

## Information and advice on benefits and money management

### Ealing Advice Service

The Ealing Advice Service is a tailored service for the residents of Ealing. The service provides free, advice and assistance in social welfare law across a range of areas including welfare benefits, landlord & tenant, homelessness, debt, employment, consumer, family and immigration. EAS run a telephone advice line and also offer face to face services at various outreach community venues around the borough of Ealing.

**Phone :** 03000 12 54 64

**Website:** <http://ealingadvice.org/>

### Community Advice Programme (Ealing)

]The Community Advice Programme is a free advice clinic taking place every other Saturday – where local volunteer solicitors, barristers and students from the University of West London give advice to members of the public on all areas of community law (non-commercial only).

**Phone:** 020 8231 2575 / 020 8231 2576 /020 8231 2550 / 0208 231 2574/ 020 8280 2255

### Ealing Equality Council

Ealing Equality Council work with several local legal aid solicitors who provide free 15 minute appointments in the following areas: housing, tenancy, debt, family, employment. Clients should ring to make an appointment. Areas covered include: debt, family, housing, tenancy, welfare, and benefits, employment, general advice and immigration.

**Phone:** 020 8231 2550 /0208 231 2574 / 020 8231 2575 /020 8231 2575

### Contact

Based in Ealing and Southall, Contact can provide advice and support to parents and carers of disabled children as well as professionals working with families. Advice includes but is not limited to welfare rights, housing and, benefits. Contact can also provide support to parents and carers with grant and benefit applications. One -to-One appointments are available, parents and carers are advised to call to book a suitable slot. There is also a national Freephone service where a benefit check can be ran for the parent/carer: 0808 808 3555

**Phone :** 020 8571 6381/ 020 8571 6400

**Email:** [ealingandsouthall@cafamilly.org.uk](mailto:ealingandsouthall@cafamilly.org.uk)

**Website:** [www.contact.org.uk](http://www.contact.org.uk)

## Useful websites

### Payplan

Free debt advice from an advisor, debt management plans , advice on benefits. Speak to an advisor via free phone or online chat service.

**Phone:** 0808 278 3459

**Website:** <https://www.payplan.com/>

### Stepchange

Free, impartial and confidential advice tailored to a client's situation. They also provide a range of managed debt solutions and all the advice and support you need to help you deal with your debts. Clients should complete the budget form before calling. A list of more situation specific numbers can be found here as well as the form <https://www.stepchange.org/Contactus.aspx>

**Phone:** 0800 138 1111

**Website:** <https://www.stepchange.org/>

### Citizens Advice

The Citizens Advice Programme is a website that offers an A-Z on all benefits, has a benefit calculator to see what benefits you may be entitled to. Also includes information on how to apply for any benefits you may be eligible for. Also includes information around family, housing etc.

**Website:** <https://www.citizensadvice.org.uk>

### Turn 2 Us

Online tool including a grants checker, and a benefit calculator. Find grants depending on your financial and life situation.

**Website:** [www.turn2us.org.uk](http://www.turn2us.org.uk)

### Gingerbread

Gingerbread have a 'benefits, tax credits and universal credit' page, organized into different categories depending on your circumstances. Gingerbread is a website containing information specifically for single parents, not only around benefits but also a round, housing, bereavement, childcare, training etc. They also run groups throughout London for single parents.

**Website:** <https://www.gingerbread.org.uk/information/benefits-tax-credits-and-universal-credit/>

**Phone:** (for groups info) 0207 428 5424

### **Working Families**

A charity providing information and advice around working and home life, - the website provides has a comprehensive guide to benefits for working families. Information on childcare, emergency paternal and maternal leave can also be found on the website.

**Website:** <https://www.workingfamilies.org.uk/article-categories/benefits-universal-credit-and-tax-credits/>