

Housing Support and Advice

Ealing Housing Solutions

Help and information on housing issues, housing solutions can direct people to the right housing team. This includes advice for people who are homeless or may be at risk of homelessness.

Phone: 020 8825 8888

Email: housadv@ealing.gov.uk

If a face to face meeting is preferable, clients may come to the Ealing Council at the council's main office: Perceval House, 14-16 Uxbridge road, Ealing, London W5 2HL.

On arrival, clients will be issued with a ticket that gets them into a que to talk to a duty office from the housing team most appropriate to their needs.

Ealing Handyperson scheme

Supports with minor jobs in the home for older, disabled or otherwise vulnerable people. The Home Improvement Agency administers the Handyperson Service and will assist with all aspects of the grant process. Types of work may include; removing condensation mould, replacing lightbulbs, initial help after leaving hospital (setting heating, shopping etc.) Labour costs are free, but there will be a charge for materials unless these are received free by the council.

The clients must be either:

- Aged 60 or over (and not in paid employment)**
- or Disabled**
- or A single parent in receipt of an income-related benefit* living with child(ren) under 16.**

Phone: 020 8835 6070

Email: housinggrants@ealing.gov.uk

Ealing Advice Service (EAS)

The Ealing Advice Service (EAS) is a generalist advice service providing free, confidential and impartial advice and assistance in the areas of welfare benefits, housing, debt, employment, immigration, family, health, community care, consumer and education. The service can be contacted via the advice line for advice on rights, responsibilities and for preliminary advice to take action regarding the enquiry. Where appropriate, clients will be signposted and referred to appropriate national and community based services, including EAS appointments. The EAS is open Mon-Fri 10am -5pm (Open until 7pm on Wed).

Phone: 0300 012 5464

Ealing Equality Council

Ealing Equality Council work with several local legal aid solicitors who help give free 15 minute appointments in the following areas: housing, tenancy, debt, family, employment. Please ring to make an appointment.

Phone: 0208 231 2575

Website: <http://ealingequalitycouncil.org.uk/what-we-do/>