
This service is available for Academies and Maintained schools**Description:**

We provide professional and cost effective planned and reactive maintenance services. We ensure schools in our portfolio are provided with excellent customer service and remain compliant and safe. Our services assist in demonstrating statutory compliance in annual school audits.

Year Financial year 2022/23

Benefits

- A dedicated Helpdesk staffed by council employees
- Centralised contract management
- In-house Engineering teams covering Electrical, Mechanical and Fabric services
- Your dedicated Facilities Manager will work in conjunction with the Property Services' Business Partner to provide a competitive and responsive service
- Well-resourced mechanical, electrical and engineering teams
- Additional Projects, Technical Services and a devoted Health and Safety function
- Currently moving to electric powered fleet to support the Council's energy efficiency and emissions mandate

Concerto

- Concerto CAFM portal lets you log on and raise reactive jobs for your own building and track progress in real time
- Concerto also provides a structured document management system allowing visibility of statutory compliance performance

Contract management

- Centralised professional contract management ensuring value for money and allowing you to focus on your school

Office hours:

8am to 5pm.

Planned improvements:

Ongoing process of continued service improvement based on specific customer feedback.

Service directors:

Tamara Quinn

More detailed information:**Related content:**

[Building and assets](#)

Provider:

Property services delivery unit (PSDU) within children and adults' services.

Contact:

- **Laurence Field**, Projects delivery unit: fieldl@ealing.gov.uk(020) 8825 5425
- **Adam Whalley**, Schools planning and resource development: awhalley@ealing.gov.uk020 8825 9420

Additional contact information

If you would like more information please contact Helpdesk EalingFMHelpDesk@ealing.gov.uk / 0208 825 9000 (Option 2)

Further details:

You are currently not logged in. [Login here](#) for further details.

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- [Yes](#)
- [Neutral](#)
- [No](#)

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