvement	9.5%	2	0.0%	0	0.0%	0		
Inadequate	0.0%	0	0.0%	0	0.0%	0		



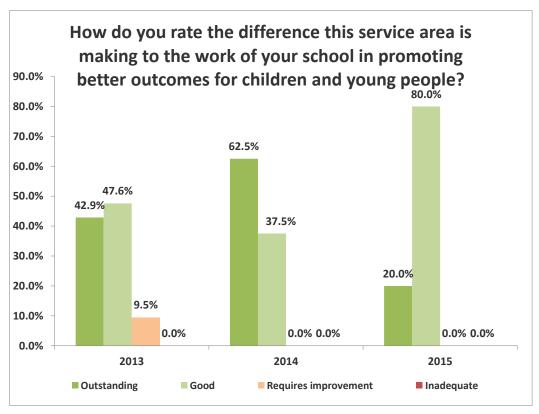
How do you rate the quality of our communications in this service area including our responsiveness to requests and follow-up actions?								
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count		
Outstanding	42.9%	9	62.5%	5	20.0%	2		
Good	47.6%	10	37.5%	3	80.0%	8		
Requires improvement	9.5%	2	0.0%	0	0.0%	0		
Inadequate	0.0%	0	0.0%	0	0.0%	0		



How do you rate the overall value for money of this service area?							
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count	
Outstanding	42.9%	9	62.5%	5	20.0%	2	
Good	47.6%	10	37.5%	3	70.0%	7	
Requires improvement	9.5%	2	0.0%	0	10.0%	1	
Inadequate	0.0%	0	0.0%	0	0.0%	0	



How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?								
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count		
Outstanding	42.9%	9	62.5%	5	20.0%	2		
Good	47.6%	10	37.5%	3	80.0%	8		
Requires improvement	9.5%	2	0.0%	0	0.0%	0		
Inadequate	0.0%	0	0.0%	0	0.0%	0		



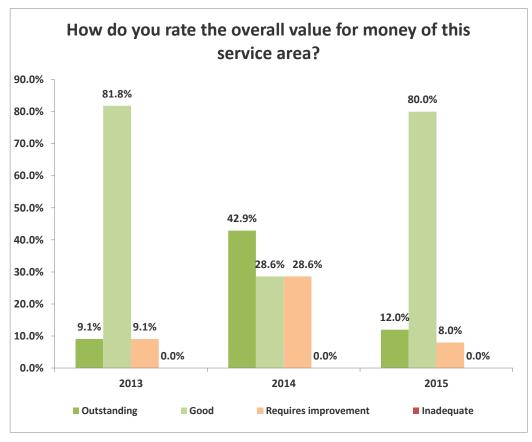
How do you rate the quality of training / support / guidance received from this service area in supporting the work of your school in achieving its priorities?								
Answer Options 2013 2013 count 2014 2014 count 2015 2								
Outstanding	27.3%	3	28.6%	2	23.1%	6		
Good	72.7%	8	42.9%	3	73.1%	19		
Requires improvement	0.0%	0	28.6%	2	3.8%	1		
Inadequate	0.0%	0	0.0%	0	0.0%	0		



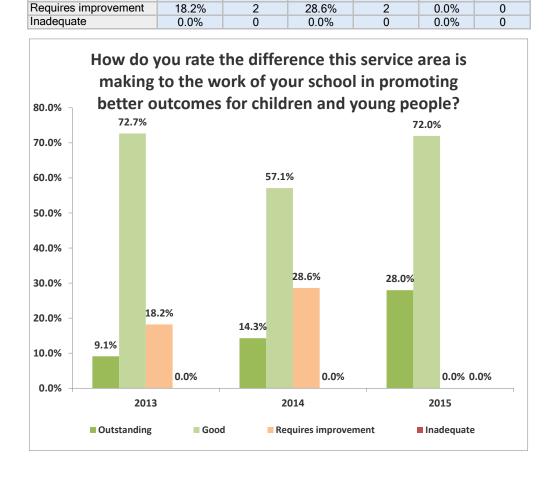
How do you rate the quality of our communications in this service area including our responsiveness to requests and follow-up actions?								
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count		
Outstanding	18.2%	2	28.6%	2	12.0%	3		
Good	72.7%	8	57.1%	4	84.0%	21		
Requires improvement	9.1%	1	14.3%	1	4.0%	1		
Inadequate	0.0%	0	0.0%	0	0.0%	0		



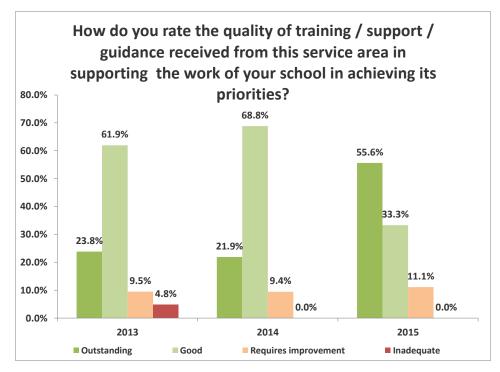
How do you rate the overall value for money of this service area?							
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count	
Outstanding	9.1%	1	42.9%	3	12.0%	3	
Good	81.8%	9	28.6%	2	80.0%	20	
Requires improvement	9.1%	1	28.6%	2	8.0%	2	
Inadequate	0.0%	0	0.0%	0	0.0%	0	



How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people? 2015 **Answer Options** 2015 2013 2013 count 2014 2014 count count Outstanding 9.1% 14.3% 28.0% 7 Good 72.7% 18 4 8 57.1% 72.0%



How do you rate the quality of training / support / guidance received from this service area in supporting the work of your school in achieving its priorities?								
Answer Options 2013 2013 count 2014 2014 count 2015 201								
Outstanding	23.8%	5	21.9%	7	55.6%	10		
Good	61.9%	13	68.8%	22	33.3%	6		
Requires improvement	9.5%	2	9.4%	3	11.1%	2		
Inadequate	4.8%	1	0.0%	0	0.0%	0		



Please note 2013/14 The extended service was split in two parts (SA 13a extended service locality and SA13b -bespoke). This year, these services have been combined. Therefore results may not show a true comparison.

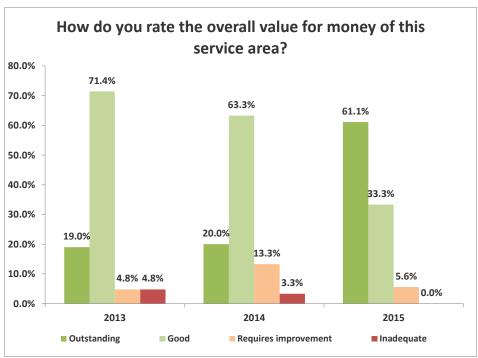
How do you rate the quality of our communications in this service area including our responsiveness to requests and follow-up actions?							
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count	
Outstanding	19.0%	4	31.3%	10	61.1%	11	
Good	71.4%	15	65.6%	21	33.3%	6	
Requires improvement	4.8%	1	3.1%	1	5.6%	1	
Inadequate	4.8%	1	0.0%	0	0.0%	0	



#### Please note

2013/14 The extended service was split in two parts (SA 13a extended service locality and SA13b -bespoke). This year 2015, these services have been combined. Therefore results may not show a true comparison.

How do you rate the overall value for money of this service area?							
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count	
Outstanding	19.0%	4	20.0%	6	61.1%	11	
Good	71.4%	15	63.3%	19	33.3%	6	
Requires improvement	4.8%	1	13.3%	4	5.6%	1	
Inadequate	4.8%	1	3.3%	1	0.0%	0	

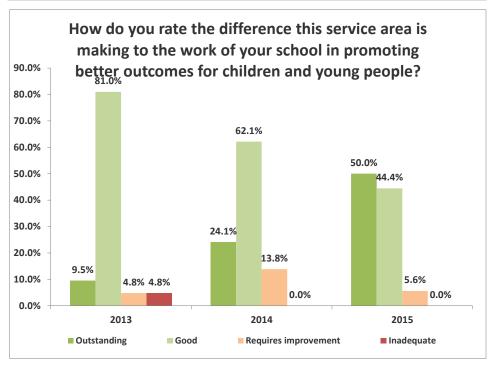


#### Please note

2013/14 The extended service was split in two parts (SA 13a extended service locality and SA13b -bespoke). This year, these services have been combined. Therefore results may not show a true comparison.

How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?

Answer Options	2013	2013 count	2014	2014 count	2015	2015 count
Outstanding	9.5%	2	24.1%	7	50.0%	9
Good	81.0%	17	62.1%	18	44.4%	8
Requires improvement	4.8%	1	13.8%	4	5.6%	1
Inadequate	4.8%	1	0.0%	0	0.0%	0



#### Please note

2013/14 The extended service was split in two parts (SA 13a locality and SA13b -bespoke). This year, these services have been combined. Therefore results may not show a true comparison.

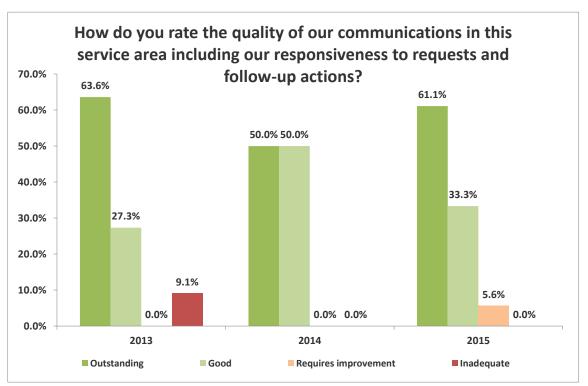
How do you rate the quality of training / support / guidance received from this service area in supporting the work of your school in achieving its priorities?							
Answer Options 2013 2013 count 2014 2014 count 2015 2015 count							
Outstanding	33.3%	4	50.0%	3	55.6%	10	
Good	58.3%	7	50.0%	3	33.3%	6	
Requires improvement	8.3%	1	0.0%	0	11.1%	2	
Inadequate	0.0%	0	0.0%	0	0.0%	0	



Please note:

This survey was split in to SA13a locality and SA13b in 2013/14
This year 2015, the survey is combined, therefore results may not show a true comparison

How do you rate the quality of our communications in this service area including our responsiveness to requests and follow-up actions?							
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count	
Outstanding	63.6%	7	50.0%	3	61.1%	11	
Good	27.3%	3	50.0%	3	33.3%	6	
Requires improvement	0.0%	0	0.0%	0	5.6%	1	
Inadequate	9.1%	1	0.0%	0	0.0%	0	

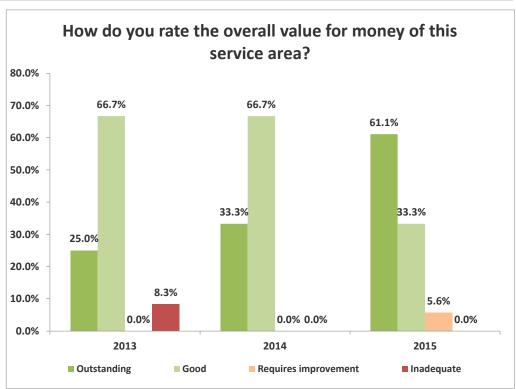


Please note:

This survey was split in to SA13a locality and SAB in 2013/14

This year 2015, the survey is combined, therefore results may not show a true comparison

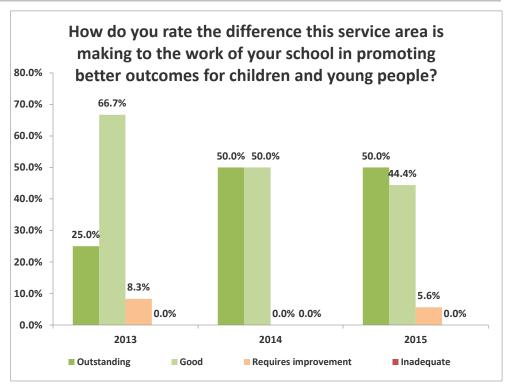
How do you rate the overall value for money of this service area?							
Answer Options 2013 2013 count 2014 2014 count 2015							
Outstanding	25.0%	3	33.3%	2	61.1%	11	
Good	66.7%	8	66.7%	4	33.3%	6	
Requires improvement	0.0%	0	0.0%	0	5.6%	1	
Inadequate	8.3%	1	0.0%	0	0.0%	0	



#### Please note:

This survey was split in to SA13a locality and SAB in 2013/14 This year 2015, the survey is combined, therefore results may not show a true comparison

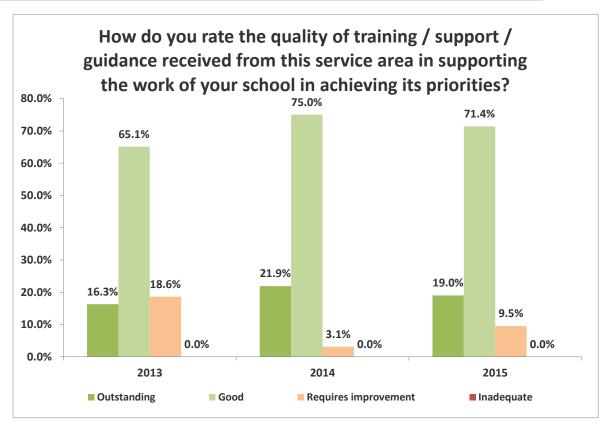
How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?							
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count	
Outstanding	25.0%	3	50.0%	3	50.0%	9	
Good	66.7%	8	50.0%	3	44.4%	8	
Requires improvement	8.3%	1	0.0%	0	5.6%	1	
Inadequate	0.0%	0	0.0%	0	0.0%	0	



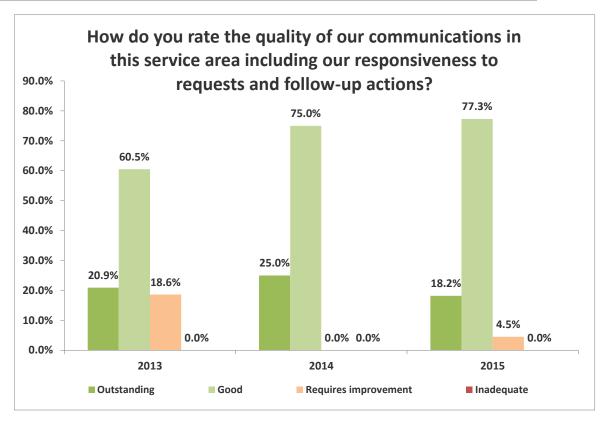
#### Please note:

This survey was split in to SA13a locality and SAB in 2013/14
This year 2015, the survey is combined, therefore results may not show a true comparison

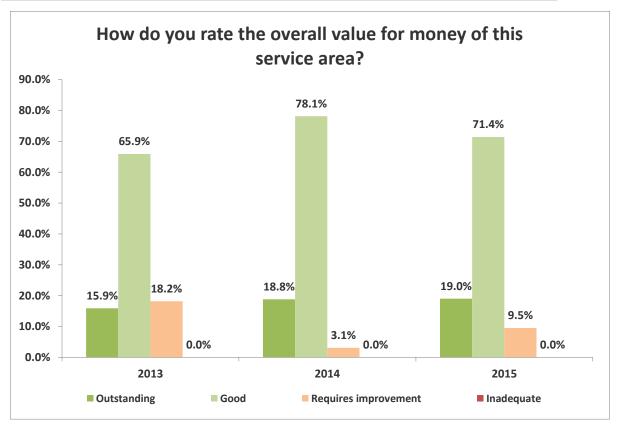
How do you rate the quality of training / support / guidance received from this service area in supporting the work of your school in achieving its priorities?								
Answer Options 2013 2013 count 2014 2014 count 2015 2015 count								
Outstanding	16.3%	7	21.9%	7	19.0%	4		
Good	65.1%	28	75.0%	24	71.4%	15		
Requires improvement	18.6%	8	3.1%	1	9.5%	2		
Inadequate	0.0%	0	0.0%	0	0.0%	0		



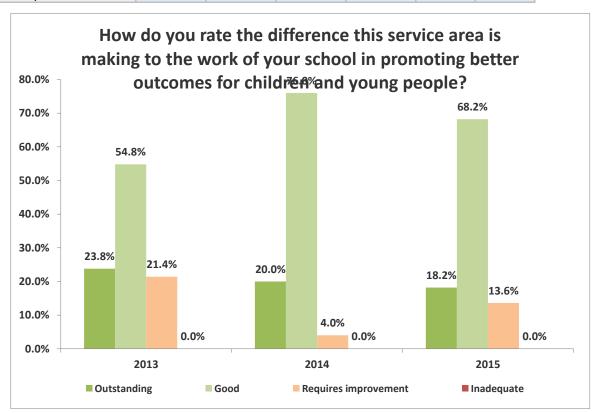
How do you rate the quality of our communications in this service area including our responsiveness to requests and follow-up actions?							
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count	
Outstanding	20.9%	9	25.0%	8	18.2%	4	
Good	60.5%	26	75.0%	24	77.3%	17	
Requires improvement	18.6%	8	0.0%	0	4.5%	1	
Inadequate	0.0%	0	0.0%	0	0.0%	0	



How do you rate the overall value for money of this service area?							
Answer Options 2013 2013 count 2014 2014 count 2015 201							
Outstanding	15.9%	7	18.8%	6	19.0%	4	
Good	65.9%	2900.0%	78.1%	25	71.4%	15	
Requires improvement	18.2%	8	3.1%	1	9.5%	2	
Inadequate	0.0%	0	0.0%	0	0.0%	0	



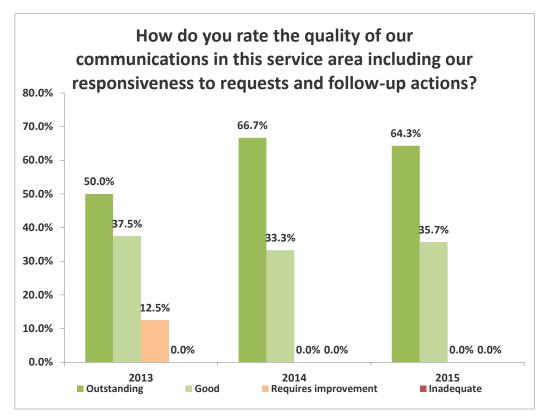
How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?							
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count	
Outstanding	23.8%	10	20.0%	5	18.2%	4	
Good	54.8%	23	76.0%	19	68.2%	15	
Requires improvement	21.4%	9	4.0%	1	13.6%	3	
Inadequate	0.0%	0	0.0%	0	0.0%	0	



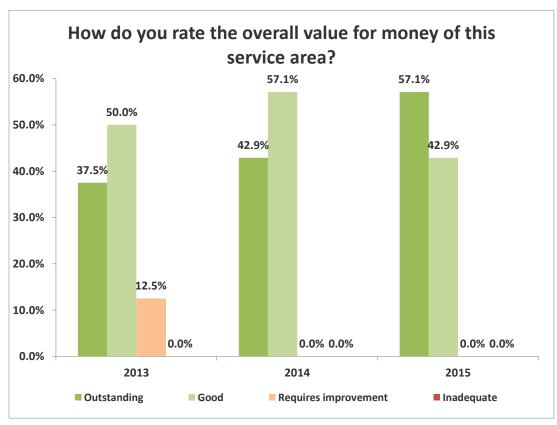
How do you rate the quality of training / support / guidance received from this service area in supporting the work of your school in achieving its priorities?								
Answer Options 2013 2013 count 2014 2014 count 2015 2015 count								
Outstanding	41.7%	10	60.0%	9	57.1%	8		
Good	50.0%	12	40.0%	6	42.9%	6		
Requires improvement	8.3%	2	0.0%	0	0.0%	0		
Inadequate	0.0%	0	0.0%	0	0.0%	0		



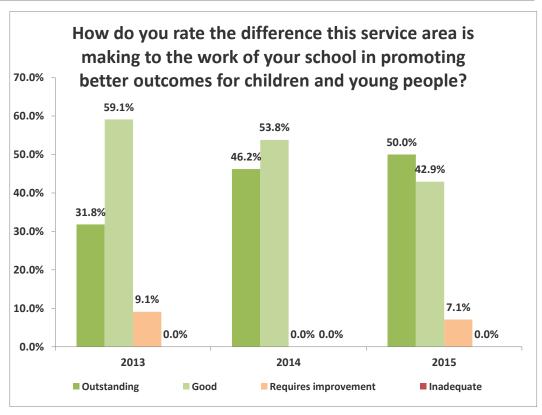
How do you rate the quality of our communications in this service area including our responsiveness to requests and follow-up actions?							
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count	
Outstanding	50.0%	12	66.7%	10	64.3%	9	
Good	37.5%	9	33.3%	5	35.7%	5	
Requires improvement	12.5%	3	0.0%	0	0.0%	0	
Inadequate	0.0%	0	0.0%	0	0.0%	0	



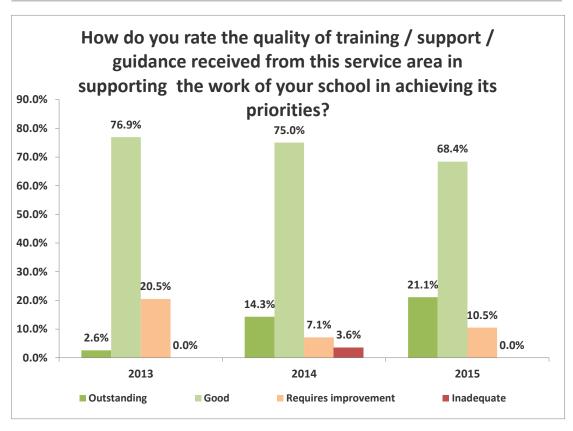
How do you rate the overall value for money of this service area?							
Answer Options 2013 2013 count 2014 2014 count 2015 cou							
Outstanding	37.5%	9	42.9%	6	57.1%	8	
Good	50.0%	12	57.1%	8	42.9%	6	
Requires improvement	12.5%	3	0.0%	0	0.0%	0	
Inadequate	0.0%	0	0.0%	0	0.0%	0	



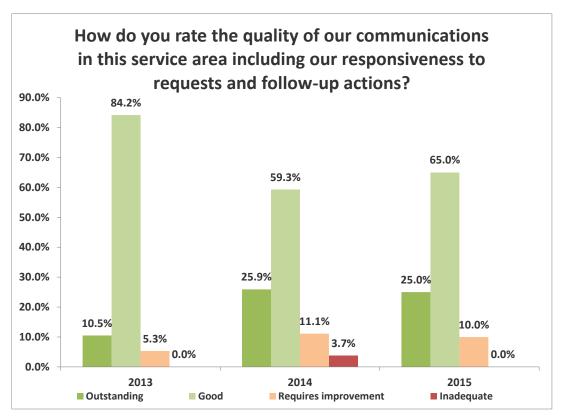
How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?							
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count	
Outstanding	31.8%	7	46.2%	6	50.0%	7	
Good	59.1%	13	53.8%	7	42.9%	6	
Requires improvement	9.1%	2	0.0%	0	7.1%	1	
Inadequate	0.0%	0	0.0%	0	0.0%	0	



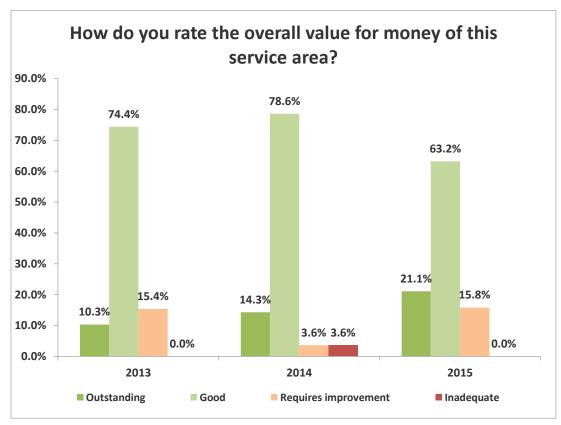
How do you rate the quality of training / support / guidance received from this service area in supporting the work of your school in achieving its priorities?							
Answer Options 2013 2013 count 2014 2014 count 2015 2015 count							
Outstanding	2.6%	1	14.3%	4	21.1%	4	
Good	76.9%	30	75.0%	21	68.4%	13	
Requires improvement	20.5%	8	7.1%	2	10.5%	2	
Inadequate	0.0%	0	3.6%	1	0.0%	0	



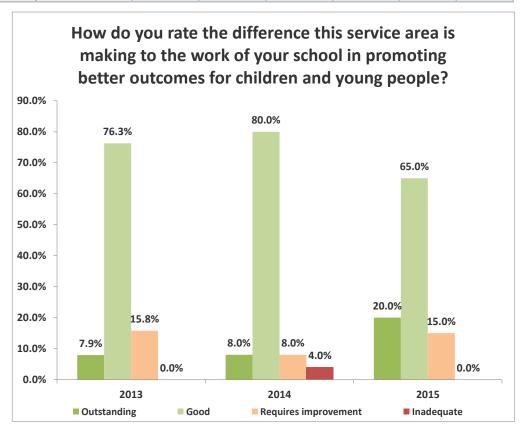
How do you rate the quality of our communications in this service area including our responsiveness to requests and follow-up actions?							
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count	
Outstanding	10.5%	4	25.9%	7	25.0%	5	
Good	84.2%	32	59.3%	16	65.0%	13	
Requires improvement	5.3%	2	11.1%	3	10.0%	2	
Inadequate	0.0%	0	3.7%	1	0.0%	0	



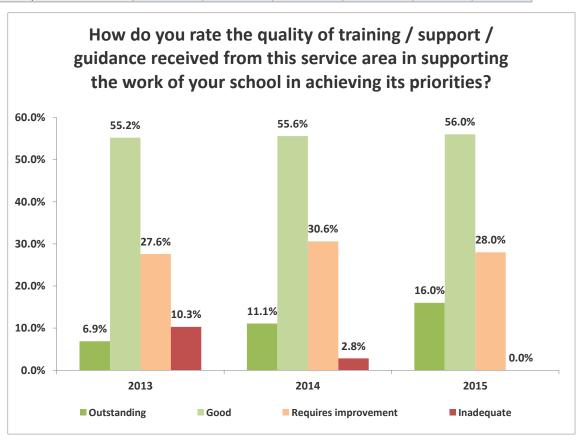
How do you rate the overall value for money of this service area?							
Answer Options 2013 2013 count 2014 2014 count 2015 201							
Outstanding	10.3%	4	14.3%	4	21.1%	4	
Good	74.4%	29	78.6%	22	63.2%	12	
Requires improvement	15.4%	6	3.6%	1	15.8%	3	
Inadequate	0.0%	0	3.6%	1	0.0%	0	



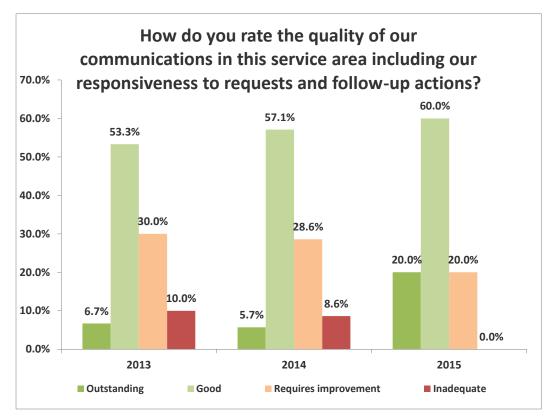
How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?								
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count		
Outstanding	7.9%	3	8.0%	2	20.0%	4		
Good	76.3%	29	80.0%	20	65.0%	13		
Requires improvement	15.8%	6	8.0%	2	15.0%	3		
Inadequate	0.0%	0	4.0%	1	0.0%	0		



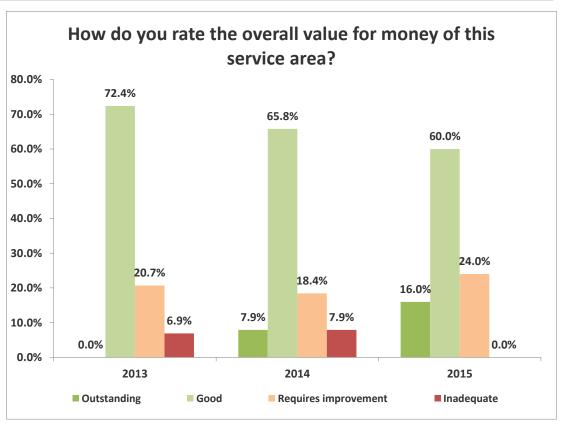
How do you rate the quality of training / support / guidance received from this service area in supporting the work of your school in achieving its priorities?							
Answer Options 2013 2013 count 2014 2014 count 2015 2015 count							
Outstanding	6.9%	2	11.1%	4	16.0%	4	
Good	55.2%	16	55.6%	20	56.0%	14	
Requires improvement	27.6%	8	30.6%	11	28.0%	7	
Inadequate	10.3%	3	2.8%	1	0.0%	0	



How do you rate the quality of our communications in this service area including our responsiveness to requests and follow-up actions?							
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count	
Outstanding	6.7%	2	5.7%	2	20.0%	5	
Good	53.3%	16	57.1%	20	60.0%	15	
Requires improvement	30.0%	9	28.6%	10	20.0%	5	
Inadequate	10.0%	3	8.6%	3	0.0%	0	



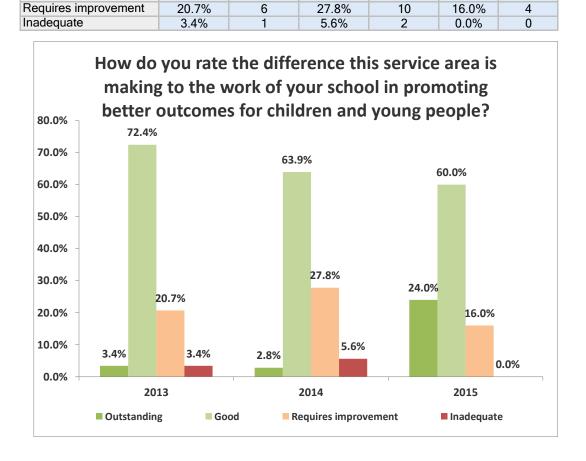
How do you rate the overall value for money of this service area?							
Answer Options 2013 2013 count 2014 2014 count 2015 201							
Outstanding	0.0%	0	7.9%	3	16.0%	4	
Good	72.4%	21	65.8%	25	60.0%	15	
Requires improvement	20.7%	6	18.4%	7	24.0%	6	
Inadequate	6.9%	2	7.9%	3	0.0%	0	



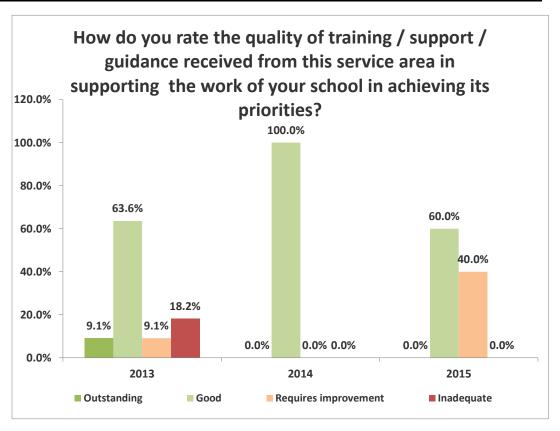
Requires improvement

How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?								
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count		
Outstanding	tanding 3.4% 1 2.8% 1 24.0% 6							
Good	72 /1%	21	63 0%	22	60 N%	15		

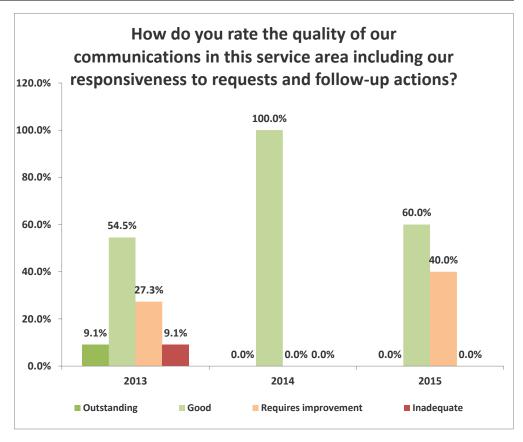
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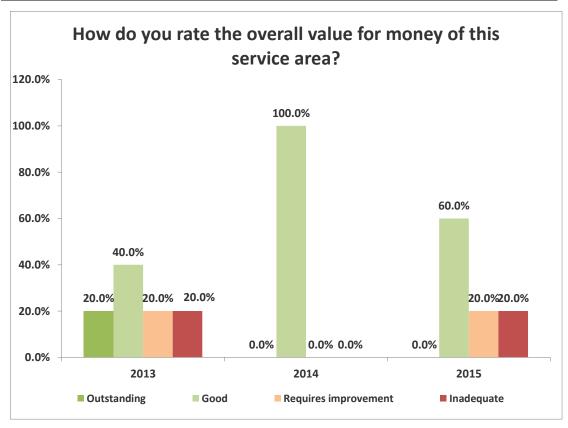
How do you rate the quality of training / support / guidance received from this service area in supporting the work of your school in achieving its priorities?							
Answer Options 2013 2013 count 2014 2014 count 2015 count							
Outstanding	9.1%	1	0.0%	0	0.0%	0	
Good	63.6%	7	100.0%	3	60.0%	3	
Requires improvement	9.1%	1	0.0%	0	40.0%	2	
Inadequate	18.2%	2	0.0%	0	0.0%	0	



How do you rate the quality of our communications in this service area including our responsiveness to requests and follow-up actions?							
Answer Options	2013	2013 count	2014	2014 count	2015	2015 count	
Outstanding	9.1%	1	0.0%	0	0.0%	0	
Good	54.5%	6	100.0%	3	60.0%	3	
Requires improvement	27.3%	3	0.0%	0	40.0%	2	
Inadequate	9.1%	1	0.0%	0	0.0%	0	



How do you rate the overall value for money of this service area?							
Answer Options 2013 2013 count 2014 2014 count 2015 cour							
Outstanding	20.0%	2	0.0%	0	0.0%	0	
Good	40.0%	4	100.0%	3	60.0%	3	
Requires improvement	20.0%	2	0.0%	0	20.0%	1	
Inadequate	20.0%	2	0.0%	0	20.0%	1	



How do you rate the difference this service area is making to the work of your school in promoting better outcomes for children and young people?

Answer Options	2013	2013 count	2014	2014 count	2015	2015 count
Outstanding	27.3%	3	0.0%	0	0.0%	0
Good	36.4%	4	100.0%	3	60.0%	3
Requires improvement	27.3%	3	0.0%	0	40.0%	2
Inadequate	9.1%	1	0.0%	0	0.0%	0
			·			

